

October 16, 2020

#### NOTICE

The Board of Directors of the Kaweah Delta Health Care District will meet in a special open Board of Directors meeting at 1:30PM on Tuesday October 20, 2020 in the Kaweah Delta Lifestyle Center Conference Room {5105 W. Cypress Avenue, Visalia} beginning at 1:30PM. The maximum capacity allowed in this room per CDC social distancing guidelines {25}, members of the public are encouraged to attend the open sessions of the Board meeting via GoTo meeting <a href="https://www.gotomeet.me/CindyMoccio/special-board-meeting---budgetfinance">https://www.gotomeet.me/CindyMoccio/special-board-meeting---budgetfinance</a> or Dial In: 669-224-3412 / Access Code: 471-700-549.

The Board of Directors of the Kaweah Delta Health Care District will meet in a special closed Board of Directors meeting immediately following the 1:30PM special open Board of Directors meetings on Tuesday October 20, 2020 in the Kaweah Delta Lifestyle Center Conference Room {5105 W. Cypress Avenue, Visalia} pursuant to Government Code 54956.8.

All Kaweah Delta Health Care District regular board meeting and committee meeting notices and agendas are posted 72 hours prior to meetings (special meetings are posted 24 hours prior to meetings) in the Kaweah Delta Medical Center, Mineral King Wing entry corridor between the Mineral King lobby and the Emergency Department waiting room.

Due to COVID 19 visitor restrictions to the Medical Center - the disclosable public records related to agendas can be obtained by contacting the Board Clerk at Kaweah Delta Medical Center – Acequia Wing, Executive Offices (Administration Department) {1st floor}, 400 West Mineral King Avenue, Visalia, CA via phone 559-624-2330 and on the Kaweah Delta Health Care District web page http://www.kaweahdelta.org.

KAWEAH DELTA HEALTH CARE DISTRICT David Francis, Secretary/Treasurer

Cindy moccio

Cindy Moccio - Board Clerk / Executive Assistant to CEO

DISTRIBUTION:
Governing Board
Legal Counsel
Executive Team
Chief of Staff
www.kaweahdelta.org



### KAWEAH DELTA HEALTH CARE DISTRICT SPECIAL BOARD OF DIRECTORS MEETING

The Lifestyle Center – Conference Rooms 5105 W. Cypress Avenue, Visalia, CA 93277

The maximum capacity (25) allowed in this room per CDC social distancing guidelines

#### Join from your computer, tablet or smartphone

https://www.gotomeet.me/CindyMoccio/special-board-meeting---budgetfinance

or Dial In: 669-224-3412 / Access Code: 471-700-549

**Tuesday October 20, 2020** 

#### **SPECIAL OPEN MEETING AGENDA {1:30PM}**

- 1. **CALL TO ORDER**
- 2. **APPROVAL OF AGENDA**
- 3. **PUBLIC PARTICIPATION** – Members of the public may comment on agenda items before action is taken and after it is discussed by the Board. Each speaker will be allowed five minutes. Members of the public wishing to address the Board concerning items not on the agenda and within the subject matter jurisdictions of the Board are requested to identify themselves at this time.
- 4. 2020/2021 Annual Operating & Capital Budget – Review of the annual operating & capital budget and strategies including operating room activity and operating room efficiency initiatives. Malinda Tupper – Vice President & Chief Financial Officer
- 5. **FINANCIALS** – Review of the most current fiscal year financial results. Malinda Tupper, Vice President & Chief Financial Officer
- 2021 BENEFITS PROGRAM Review and discussion relative to the updates to the Kaweah Delta 6. staff medical program.

Dianne Cox, Vice President, Chief Human Resources Officer

- **REPORTS** 7.
  - Chief Executive Officer Report -Report relative to current events and issues. Gary Herbst, Chief Executive Officer
  - Board President Report relative to current events and issues. Nevin House, Board President

- 8. APPROVAL OF THE CLOSED AGENDA (Following the 1:30PM Open meeting)
  - Conference with Real Property Negotiator (Government Code 54956.8): Property: APN's 119-85-012, 199-85-013, 119-85-014. Negotiating party: Kaweah Delta Health Care District: Marc Mertz and Sequoia Gateway, LLC – price and terms – Marc Mertz, Vice President – Chief Strategy Officer

#### **ADJOURN**

#### **CLOSED MEETING AGENDA {Following the 1:30 Open Meeting}**

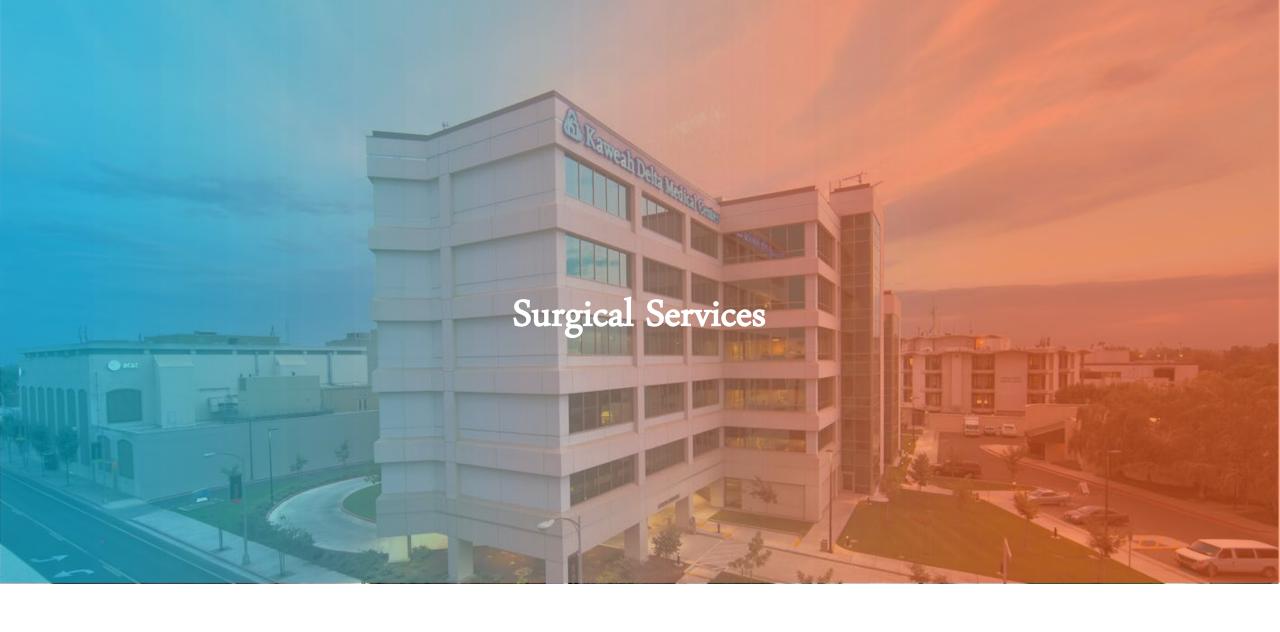
- 1. CALL TO ORDER
- 2. CONFERENCE WITH REAL PROPERTY NEGOTIATOR (Government Code 54956.8) Property: APN's 119-85-012, 199-85-013, 119-85-014. Negotiating party: Kaweah Delta Health Care District: Marc Mertz and Sequoia Gateway, LLC – price and terms.

Marc Mertz, Vice President – Chief Strategy Officer

#### **ADJOURN**

In compliance with the Americans with Disabilities Act, if you need special assistance to participate at this meeting, please contact the Board Clerk (559) 624-2330. Notification 48 hours prior to the meeting will enable the District to make reasonable arrangements to ensure accessibility to the Kaweah Delta Health Care District Board of Directors meeting.

**Board Member** 





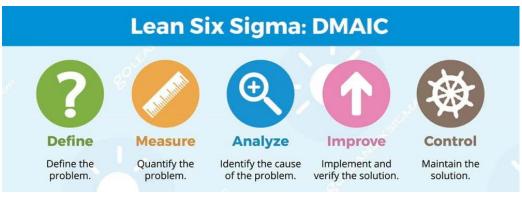






# OR Efficiency

### Lean Six Sigma



Lean Six Sigma is uniquely driven by close understanding of customer needs, disciplined use of facts, data, and statistical analysis, and diligent attention to managing, improving, and reinventing processes.

Lean is focused on EFFICENCY
Six Sigma is focused on ZERO DEFECTS

Six sigma has become a popular name used to identify a methodology for improving and maintaining processes to achieve success. "Six Sigma" commonly refers to an initiative that uses the DMAIC roadmap to identify, initiate and complete a series of projects targeting processes that are not operating satisfactorily

## Lean Six Sigma

"The best Lean Six Sigma projects begin not inside the business but outside it, focused on answering the question — How can we make the customer more competitive? What is critical to the customer's success? ...One thing we have discovered with certainty is that anything we do that makes the customer more successful inevitably results in a financial return for us."

-Jack Welch, Chairman of GE

### **Lean Six Sigma: DMAIC**











Define

Define the problem.

Quantify the problem.

Identify the cause of the problem.

Implement and verify the solution.

Maintain the solution.

### Our Customers and Partners

Patients and Families
Physicians/Proceduralists
Staff

Anesthesia Providers
Organization/Service Line/ET/BOD
Local Leadership
GME/Residents/Students

### Define

### **Problem**

In the Surgical Service Line there are delays causing procedures to run late, start late, or be rescheduled. This results in increased overtime, call back, increased turnover, dissatisfaction and poor engagement of staff. Physicians are experiencing extended waiting periods, dissatisfaction, and lack of engagement.

