March 24, 2023

NOTICE

The Board of Directors of the Kaweah Delta Health Care District dba Kaweah Health, will meet in an open Information Systems Committee meeting at 2:00 P.M. on Wednesday, March 29, 2023 in the Support Services Building 2nd Floor Copper Conference Room, 520 W. Mineral King Ave. Visalia, CA 93291.

The Board of Directors of the Kaweah Health Care District dba Kaweah Health, will meet in a closed Information Systems Committee meeting immediately following the 2:00PM open meeting per Government Code 54957(a).

All Kaweah Delta Health Care District regular board meeting and committee meeting notices and agendas are posted 72 hours prior to meetings (special meetings are posted 24 hours prior to meetings) in the Kaweah Health Medical Center, Mineral King Wing entry corridor between the Mineral King lobby and the Emergency Department waiting room.

The disclosable public records related to agendas are available for public inspection at Kaweah Health Medical Center – Acequia Wing, Executive Offices (Administration Department) {1st floor}, 400 West Mineral King Avenue, Visalia, CA and on the Kaweah Delta Health Care District web page https://www.kaweahhealth.org.

KAWEAH DELTA HEALTH CARE DISTRICT
Michael Olmos, Secretary/Treasurer

Cindy Moccio

Cindy Moccio
Board Clerk, Executive Assistant to CEO

DISTRIBUTION:
Governing Board
Legal Counsel
Executive Team
Chief of Staff
http://www.kaweahhealth.org

KAWEAH DELTA HEALTH CARE DISTRICT BOARD OF DIRECTORS
INFORMATION SYSTEMS COMMITTEE

Wednesday, March 29, 2023
Support Services Building, 2nd Floor Copper Conference Room
520 W. Mineral King Ave. Visalia, CA 93291

ATTENDING: Directors: Garth Gipson (chair) & Dave Francis; Gary Herbst, CEO; Malinda Tupper, CFO; Doug Leeper, Chief Information & Cybersecurity Officer; Keri Noeske, CNO; Roger Haley, MD, Medical Director of Informatics; Leah Daugherty, RN, Director of ISS Clinical Informatics; Scott Furrer, Director of ISS Technical Services; Luke Schneider, Director of ISS Application Services; Belen Contreras, Recording

OPEN MEETING – 2:00 PM

CALL TO ORDER – *Garth Gipson*

1. **PUBLIC / MEDICAL STAFF PARTICIPATION –** Members of the public may comment on agenda items before action is taken and after it is discussed by the Board. Each speaker will be allowed five minutes. Members of the public wishing to address the Board concerning items not on the agenda and within the jurisdictions of the Board are requested to identify themselves at this time. For those who are unable to attend the beginning of the Board meeting during the public participation segment but would like to address the Board, please contact the Board Clerk (Cindy Moccio 559-624-2330) or cmoccio@kaweahhealth.org to make arrangements to address the Board.

2. **Enterprise Resource Planning (ERP) Implementation Update –** Discussion of Kaweah Health's Enterprise Resource Planning (ERP) Solution.

   Douglas D. Leeper, Chief Information & Cybersecurity Officer

3. **Project Updates** - A review of the Information Systems Services projects.

   Douglas D. Leeper, Chief Information & Cybersecurity Officer

4. **APPROVAL OF THE CLOSED INFORMATION SYSTEMS COMMITTTEE AGENDA:**
   CLOSED AGENDA – Copper Conference Room – immediately following the 2:00pm meeting.
   - **Public Security** – Potential threat to the security of essential public services pursuant to Government Code 54957 (a).

ADJOURN – *Garth Gipson*

Mike Olmos – Zone I	Lynn Havard Mirviss – Zone II	Garth Gipson – Zone III	David Francis – Zone IV	Ambar Rodriguez – Zone V
Secretary/Treasurer	Vice President	Board Member	President	Board Member

MISSION: *Health is our Passion. Excellence is our Focus. Compassion is our Promise.*

KAWEAH DELTA HEALTH CARE DISTRICT BOARD OF DIRECTORS INFORMATION SYSTEMS COMMITTEE

CLOSED MEETING

CALL TO ORDER – *Garth Gipson*

1. **Public Security** – Potential threat to the security of essential public services pursuant to Government Code 54957 (a).

