

Medical Staff Orientation

Risk Management

Contact:
Director of Risk Management

AGENDA

- Suspected Child or Elder Dependent Adult Abuse – Policy AP66
- Patient Rights & Responsibilities – Policy AP53
- Occurrence Reporting – Policy AP10
- Sentinel Events – Policy AP87



Suspected Child or Elder Dependent Adult Abuse Policy AP66

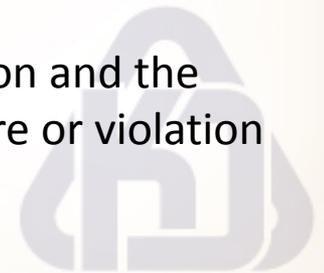
- **All providers and employees** at Kaweah Delta are *mandated reporters* and are required to report any known or suspected, child, elder/dependent adult abuse or domestic violence.
- Notification should be made immediately to your Supervisor, Risk Management, House Supervisor.
- A telephone report must be made immediately (or as soon as practically possible) to the proper authority and a written report must be submitted within 48 hours.
- *If you as a mandated reporter believe that a report should be made, but another employee thinks that a report is not necessary, then YOU, as a mandated reporter are still required to report.*
- Inform the patient of clinician's duty to report. Inform patient of likely response(s) by law enforcement.
- Reporting is not a substitute for thorough documentation in the medical record. The medical record is generally a more valuable source of documentation for legal cases and is critical to the patient's ongoing care.
- FAQs : https://www.futureswithoutviolence.org/userfiles/file/HealthCare/mandatory_calif.pdf



Patient Rights and Responsibilities

Policy AP53

- California and Federal laws give hospital patients many rights.
- Hospitals must notify patients of these rights by giving them a handout and/or by posting them in the hospital.
- Patients have the right to exercise these rights without regard to sex, age, economic status, educational background, race, color, religion, ancestry, national origin, gender identity or marital status or the source of payment of care.
- Policy AP53 – Patient Rights and Responsibilities outlines each specific right as well as the patient’s responsibilities while they are in our care.
- Policy AP53 also provides contact information for The Joint Commission and the California Department of Public Health for reporting complaints of care or violation of patient rights.

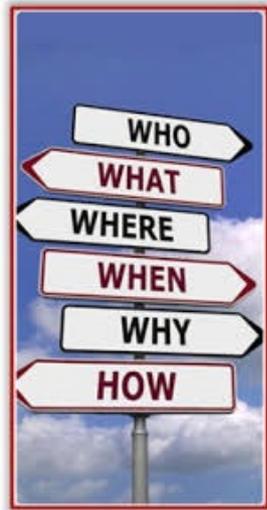


Occurrence Reporting

Policy AP10

WHAT IS IT?

An “Occurrence Report”, sometimes called an Incident Report, is defined as a report submitted concerning any happening that is not consistent with the routine care of a particular patient or an event that is not consistent with the normal operations of a particular organization.



EXAMPLES:

- ✓ patient falls
- ✓ suspected abuse
- ✓ equipment failures
- ✓ workplace violence
- ✓ inappropriate behavior by patients, visitors, staff, physicians

*** THE OCCURRENCE REPORT IS NOT PART OF THE PATIENT CHART AND SHOULD NOT BE MENTIONED IN THE MEDICAL RECORD. ***



Occurrence Reporting continued

WHO SUBMITS AN OCCURRENCE REPORT?

- It is the **responsibility** of anyone with knowledge of the incident to submit an occurrence report (Physician/Faculty, Resident, Nurse, Ancillary).
- All employees familiar with the event must complete an objective description of the occurrence in the Midas reporting system.
- A supervisor must be immediately notified if there is any threat to the safety of patients, staff, or visitors associated with the incident/occurrence. The supervisor will assess if the threat is stabilized/removed.
- A supervisor must immediately notify Risk Management, Administration or Medical Staff of the immediate threat and all safety events which cause death, permanent harm or severe temporary harm.



Sentinel Events

Policy AP87

WHAT IS A SENTINEL EVENT?

- A Sentinel Event is a patient safety event, not primarily related to the natural course of the patient's illness or underlying condition, that reaches a patient and results in death, permanent harm, or severe temporary harm.
 - Other events that are considered Sentinel include, but are not limited to: patient suicide, patient elopement, wrong-site surgery, surgery on the wrong patient, and death of a full-term infant. (Source: The Joint Commission)

WHEN SHOULD A SENTINEL EVENT BE REPORTED?

- Providers and staff are required to immediately report every suspected Sentinel Event to the Risk Management Department, Administration, or to the Medical Staff.
- The Risk Management department will report the sentinel event to the California Department of Public Health (CDPH) pursuant to Health & Safety Code 1279.1