### **Key Deliverables:**

- Decrease Non-Operative Time (surgeon wait time)
- Standardization
- Clear Expectations and Communication

### **Identify Sources of Variation:**

Lean Six Sigma methodology was utilized to do a thorough mapping of the room turnover process, wait periods, workflows of staff and providers, and system inputs identifying variation and the resulting delays. The scope is from identification of patient in surgeons office and initial communication with Kaweah Scheduling, through patient arrival to PACU

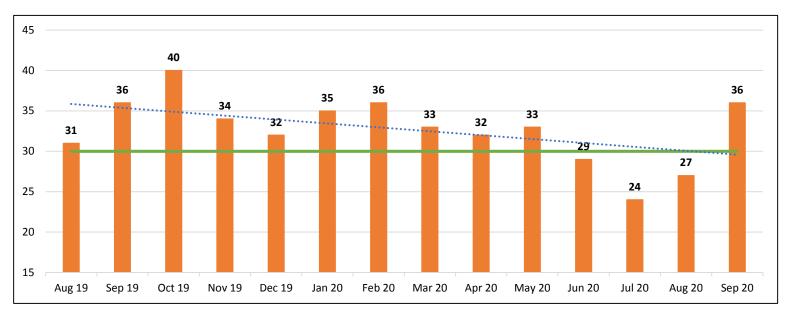
### Measure

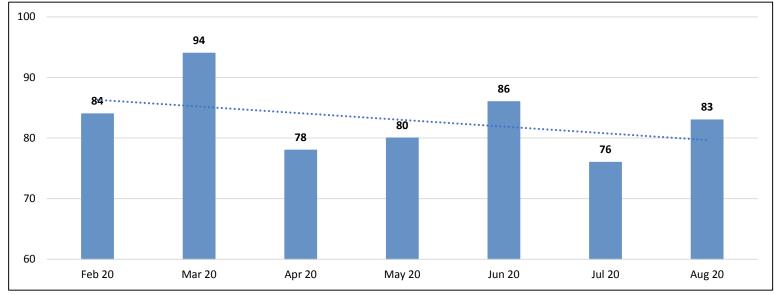
### Room Turnover Time (TO):

TO is defined as the time from when the patient is walked out of the OR, to the time when the next patient is brought into the room

### Non-Operative Time:

Interval between surgeries during which the patients are not under the direct care of the surgeon; from closure and completion of one procedure, to beginning the next procedure





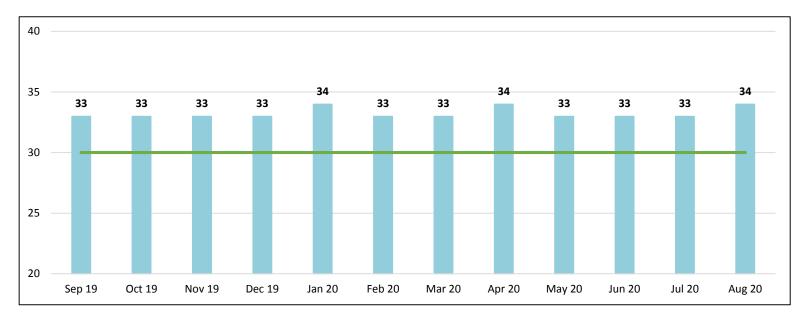
### Measure

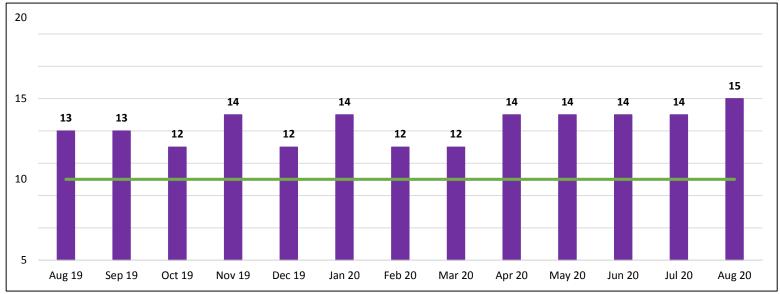
## Patient In to Surgery Start:

The interval of time from when the patient is brought into the operating room, to the start of the actual operation

## Surgery End to Patient Out:

Interval from completion of surgery, to walking the patient out of the OR, and to the Post Anesthesia Care Unit (PACU)





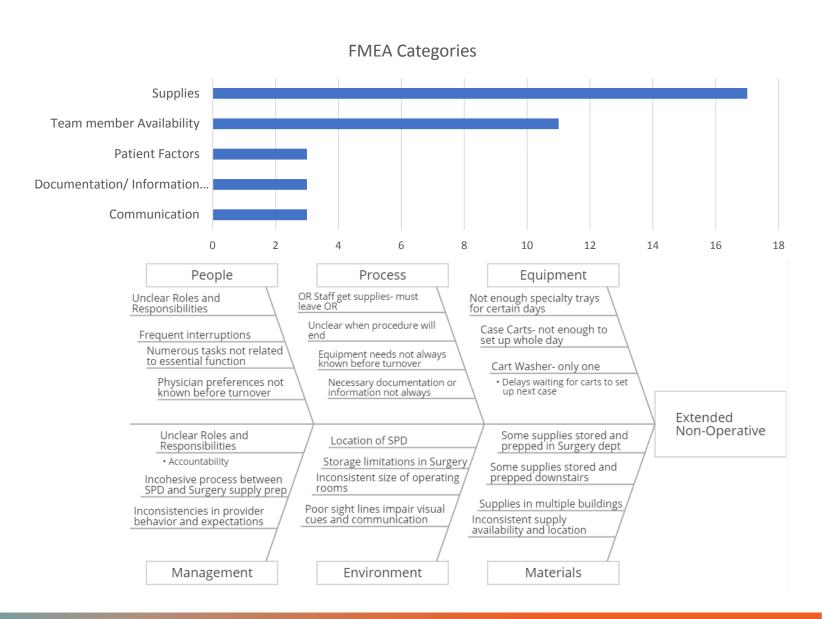
## Analyze

#### FMEA:

In an effort to adapt to limitations associated with COVID, an FMEA was completed with leaders and front-line OR staff to identify and evaluate failure modes resulting in delays. Highest scoring failure modes were evaluated and assigned to categories.

### Cause and Effect Ishikawa:

An Ishikawa (fishbone) diagram was created to further identify Root Causes for delays and extended Non-Operative Time



### **Improve**

## Identify and Correct Upstream Variation:

Early process mapping, including key inputs and information sources, yielded numerous opportunities to address variation that directly contributed to extended turnover times.

### **SIPOC:**

Supplier, Input, Process, Output, Customer (SIPOC) is an important tool used to identify early sources of variation- and brought a recognition to key stakeholders and leaders that turnover errors start far before turnover occurs

S		P	0	С
SUPPLIER	INPUT	PROCESS	OUTPUT	CUSTOMER
Surgeon	Information regarding clinical need Documentation Orders Fax or Phone call	Process  Pt selected as surgical candidate and scheduled for KATS and surgery date	Communication regarding procedure Required information provided to scheduling and KATS staff	Patient Office staff Scheduling staff Surgery staff
Surgeon	Orders	Patient to KATS for pre testing	Test Results	ASC and OR staff, Anesthesia providers, surgeons
Surgeon  KATS/Diagnost ic services	Documentation Additional orders Test results Available	Patient to ASC	Patient is prepared for safe surgery	OR, Surgeon, Anesthesia Provider
SPD/Runner RN-C, ORT	Instrument cart Supplies Medications	OR Setup	Room ready for patient arrival and procedure start	Patient
ASC	Pt prepped, documentation ready, orders completed, meds administered	Patient to OR	Pt enters OR ready for procedure to begin	OR/intraop team
Surgeon Anesthesia OR team	Excellent surgical care.	Procedure	Successful, safe completion of procedure	Patient
Anesthesia, RN-C	Transport pt and belongings to PACU	Patient to PACU	Pt stable, orders in place to manage post op care	Patient
ORT STA	Remove used instruments Clean room	OR Turnover	Room clean and ready for next patient and setup	OR team Patient
ASC, Surgeon	Orders, care provided 11/151	Patient discharged, or admitted to hospital	Education, follow up, pain management	Patient

## Improve- Phase 1: Stabilize Upstream Inputs

### **Upstream/Input Variation Initiatives:**

- Electronic Documentation system implemented for all Surgeons
- One on one training for Surgeons and their office staff for the entering of orders into "Planned State" for availability to Surgical staff
- Preference Card Update of highest volume case types for each surgeon
- Preference Card process validation
- Increase Available Prep Time: Scheduling is finalized 2 days before date of procedure to allow time to acquire special equipment or address staffing and workflow problems
- Block Utilization Optimization: Allow for greater consistency in scheduling and preparation
- First Case Delays: Significant contributor to schedule interruptions; performance now tied to provider scheduling capabilities



## Improve- Phase II: Address Root Causes

Initiative	Root Cause Addressed/Tools Available
Identify the roles & responsibilities, Ideal Timelines	Management, Accountability/Cleveland Clinic Roles and Responsibilities KD Tool, Leader Standard Work- System of Accountability
Preference Card Accuracy Sub process	People, Physician preferences not know; Process, Equipment needs not always known/Avoid Waste-Rework; Standard Work
Develop Preference Card review process & maintain	People, Physician preferences not known/Standard Work- Continuously Improving
Standardizing location of supplies – volume of use. Where supplies are being stored	Materials, Supplies stored and prepped in different areas; Management, in cohesive process between OR-SPD /5S (Cleveland Clinic Tools and Resources)
Huddle in AM for each room (including Surgeon calling in or present)	Process, equipment need not known; Materials, stored in varied areas; People, physician preferences not known/Standard Work, Huddle Boards
Pre Turnover checklist. Case carts, supplies, bed, etc.	People, Numerous tasks not related to essential functions/Avoid Waste, Defects, waiting
Communication – implement Cerner messaging system	Process, Unclear when procedure will end
Anesthesia Tech process (prepping supplies)	Materials, Inconsistent supply availability/Standard Work
Anesthesia preference cards.	People, Physician preferences not know; Process, Equipment needs not always known/Avoid Waste-Rework; Standard Work
ASC to OR handoff & checklists	People, unclear Roles and Responsibilities/Standard Work
Insurance authorizations/verifications (Labs, Insurance, etc).	Reduce Waste- Rework, Waiting, Overprocessing
STA boot camp	Standard Work; Reducing Waste, overprocessing, under-utilized talent
Supply accuracy process (picking right supplies)	Process, OR staff leave OR to get supplies/Poke yoke- Auto Correction
Page and communication system	Process, Unclear when procedure will end

### **Selecting Interventions:**

Using results of Analyze Root Causes, key stakeholders brainstormed and prioritized key interventions



# **OR Capacity**

## **Capacity**

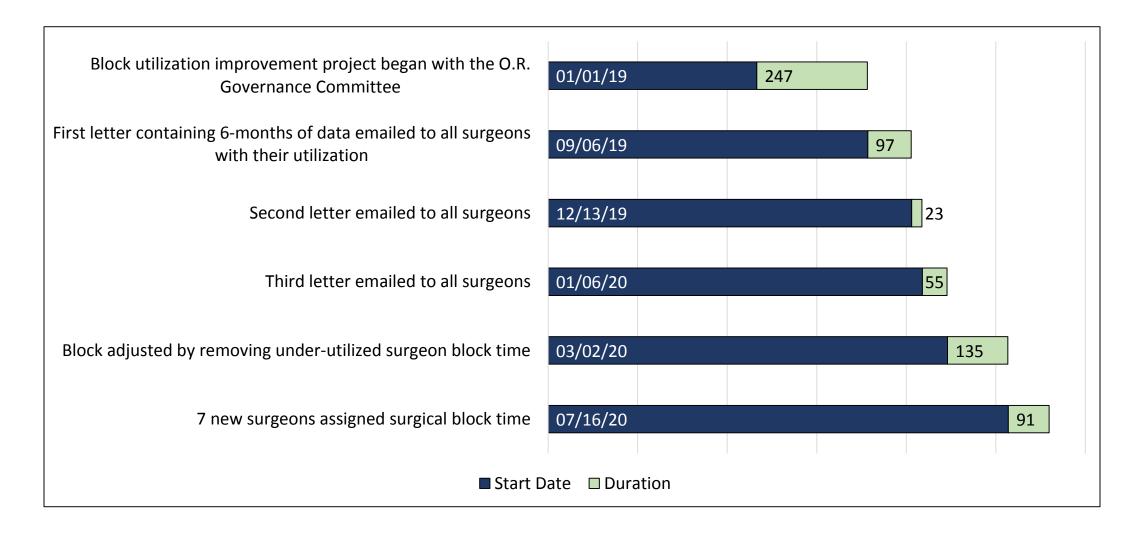
Monthly evaluation of all aspects of operations including First Case Start Times, Turnover Times, Percent of Block time used, Average of Empty Minutes, and Released Block Times by each surgeon.