   Douglas D. Leeper, Chief Information & Cybersecurity Officer

ADJOURN – *Garth Gipson*

In compliance with the Americans with Disabilities Act, if you need special assistance to participate at this meeting, please contact the Board Clerk (559) 624-2330. Notification 48 hours prior to the meeting will enable the District to make reasonable arrangements to ensure accessibility to the Kaweah Delta Health Care District Board of Directors meeting.

Wednesday March 29, 2023 – Information Systems Committee

Mike Olmos – Zone I	*Lynn Havard Mirviss – Zone II*	*Garth Gipson – Zone III*	*David Francis – Zone IV*	*Ambar Rodriguez – Zone V*
Secretary/Treasurer	*Vice President*	*Board Member*	*President*	*Board Member*

MISSION: **Health** is our Passion. **Excellence** is our Focus. **Compassion** is our Promise.

3/14

Enterprise Resource Planning_ERP_
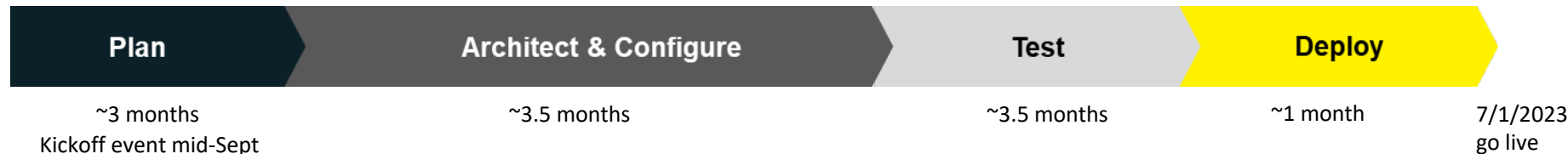
Workday ERP Solution going live July 1, 2023

- ERP solutions comprise HR, Payroll, Finance, and Supply Chain
  - Employees in those areas are business users and will use Workday all day to do their jobs
  - All others are end users and will interact with the business users and system via the Workday self-service applications and smartphone app, and do things like clock in/out, view paycheck, online training, expense reports, leaves, etc.
  - Kaweah Health leaders will also do things like route/approve invoices, submit requisitions, etc.

