



KAWEAH DELTA HEALTH CARE DISTRICT BOARD OF DIRECTORS PATIENT EXPERIENCE COMMITTEE

Kaweah Health Medical Center
305 W. Acequia Avenue, Executive Office Conference Room (1st Floor)

Tuesday, July 9, 2024

ATTENDING: Directors: Ambar Rodriguez & Mike Olmos; Gary Herbst, Chief Executive Officer; Keri Noeske, Chief Nursing Officer; Shannon Cauthen Director of Critical Care Services; Melissa Filiponi Director of Maternal Child Health; Jennifer Cooper, Executive Assistant; Kelsie Davis, Recording

OPEN MEETING – 4:00PM

1. CALL TO ORDER –

2. PUBLIC PARTICIPATION – Members of the public may comment on agenda items before action is taken and after it is discussed by the Board. Each speaker will be allowed five minutes. Members of the public wishing to address the Board concerning items not on the agenda and within the jurisdictions of the Board are requested to identify themselves at this time.

3. PATIENT EXPERIENCE STATUS REPORTS – Review of current scores, proposed action plans including timeline for proposed action and potential barriers to proposed action plans.

Melissa Filiponi, Director of Maternal Child Health

Shannon Cauthen, Director of Critical Care Services Division

4. STRATEGIC PLAN / PATIENT EXPERIENCE – Review patient experience and community engagement.

Keri Noeske – Chief Nursing Officer & Jennifer Cooper, Executive Assistant

5. ADJOURN

In compliance with the Americans with Disabilities Act, if you need special assistance to participate at this meeting, please contact the Board Clerk (559) 624-2330. Notification 48 hours prior to the meeting will enable the District to make reasonable arrangements to ensure accessibility to the Kaweah Delta Health Care District Board of Directors meeting.

*Mike Olmos – Zone I
Secretary/Treasurer*

*Lynn Havard Mirviss – Zone II
Vice President*

*Dean Levitan, MD –
Zone III
Board Member*

*David Francis – Zone IV
President*

*Ambar Rodriguez – Zone V
Board Member*

7/1/2024 2:39:11 PM