Surgical Services block utilization methodology

Surgery Minutes + Turnover Minutes / Block Time Minutes - Released Block Minutes = % Utilized

- Surgeons are required to utilize 50% utilization in order to keep assigned block.
- If a surgeon has block time lower than 50% in a consecutive quarter, block will be reassigned.

## **Block Utilization Interventions**



## **Block Utilization**

## **Next Steps**

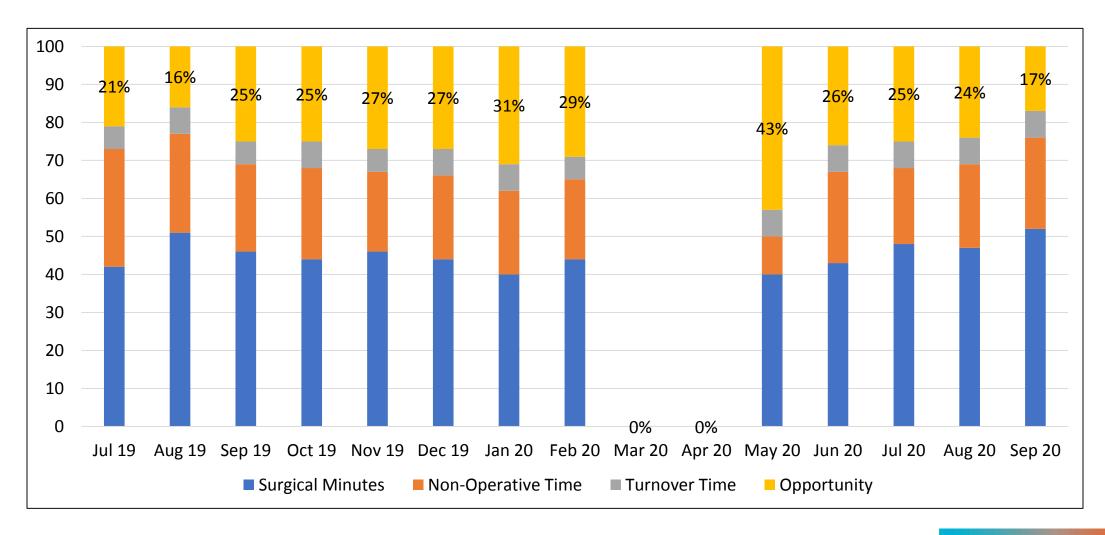
- Continue to monitor block utilization
- Remove under-utilized block from surgeons and give other surgeons the time
- Recruit surgeons in specialties the District needs
- Goal is to increase block utilization by 10%
- Work with Marc Mertz and team for marketing and recruitment strategies
- First phase of marketing:
  - Vascular
  - Robotics
  - Ortho

### **Barriers**

- Physician behavior
- COVID
- Surgeons retiring
- Recruiting



## **Block Utilization**





# First Case Start Delays

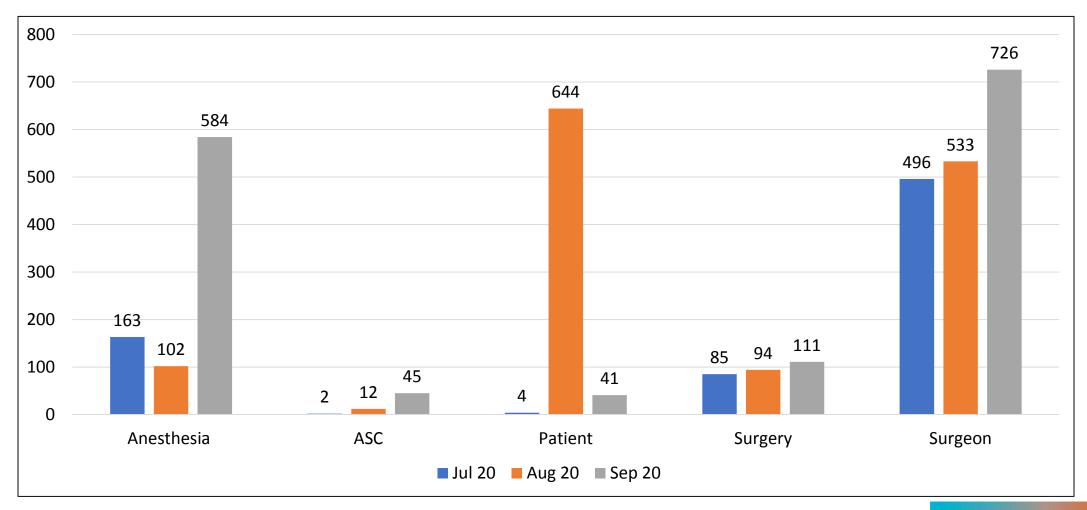
### **Interventions**

- Data discussed at O.R. Governance Committee
  - Data broken down to who is causing the delay; surgeons, anesthesia, ASC, surgery, or the patient.
- March 2, 2020 letters sent to surgeons regarding delays
- Paperwork was a big delay for patient throughput.
- April 2020, Surgical Services leadership team and ISS team went to every surgeons office to educate the surgeons and medical assistants on electronic documentation.
  - July 17, 2020, Go live date for all orders and up-to-date pre-op documentation and diagnostics being in EMR.
- July 2020, discussed data at the Department of Surgery meeting.
  - Data was broken down to minutes associated with the delays



# First Case Delay Minutes by Owner

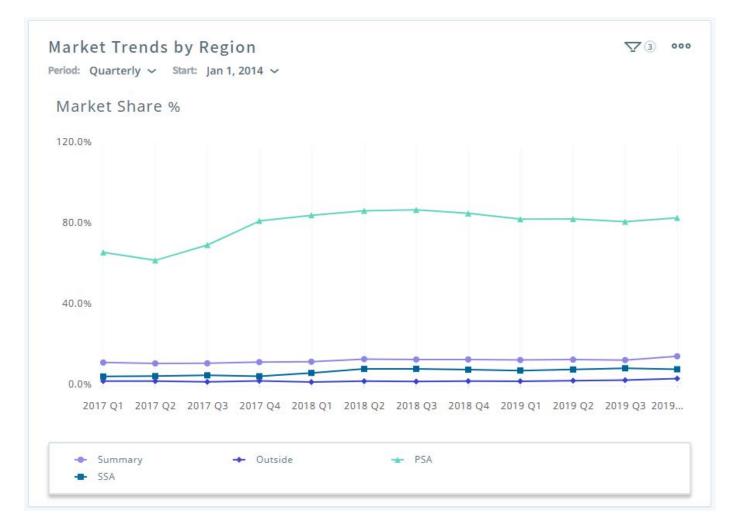
The delayed minutes could represent 32 more surgical cases by decreasing the number of delays



## Surgery Business Development Committee

- Attendees: Surgery Department, Strategy, Marketing, Social Media, Internal Consulting, and Physician Recruitment and Relations
- Objective: Identify surgical procedures that are important to the health of the community and to Kaweah Delta, assess capacity for growth (e.g. OR availability, staffing, physician availability, etc.) and determine strategies for growth
- Growth strategies may include marketing campaigns, social media posts, physician liaison activity, CME events, recruitment, etc.
- Initial areas of focus: cardiac surgery, orthopedics, neurosurgery, vascular surgery, gastroenterology, urology, and general surgery. Areas can change monthly.
- The committee also discusses the development of new procedures or service lines

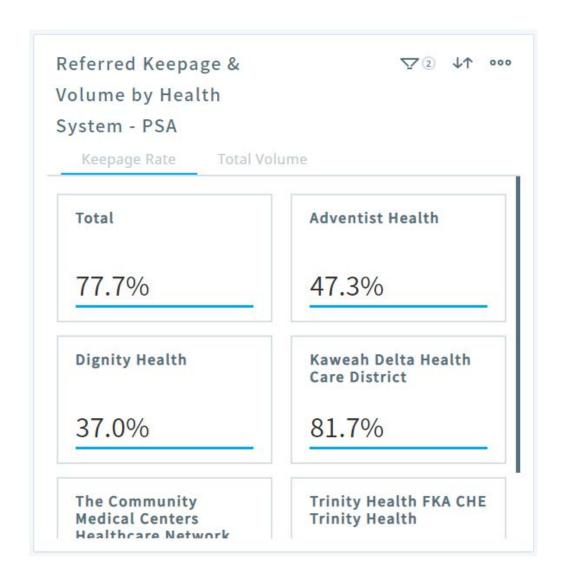
## Clarify Health- Examples of Market Share Data