- Current ERP solution, Infor, originated here in 1999, plus bolt-ons
  - Required expensive replacement/rebuild of 19 servers in Fall 2023
  - Faced complete end of life in early 2026
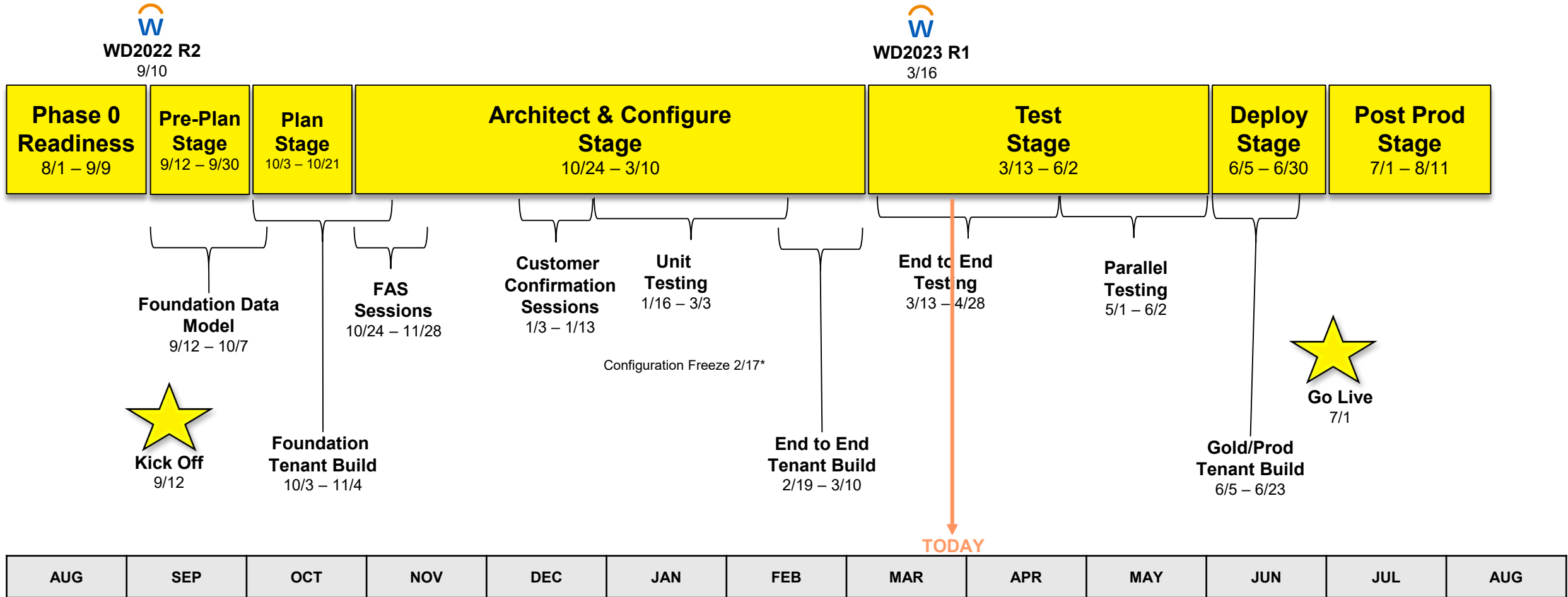 - We took the opportunity to move to the best ERP solution, Workday, a true cloud-based solution

workday. Is our new ERP solution

alight. Is our Workday implementation partner – 950+ implementations, 40+ healthcare, and 2 for themselves

Plan	Architect & Configure	Test	Deploy	
~3 months	~3.5 months	~3.5 months	~1 month	7/1/2023
Kickoff event mid-Sept				go live

Kaweah Health. MORE THAN MEDICINE. LIFE.

workday.

alight

5/14

Workday – Ideal Work Environment

Enterprise Resource Planning (ERP)

Best in KLAS Winner

86.2

Overall Performance Score

Best in KLAS for 6 years in a row

	Culture	Loyalty	Operations	Product	Relationship	Value
Workday – 86.2	B+	A	B	B+	B+	B-
Infor – 51.9	F	F	F	F	F	F

Project Updates

ISS Project Updates

Completed Projects
- Essential Clinical Dataset (ECD) (9/20/22) – Nursing Documentation Optimization
- Well Health (9/27/22) – Patient Engagement – Messaging
- KD*Hub Upgrade (11/16/22)
- Avasure (11/29/22) – Telesitter
- SingleComm (2/28/23) – Patient Engagement – Call Center
- New Clinics
  1. Open Arms House (7/29/22)
  2. Urology (10/11/22)
  3. Center for Mental Wellness (3/8/23)

NOTE: dates above are go live dates

Kaweah Health.
MORE THAN MEDICINE. LIFE.

ISS Project Updates

In-Progress Projects
- Passive Distributed Antenna System
  - Cellular coverage inside portions of the downtown hospital – live now
- eConsents – electronic patient consent forms/signatures
  - Live on 3/21/23 and rolling out weekly
- Workday – new ERP solution
  - Go live on 7/1/23
- VMC/KH separation
  - End date TBD
- Valer – Referral Management system
  - Summer 2023 go live
- AlayaCare – EMR for Hospice, Private Home Care, Home Health
  - Fall 2023 go live

Kaweah Health.
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