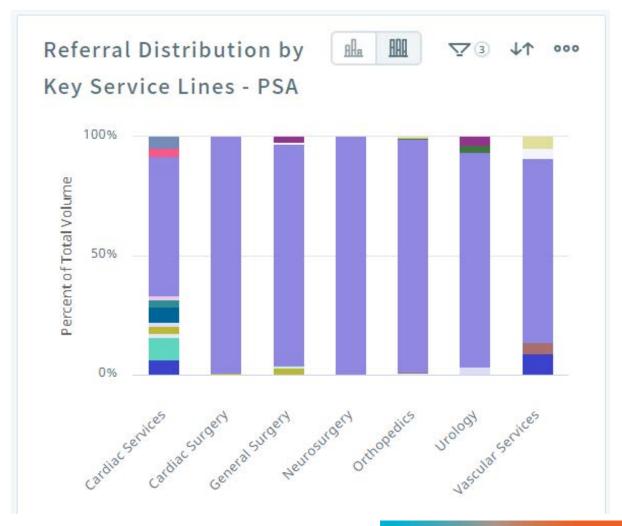






## Clarify Health- Examples of Referral Reports

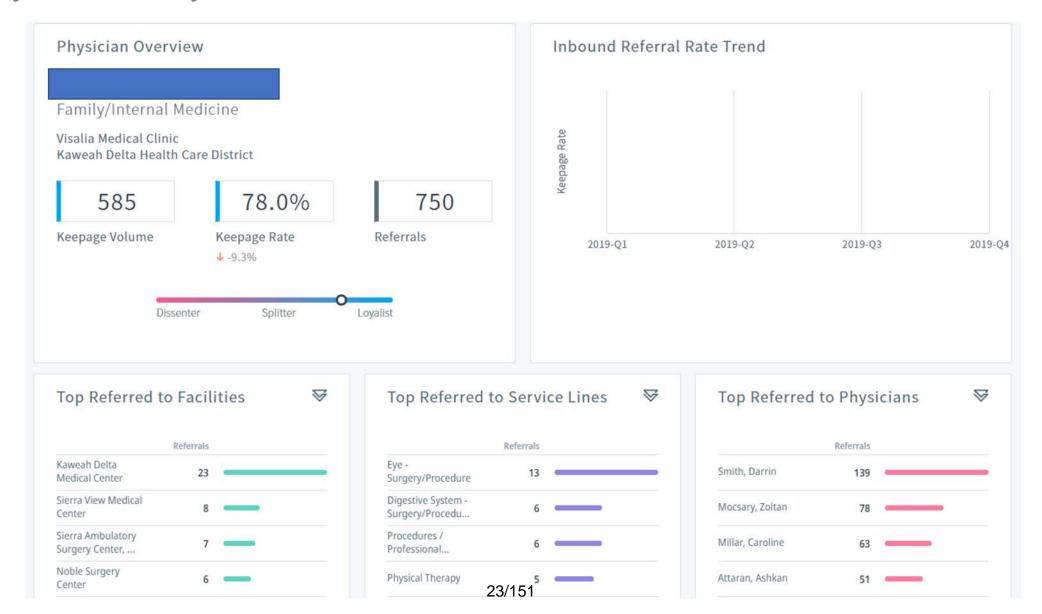








## Clarify Health- Physician Profile



# CFO Financial Report

October 20, 2020



### September Overview

- Volumes: Inpatient volume exceeded budget by 4.1%. Outpatient volume was still running under budget, but many areas continue to regain their volume
- Revenue: Revenue per visit was strong, however total revenue was impacted by the lower outpatient volume.
- Expenses: 2 main items contributing to unfavorable budget variance (\$3.3M)
  - COVID unbudgeted expenses Payroll (\$816K) and Supplies(\$784K)
  - Humana 3<sup>rd</sup> party claims Unusually high claims continue for third party providers. Over budget by \$1.25M in September. In September we did have one large claim pay out to UCSF and we had an additional check run in the month. This timing issue should reduce October's expenses.

## **COVID-19 Financial Activity**

### **Stimulus Funds Received**

Red indicates changes since last reviewed

Stimulus Funds – Kaweah Delta	\$11,420,930	Received 4/11/20
Stimulus Funds – KDMF	\$684,104	Received 4/11/20
Stimulus Funds – KD 2 <sup>nd</sup> payment	\$1,225,939	Received 4/24/20
Stimulus Funds – KDMF 2 <sup>nd</sup> payment	\$198,091	Received 5/26/20
California Hospital Association - PPE	\$28,014	Received 6/3 and 6/9/20
Stimulus Funds – 4 Physician Groups	\$332 017	Received April 2020
Stimulus Funds -Testing at RHC	\$197,846	Received 5/20/20
Stimulus Funds - Skilled Nursing Facility	\$225,000	Received 5/22/20
Stimulus Funds – Rural Providers	\$413,013	Received 6/25/20
Stimulus Funds – Due to servicing Rural Areas	\$813,751	Received 7/21/20
Stimulus Funds – High Impact Areas	\$10,900,000	Received 7/29/20
California Hospital Association – PPE II	\$150,243	Received 8/25/20
Stimulus Funds – Skilled Nursing Facility	\$111,500	Received 8/27/20
Impact to Net Revenue	<b>\$26,700,448</b> 26/151	

## **COVID-19 Financial Activity**

### **Reimbursement and In Kind Impact**

20% increase in Medicare inpatient payments	\$ 1,350,000	Calendar year 2020
6.2% increase in FMAP - IGT matching	\$ 1,200,000	Annual Estimate
10% increase in Medi-Cal rates in SNF payments	\$ 997,000	Calendar year 2020
5% increase Blue Shield rates for certain procedures	\$ 12,000	4 Month Estimate
Uninsured COVID Patients – Medicare Rates	\$ 100,000	Payments to date
Department of Defense	\$ 250,000	In kind clinical support staff
2% sequestration	\$ 2,100,000	Calendar year 2020
Unemployment benefit costs ½ covered	\$ 319,600	Calendar year 2020
3 County agreements – Lab testing, PPE, Pharmaceuticals	\$ 4,578,800 max	County will cover related costs as we begin to submit invoices
COVID Payer Grants	\$ 3,000,000	October deposit
Repayment period of Medicare Advanced Payments extended - \$46.6M (4/7/2020)	Balance must be repaid in full 29 months from the first payment.	Medicare payments will be reduced by 25% for the first 11 months and 50% during the next 6 months.
Social Security Tax Deferral – \$13.5M		Repayment of 50% due 12/31/21 and 50% 12/31/22
Impact to Bottom Line	\$ 13,907,400	

27/151

### Financial Analysis - COVID-19 Inpatients

### January - September 2020 Discharged COVID Inpatients

Payer Group	Patient Volume	% of Total Visits	ALOS	GMLOS	Est. Net Revenue	Direct Cost	Contribution Margin	Net income
Medicare	337	39%	11	5.6	\$6,884,864	\$7,410,747	(\$525,883)	(\$3,147,598)
Medi-Cal Managed Care	185	22%	8.5	5.6	\$3,562,076	\$3,379,682	\$182,395	(\$1,010,369)
Commercial/Other	150	17%	10.1	5.9	\$4,154,544	\$3,101,038	\$1,053,506	(\$48,896)
Medicare Managed Care	94	11%	11.6	5.9	\$2,520,482	\$2,635,388	(\$114,905)	(\$961,283)
Medi-Cal	67	8%	10.4	5.4	\$1,011,655	\$1,627,796	(\$616,141)	(\$1,175,205)
Cash Pay	18	2%	8.3	5.9	\$18,894	\$165,073	(\$146,179)	(\$205,698)
Work Comp	9	1%	10.7	6.6	\$261,751	\$246,504	\$15,247	(\$68,463)
<b>Grand Total</b>	860	100%	10.2	5.7	\$18,414,267	\$18,566,228	(\$151,961)	(\$6,617,511)
			Typical Contribution margin on 860 inpatient visits				\$2,343,500	
			LOS GAP	4.5		Difference	(\$2,495,461)	

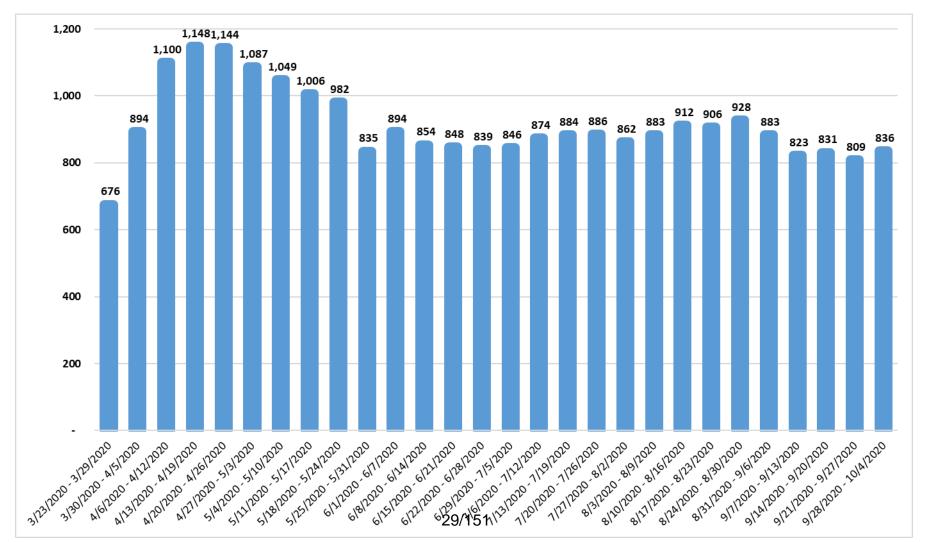
#### **Notable Changes from Prior Month's Analysis**

- 1. Volume of discharged COVID inpatients increased 27% from 676 to 860
- 2. Shifts in payer mix% from Medicare to other payers. (41% of all cases to 39%) Primary increase in Medi-Cal Managed
- 3. The gap between the average length of stay and expected decreased from 4.6 to 4.5 days

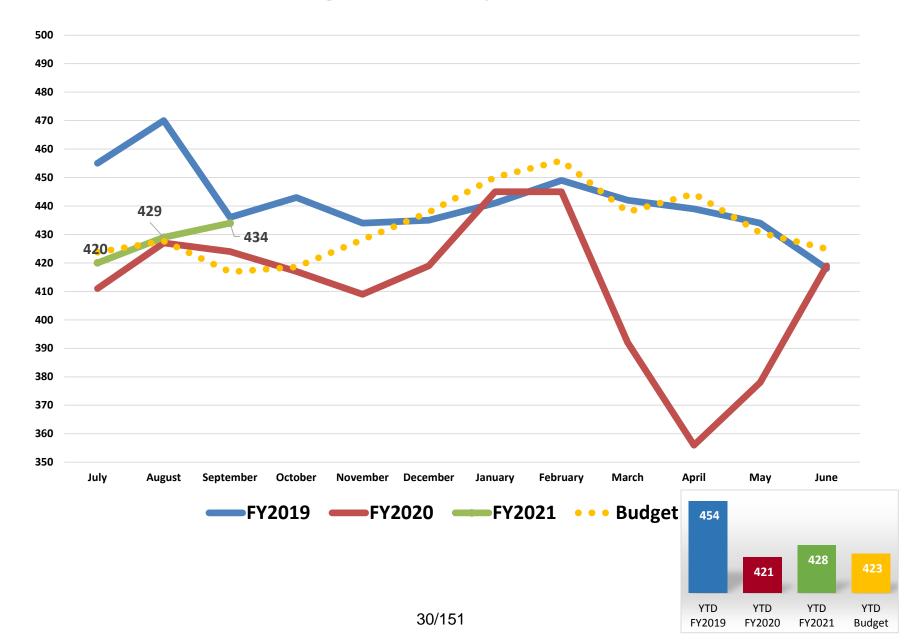
## COVID-19: Costs and Billing

Tracking Costs: \$1.6M in COVID labor and expenses were identified in September

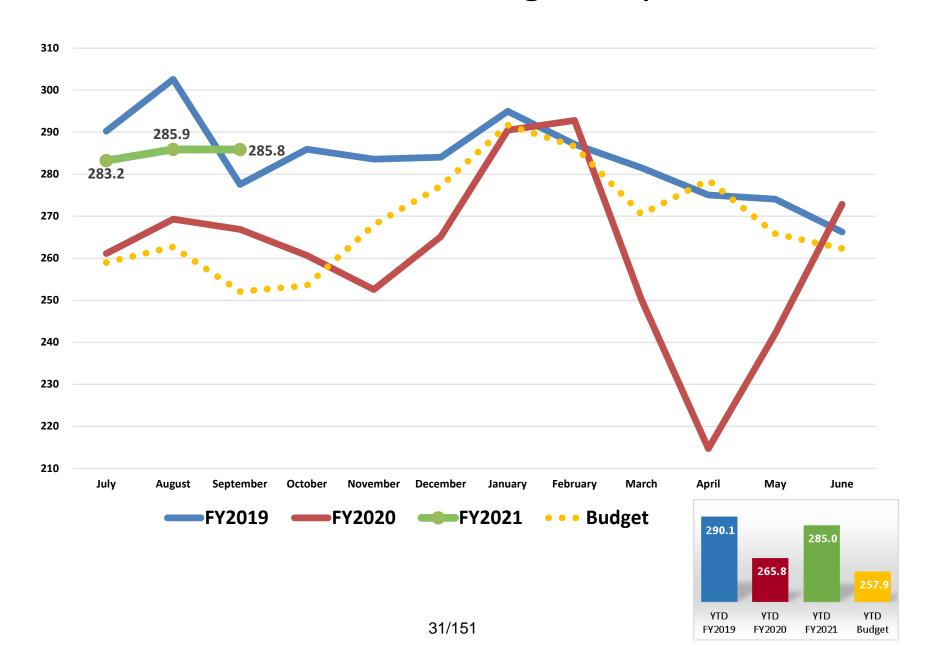
Volume New Services: Telehealth including KDMF



## **Average Daily Census**



## Medical Center – Average Daily Census



### **Statistical Results – Fiscal Year Comparison (September)**

	Actual Results			Budget	Budget Variance		
	Sep 2019	Sep 2020	% Change	Sep 2020	Change	% Change	
Average Daily Census	424	434	2.5%	417	17	4.1%	
KDHCD Patient Days:							
Medical Center	8,006	8,575	7.1%	7,561	1,014	13.4%	
Acute I/P Psych	1,403	1,364	(2.8%)	1,420	(56)	(3.9%)	
Sub-Acute	879	901	2.5%	930	(29)	(3.1%)	
Rehab	525	423	(19.4%)	572	(149)	(26.0%)	
TCS-Ortho	447	389	(13.0%)	600	(211)	(35.2%)	
TCS	529	405	(23.4%)	470	(65)	(13.8%)	
NICU	400	445	11.3%	378	67	17.7%	
Nursery	523	522	(0.2%)	575	(53)	(9.2%)	
Total KDHCD Patient Days	12,712	13,024	2.5%	12,506	518	4.1%	
Total Outpatient Volume	37,740	38,070	0.9%	40,042	(1,972)	(4.9%)	

### **Statistical Results – Fiscal Year Comparison (Jul-Sep)**

	Actual Results			Budget	Budget Variance	
	FYTD 2020	FYTD 2021	% Change	FYTD 2021	Change	% Change
Average Daily Census	421	428	1.7%	423	5	1.1%
KDHCD Patient Days:		-				
Medical Center	24,449	26,218	7.2%	23,733	2,485	10.5%
Acute I/P Psych	4,307	4,221	(2.0%)	4,340	(119)	(2.7%)
Sub-Acute	2,734	2,726	(0.3%)	2,840	(114)	(4.0%)
Rehab	1,521	1,162	(23.6%)	1,700	(538)	(31.6%)
TCS-Ortho	1,308	977	(25.3%)	1,650	(673)	(40.8%)
TCS	1,311	1,228	(6.3%)	1,504	(276)	(18.4%)
NICU	1,384	1,358	(1.9%)	1,341	17	1.3%
Nursery	1,682	1,446	(14.0%)	1,793	(347)	(19.4%)
Total KDHCD Patient Days	38,696	39,336	1.7%	38,901	435	1.1%

122,607

5.5%

123,256

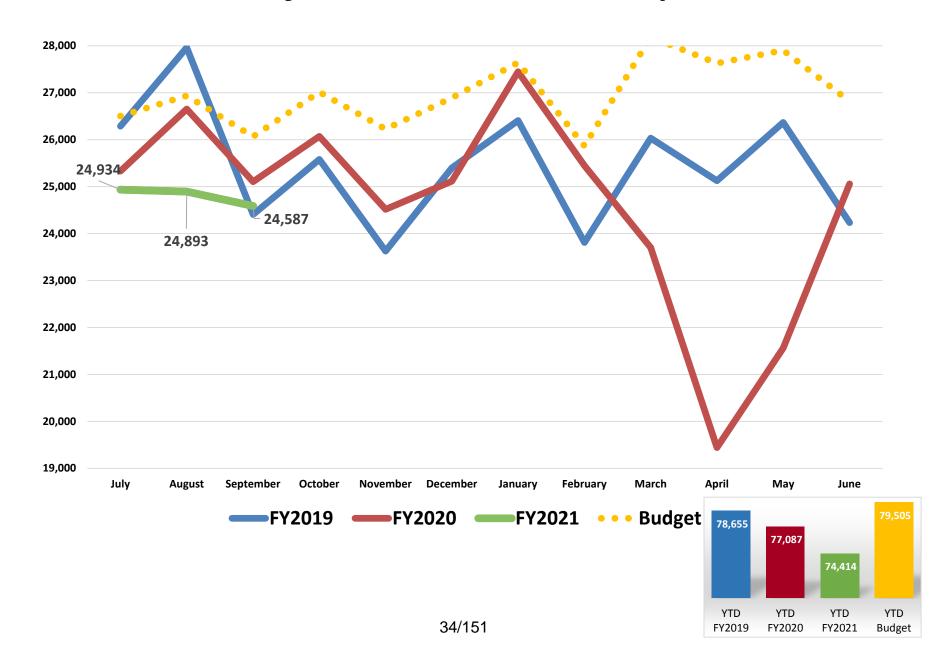
(649)

(0.5%)

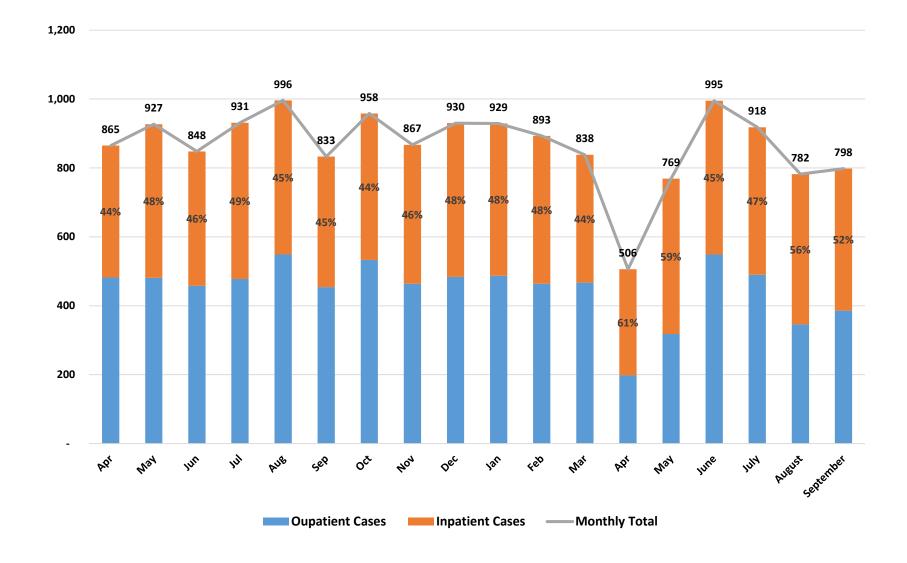
116,170

**Total Outpatient Volume** 

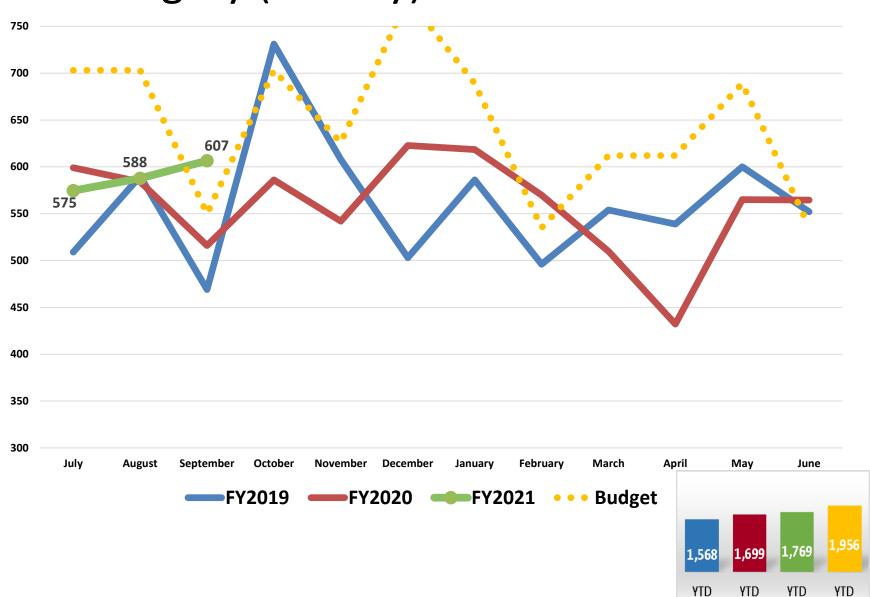
## Adjusted Patient Days



## Impact - Inpatient/Outpatient Surgeries



## Surgery (IP Only) – 100 Min Units



FY2019

FY2020

FY2021

Budget

# Other Statistical Results – Fiscal Year Comparison (Sep)

		Actual I	Results		Budget	Budget \	Variance	
	Sep 2019	Sep 2020	Change	% Change	Sep 2020	Change	% Change	
Adjusted Patient Days	25,104	24,587	(517)	(2.1%)	26,073	(1,486)	(5.7%)	
Outpatient Visits	37,740	38,070	330	0.9%	40,042	(1,972)	(4.9%)	
Home Infusion Days	10,400	22,274	11,874	114.2%	11,727	10,547	89.9%	
Hospice Days	3,311	4,291	980	29.6%	3,396	895	26.4%	
Radiation Oncology Treatments (I/P & O/P)	1,656	2,016	360	21.7%	1,694	322	19.0%	
Home Health Visits	2,675	3,170	495	18.5%	2,747	423	15.4%	
GME Clinic visits	1,023	1,186	163	15.9%	1,173	13	1.1%	
RHC Registrations	8,304	9,493	1,189	14.3%	8,362	1,131	13.5%	
Surgery Minutes-General & Robotic (I/P & O/P)	964	1,076	112	11.6%	1,079	(3)	(0.3%)	
Cath Lab Minutes (IP & OP)	343	367	24	7.0%	386	(19)	(4.9%)	
OB Deliveries	378	402	24	6.3%	410	(8)	(2.0%)	
O/P Rehab Units	18,716	19,220	504	2.7%	19,847	(627)	(3.2%)	
KDMF RVU	30,187	30,934	747	2.5%	34,911	(3,977)	(11.4%)	
Radiology/CT/US/MRI Proc (I/P & O/P)	14,957	14,762	(195)	(1.3%)	15,379	(617)	(4.0%)	
Physical & Other Therapy Units	17,666	17,420	(246)	(1.4%)	18,880	(1,460)	(7.7%)	
Dialysis Treatments	1,864	1,636	(228)	(12.2%)	1,874	(238)	(12.7%)	
Endoscopy Procedures (I/P & O/P)	689	568	(121)	(17.6%)	702	(134)	(19.1%)	
ED Total Registered	7,100	5,851	(1,249)	(17.6%)	7,517	(1,666)	(22.2%)	
Urgent Care - Court	3,484	2,724	(760)	(21.8%)	3,760	(1,036)	(27.6%)	
Urgent Care - Demaree	1,858	1,034	(824)	(44.3%)	2,288	(1,254)	(54.8%)	

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# Other Statistical Results – Fiscal Year Comparison (Jul-Sep)

		Actual	Results		Budget	Budget '	Variance	
	FY 2020	FY 2021	Change	% Change	FY 2021	Change	% Change	
Adjusted Patient Days	77,085	74,421	(2,664)	(3.5%)	79,517	(5,096)	(6.4%)	
Outpatient Visits	116,170	122,607	6,437	5.5%	123,256	(649)	(0.5%)	
Home Infusion Days	32,264	41,192	8,928	27.7%	37,414	3,778	10.1%	
Hospice Days	10,231	12,420	2,189	21.4%	10,137	2,283	22.5%	
RHC Registrations	25,006	29,827	4,821	19.3%	26,213	3,614	13.8%	
GME Clinic visits	3,127	3,650	523	16.7%	3,366	284	8.4%	
Home Health Visits	8,682	9,297	615	7.1%	8,133	1,164	14.3%	
Radiation Oncology Treatments (I/P & O/P)	6,326	6,668	342	5.4%	6,447	221	3.4%	
Surgery Minutes-General & Robotic	3,114	3,217	103	3.3%	3,618	(401)	(11.1%)	
KDMF RVU	94,361	97,416	3,055	3.2%	104,765	(7,349)	(7.0%)	
O/P Rehab Units	59,107	57,471	(1,636)	(2.8%)	61,097	(3,626)	(5.9%)	
Radiology/CT/US/MRI Proc (I/P & O/P)	46,124	44,717	(1,407)	(3.1%)	47,149	(2,432)	(5.2%)	
Cath Lab Minutes (IP & OP)	1,096	1,058	(38)	(3.5%)	1,183	(125)	(10.6%)	
Physical & Other Therapy Units	54,076	50,555	(3,521)	(6.5%)	58,021	(7,466)	(12.9%)	
OB Deliveries	1,219	1,119	(100)	(8.2%)	1,253	(134)	(10.7%)	
Endoscopy Procedures (I/P & O/P)	1,746	1,570	(176)	(10.1%)	1,814	(244)	(13.5%)	
Dialysis Treatments	5,845	5,254	(591)	(10.1%)	5,586	(332)	(5.9%)	
Urgent Care - Court	10,100	8,885	(1,215)	(12.0%)	10,321	(1,436)	(13.9%)	
ED Total Registered	22,493	18,615	(3,878)	(17.2%)	22,910	(4,295)	(18.7%)	
Urgent Care - Demaree	5,199	3,302	(1,897)	(36.5%)	6,292	(2,990)	(47.5%)	

#### Trended Financial Comparison (000's) Kaweah Delta Trended Income Statement (000's) Adjusted Patient Days 26,070 26,654 25,104 23,703 21,561 24,515 25,116 27,447 25,445 19,442 Sep-19 Aug-19 Oct-19 **Nov-19** Dec-19 Jan-20 Feb-20 Mar-20 Apr-20 May-20 **Jun-20**

\$51,458

\$52,165

\$49,354

Operating Revenue

Net Patient Service Revenue

Repairs & Maintenance

**Depreciation & Amortization** 

Humana Cap Plan Expenses

**Total Other Expenses** 

Management Services Expense

**Total Operating Expenses** 

Nonoperating Revenue (Loss)

Rents & Leases

Interest Expense

**Operating Margin** 

Stimulus Funds **Operating Margin after** 

**Stimulus** 

Excess Margin

Other Expense

Utilities

\$50,243

2,035

547

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453

2,517

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\$951

726

\$1,678

\$48,185

Supplemental Gov't Programs	4,319	4,185	4,185	4,185	4,185	5,367	5,435	3,839	5,577	5,572	8,770	3,979	3,979	3,979
Prime Program	905	1,747	905	905	999	905	905	905	103	103	6,908	429	429	429
Premium Revenue	3,813	3,732	3,649	3,941	3,748	4,145	4,794	4,218	4,297	4,542	5,911	4,239	4,561	4,351
Management Services Revenue	2,613	2,643	3,014	2,410	2,621	2,848	2,581	2,655	3,007	2,569	2,954	2,834	2,684	3,072
Other Revenue	2,287	1,687	2,142	1,381	1,989	2,039	2,251	1,686	1,590	1,968	826	2,127	1,686	1,716
Other Operating Revenue	13,938	13,994	13,896	12,823	13,542	15,305	15,966	13,303	14,574	14,754	25,369	13,608	13,339	13,548
Total Operating Revenue	64,181	62,179	66,061	62,177	65,001	67,687	62,778	61,826	50,156	50,750	61,923	61,009	61,732	62,317
1														
Operating Expenses														
Salaries & Wages	25,301	24,793	25,747	25,460	25,726	27,060	25,206	27,448	25,081	25,402	26,208	26,540	26,671	26,449
Contract Labor	1,042	988	1,044	858	1,357	617	690	834	431	410	426	576	372	336
Employee Benefits	6,964	5,801	6,755	5,372	5,856	7,222	6,811	7,313	6,751	6,486	2,109	5,098	5,160	6,053
Total Employment														ļ
Expenses	33,307	31,582	33,546	31,690	32,939	34,899	32,707	35,596	32,263	32,299	28,743	32,213	32,203	32,837
1														ŀ
Medical & Other Supplies	9,986	8,571	10,551	9,635	10,521	11,127	10,347	10,216	8,115	8,423	13,315	10,036	10,720	11,619
Physician Fees	7,284	7,486	8,287	6,974	7,113	7,653	8,702	8,202	7,950	7,191	8,486	7,807	8,699	6,871
Purchased Services	1,807	1,474	1,808	1,686	1,858	1,698	1,380	1,681	409	1,587	3,093	1,239	1,518	988

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Aug-20

\$48,393

24,587

Sep-20

\$48,769

# September Financial Comparison (000's)

	Actual	Results	Budget	Budget	Variance
	Sep 2019	Sep 2020	Sep 2020	Change	% Change
Operating Revenue					
Net Patient Service Revenue	\$48,185	\$48,769	\$49,048	(\$279)	(0.6%)
Other Operating Revenue	13,994	13,548	13,453	94	0.7%
Total Operating Revenue	62,179	62,317	62,501	(185)	(0.3%)
Operating Expenses					
Employment Expense	31,582	32,837	31,766	1,071	3.4%
Other Operating Expense	30,240	33,133	31,111	2,022	6.5%
Total Operating Expenses	61,822	65,971	62,878	3,093	4.9%
Operating Margin	\$356	(\$3,654)	(\$376)	(\$3,277)	(871%)
Stimulus Funds	0	3,633	0	3,633	100%
Operating Margin after Stimulus	\$356	(\$21)	(\$376)	\$356	(94%)
Non Operating Revenue (Loss)	4,429	(495)	630	(1,124)	(179%)
Excess Margin	\$4,785	(\$515)	\$253	(\$769)	(304%)
Operating Margin %	0.6%	(5.9%)	(0.6%)		
OM after Stimulus%	0.6%	(0.0%)	(0.6%)		

0.4%

4.5%

7.2%

5.3%

Excess Margin %

Operating Cash Flow Margin %

# YTD (July-Sep) Financial Comparison (000's)

	Actual	Results	FYTD Budget	FYTD Budge	et Variance
	FYTD 2020	FYTD 2021	FYTD 2021	Change	% Change
Operating Revenue					
Net Patient Service Revenue	\$150,227	\$144,564	\$150,415	(\$5,85)	(3.9%)
Other Operating Revenue	41,733	40,494	40,568	(73)	(0.2%)
Total Operating Revenue	191,961	185,058	190,983	(5,925)	(3.1%)
Operating Expenses					
Employment Expense	97,837	97,254	97,853	(599)	(0.6%)
Other Operating Expense	91,639	98,642	94,635	4,007	4.2%
<b>Total Operating Expenses</b>	189,476	195,896	192,487	3,408	1.8%
Operating Margin	\$2,484	(\$10,838)	(\$1,505)	(\$9,333)	(620%)
Stimulus Funds	0	11,011	0	11,011	100%
Operating Margin after Stimulus	\$2,484	\$173	(\$1,505)	\$1,678	(112%)
Non Operating Revenue (Loss)	5,835	1,113	1,920	(806)	(42%)
Excess Margin	\$8,319	\$1,287	\$415	\$871	210%
Operating Margin %	1.3%	(5.9%)	(0.8%)		
ON - (( O() 1 - O/	4.00/	0.40/	(0.00/)		

 Operating Margin %
 1.3%
 (5.9%)
 (0.8%)

 OM after Stimulus%
 1.3%
 0.1%
 (0.8%)

 Excess Margin %
 4.2%
 0.7%
 0.2%

 Operating Cash Flow Margin %
 5.9%
 (0.8%)
 4.2%

September Financial Comparison (000's)

-		Actual Results		Budget	Budget	Variance	
	Sep 2019	Sep 2020	% Change	Se; 2020	Change	% Change	Explanation
Operating Revenue	·						
Net Patient Service Revenue	\$48,185	\$48,769	1.2%	\$49,048	(\$279)	(0.6%)	See highlights slide
Supplemental Gov't Programs	4,185	3,979	(4.9%)	4,111	(132)	(3.2%)	
Prime Program	1,747	429	(75.4%)	429	0	0.0%	
Premium Revenue	3,732	4,351	16.6%	4,014	336	8.4%	
Management Services Revenue	2,643	3,072	16.2%	2,847	225	7.9%	
Other Revenue	1,687	1,716	1.7%	2,052	(335)	(16.3%)	See highlights slide
Other Operating Revenue	13,994	13,548	(3.2%)	13,453	94	0.7%	
Total Operating Revenue	62,179	62,317	0.2%	62,501	(185)	(0.3%)	
Operating Expenses							
Salaries & Wages	24,793	26,449	6.7%	25,754	695	2.7%	See highlights slide
Contract Labor	988	336	(66.0%)	525	(189)	(36.0%)	See highlights slide
Employee Benefits	5,801	6,053	4.3%	5,488	565	10.3%	See highlights slide
<b>Total Employment Expenses</b>	31,582	32,837	4.0%	31,766	1,071	3.4%	
Medical & Other Supplies	8,571	11,619	35.6%	9,772	1,847	18.9%	
Physician Fees	7,486	6,871	(8.2%)	7,440	(568)	(7.6%)	See highlights slide
Purchased Services	1,474	988	(33.0%)	1,440	(452)	(31.4%)	
Repairs & Maintenance	1,981	1,965	(0.8%)	2,286	(321)	(14.1%)	
Utilities	588	646	9.8%	622	24	3.8%	
Rents & Leases	536	517	(3.5%)	550	(33)	(6.0%)	
Depreciation & Amortization	2,488	2,518	1.2%	2,622	(104)	(4.0%)	
Interest Expense	441	557	26.2%	572	(15)	(2.7%)	
Other Expense	1,593	1,266	(20.5%)	1,112	154	13.9%	
Humana Cap Plan Expenses	2,568	3,137	22.2%	1,885	1,252	66.4%	See highlights slide
Management Services Expense	2,514	3,050	21.3%	2,811	240	8.5%	
Total Other Expenses	30,240	33,133	9.6%	31,111	2,022	6.5%	
Total Operating Expenses	61,822	65,971	6.7%	62,878	3,093	4.9%	
Operating Margin	\$356	(\$3,654)	(1125.0%)	(\$376)	(\$3,277)	870.8%	
Stimulus Funds	0	3,633	100.0%	0	3,633	100.0%	See highlights slide
Operating Margin after Stimulus	\$356	(\$21)	(105.9%)	(\$376)	\$356	(94.5%)	
Nonoperating Revenue (Loss)	4,429	(495)	(111.2%)	630	(1,124)	(178.6%)	
Excess Margin	\$4,785	(\$515)	(110.8%)	\$253	(\$769)	(303.6%)	
Operating Margin %	0.6%	(5.9%)		(0.6%)	1		
OM after Stimulus%	0.6%	(0.0%)		(0.6%)	-		
Excess Margin %	7.2%	(0.8%)	40/454	0.4%	1		
Constitute Cook Flow Manager 0/	7.2/0 F.20/	(0.0%)	42/151	0.4 /0	-		

4.5%

Operating Cash Flow Margin %

5.3%

(0.9%)

YT	TD Finan	cial Con	nparison	(000's)		
		al Results FYTD Ju	_	Budget FYTD	<b>Budget Variance</b>	FYTD
	FYTD2020	FYTD2021	% Change	FYTD2021		% Change
Operating Revenue						
Net Patient Service Revenue	\$150,227	\$144,563	(3.8%)	\$150,415	(\$5,852)	(3.9%)
Supplemental Gov't Programs	12,824	11,938	(6.9%)	12,334	(396)	(3.2%)
Prime Program	3,557	1,287	(63.8%)	1,287	0	0.0%
Premium Revenue	11,658	13,151	12.8%	12,043	1,108	9.2%
Management Services Revenue	8,145	8,590	5.5%	8,631	(41)	(0.5%)
Other Revenue	5,550	5,529	(0.4%)	6,274	(745)	(11.9%)
Other Operating Revenue	41,733	40,494	(3.0%)	40,568	(73)	(0.2%)
Total Operating Revenue	191,961	185,058	(3.6%)	190,983	(5,925)	(3.1%)
Operating Expenses						
Salaries & Wages	75,255	79,659	5.9%	79,362	297	0.4%
Contract Labor	3,099	1,284	(58.6%)	1,661	(376)	(22.7%)
Employee Benefits	19,483	16,311	(16.3%)	16,830	(520)	(3.1%)
Total Employment Expenses	97,837	97,254	(0.6%)	97,853	(599)	(0.6%)
Medical & Other Supplies	27,241	32,375	18.8%	30,396	1,980	6.5%
Physician Fees	22,037	23,377	6.1%	22,333	1,044	4.7%
Purchased Services	4,897	3,743	(23.6%)	4,417	(674)	(15.3%)
Repairs & Maintenance	6,066	6,270	3.4%	6,880	(611)	(8.9%)
Utilities	1,676	1,757	4.8%	1,809	(52)	(2.9%)
Rents & Leases	1,589	1,536	(3.3%)	1,635	(98)	(6.0%)
Depreciation & Amortization	7,522	7,661	1.8%	7,867	(205)	(2.6%)
Interest Expense	1,330	1,666	25.2%	1,715	(49)	(2.9%)
Other Expense	4,719	4,091	(13.3%)	3,409	682	20.0%
Humana Cap Plan Expenses	6,646	7,740	16.5%	5,654	2,086	36.9%
Management Services Expense	7,916	8,424	6.4%	8,520	(96)	(1.1%)
Total Other Expenses	91,639	98,642	7.6%	94,635	4,007	4.2%
Total Operating Expenses	189,476	195,896	3.4%	192,487	3,408	1.8%
Operating Margin	\$2,484	(\$10,838)	(536.3%)	(\$1,505)	(\$9,333)	620.3%

11,011

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43/151

\$1,287

(5.9%)

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(0.00/)

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1.3%

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(80.9%)

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(\$1,505)

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209.8%

Net Fatietit Service Neverlue	φ130,221	φ1 <del>44</del> ,303	(3.0 /0)	\$130, <del>4</del> 13	
Supplemental Gov't Programs	12,824	11,938	(6.9%)	12,334	
Prime Program	3,557	1,287	(63.8%)	1,287	
Premium Revenue	11,658	13,151	12.8%	12,043	
Management Services Revenue	8,145	8,590	5.5%	8,631	
Other Revenue	5,550	5,529	(0.4%)	6,274	
Other Operating Revenue	41,733	40,494	(3.0%)	40,568	
Total Operating Revenue	191,961	185,058	(3.6%)	190,983	
Operating Expenses					

Stimulus Funds

Operating Margin %

OM after Stimulus%

Excess Margin %

**Excess Margin** 

**Operating Margin after Stimulus** 

Nonoperating Revenue (Loss)

Operating Cook Flow Margin 0/

# **Kaweah Delta Medical Foundation Fiscal Year Financial Comparison (000's)**

	Actual R	esults FYTD	Jul – Sep	Budget FYTD	Budget Variance FYTD		
	FYTD2020	FYTD2021	% Change	FYTD2021	Change	% Change	
Operating Revenue							
Net Patient Service Revenue	\$10,738	\$11,390	6.1%	\$12,419	(\$1,030)	(8.3%)	
Other Operating Revenue	47	96	96.6%	196	(103)	(52.6%)	
Total Operating Revenue	10,786	11,483	6.5%	12,616	(1,133)	(9.0%)	
Operating Expenses							
Salaries & Wages	2,889	2,756	(4.6%)	3,017	(260)	(8.6%)	
Contract Labor	36	0	(100.0%)	2	(2)	0.0%	
Employee Benefits	755	527	(30.1%)	630	(102)	(16.3%)	
Total Employment		<del></del> -	(331173)		(102)	(1010,10)	
Expenses	3,679	3,284	(10.7%)	3,649	(365)	(10.0%)	
Medical & Other Supplies	1,541	1,460	(5.2%)	1,787	(327)	(18.3%)	
Physician Fees	5,851	6,421	9.7%	7,059	(638)	(9.0%)	
Purchased Services	328	192	(41.5%)	232	(40)	(17.3%)	
Repairs & Maintenance	486	602	24.1%	678	(75)	(11.1%)	
Utilities	132	136	3.2%	126	10	8.1%	
Rents & Leases	665	694	4.3%	699	(5)	(0.7%)	
Depreciation & Amortization	316	297	(6.2%)	258	39	15.2%	
Interest Expense	4	1	(70.4%)	1	0	6.0%	
Other Expense	332	278	(16.3%)	301	(23)	(7.7%)	
Total Other Expenses	9,656	10,082	4.4%	11,141	(1,058)	(9.5%)	
Total Operating Expenses	13,335	13,366	0.2%	14,789	(1,423)	(9.6%)	
Excess Margin	(\$2,549)	(\$1,883)	26.1%	(\$2,174)	\$290	13.4%	

(16.4%)<sup>4/151</sup>

(17.2%)

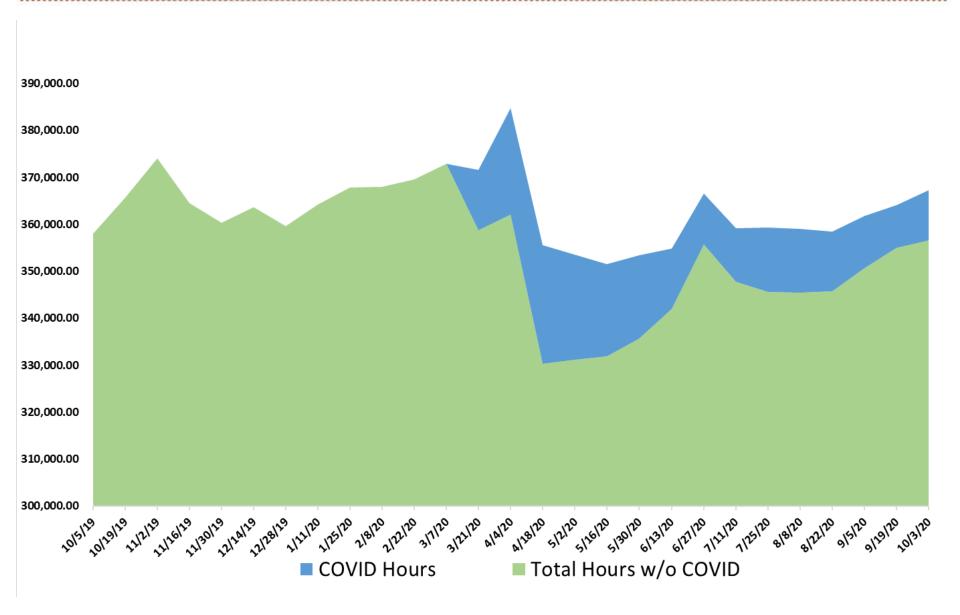
(23.6%)

**Excess Margin %** 

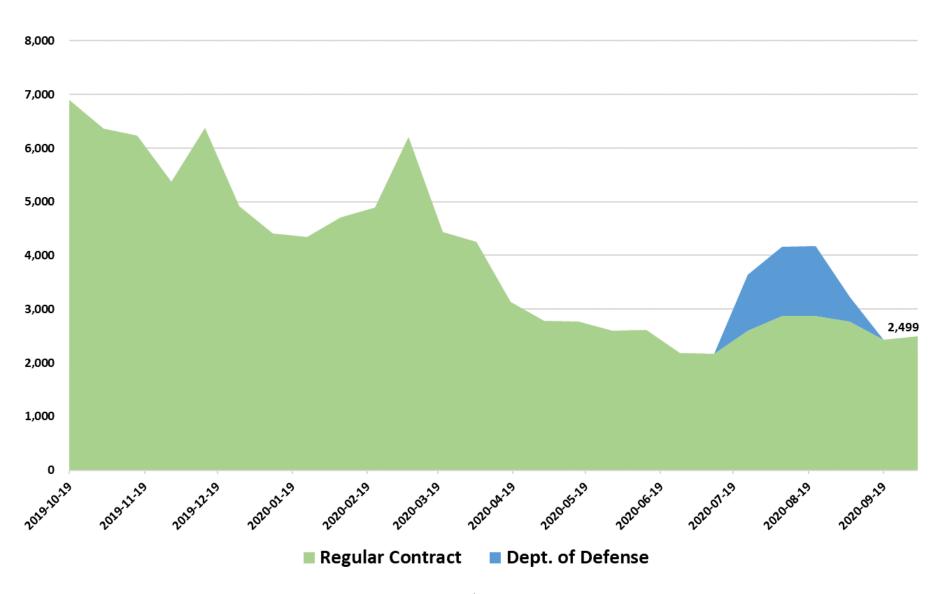
# Month of September - Budget Variances

- Net Patient Revenues: Net patient revenue was slightly higher than September's budget expectation due the strong inpatient volume which was offset by the lower than budgeted outpatient volume.
- Other Revenue: Other revenue was \$335K under budget in September, mainly due to the continued COVID related reduction in revenues for the Lifestyle Center and the main cafeteria.
- Salaries and Contract Labor: We experienced an unfavorable budget variance of \$1M in September. This was primarily due to the inpatient nursing departments in the downtown campus which had a \$1.1M unfavorable variance. The volume in that area was 13.4% higher than budget which contributed to part of this variance. There were also an unbudgeted shift retention bonus paid in the amount of \$294K in September and \$977K year to date. In addition, there was \$460K that related to unbudgeted COVID related activities totaled (\$324K-nonexempt employees only) and Budgeted Efficiencies (\$136K) in September.
- **Employee Benefits:** The \$565K unfavorable variance primarily resulted due the accruals relating to our health insurance. Our year to date budget variance is a positive variance of \$520K. In addition to health insurance, there is a positive variance in pension expense as no 401k match is planned during the first six months of fiscal year 2020.
- Medical and Other Supplies: The \$1.8M unfavorable budget during September was is due to combination of areas. 1. \$784K of COVID related expenses 2. \$704K Pharmaceuticals increased in drugs sold to patients accounts, Infusion Center costs, and an accrual for Remdesivir 3. \$192K in unbudgeted minor equipment for the lab and COVID related expenses.
- **Humana Capitated Plan Expenses:** As the utilization of third party services for participants of the capitated Medicare Managed Care Plan increased in September, the related expenditure was \$1.3M higher than the budget expectation. In September we did have one large claim pay out to UCSF and we had an additional check run in the month. This timing issue should reduce October's expenses.
- **Stimulus Funds:** \$3.6M of the total \$11.2M stimulus funding received was recognized in September. The \$11.2M is being spread out over the first quarter  $\Omega_{5}$  FY21

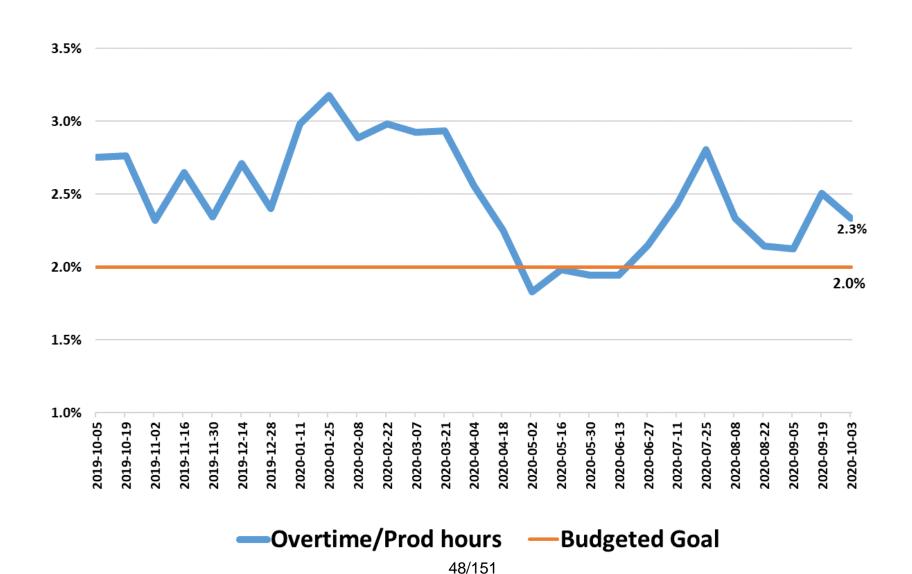
# Payroll Hours (excludes PTO cash out hours)



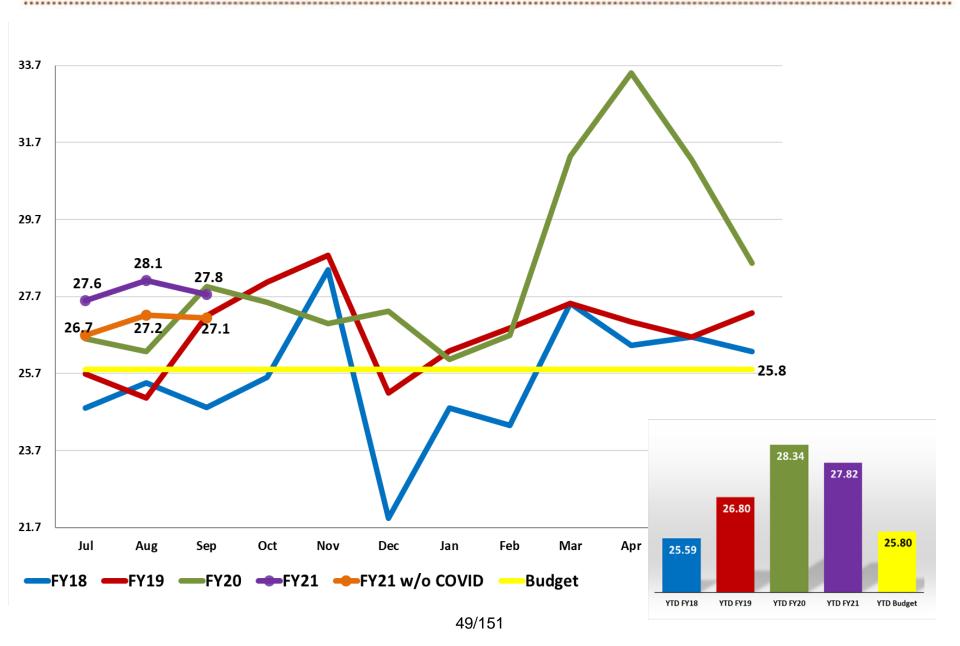
# **Contract Labor Hours**



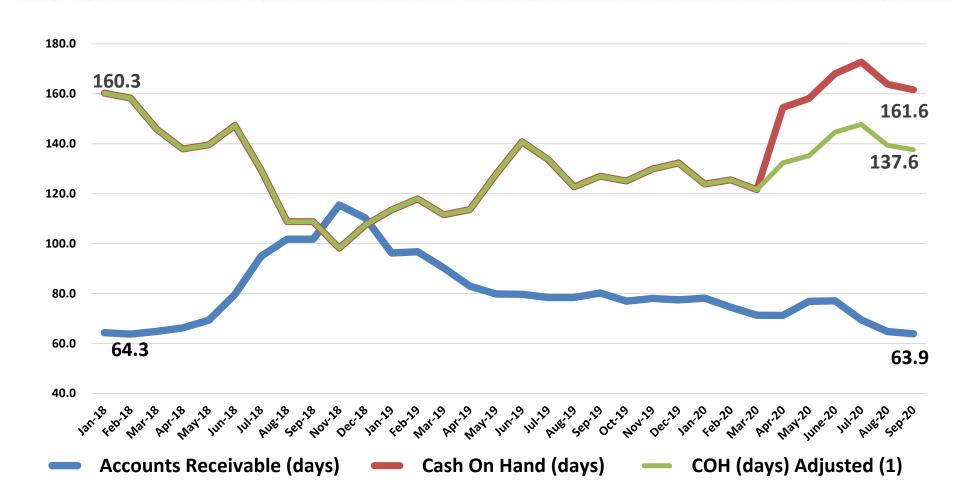
# Overtime



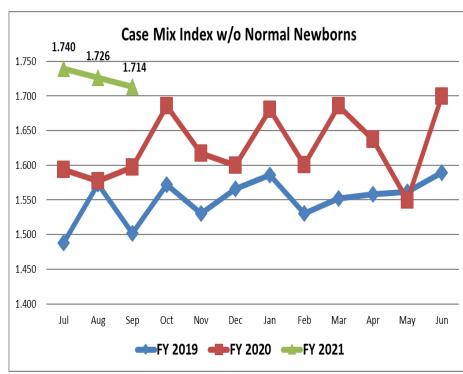
# Productivity: Worked Hours/Adjusted Patient Days

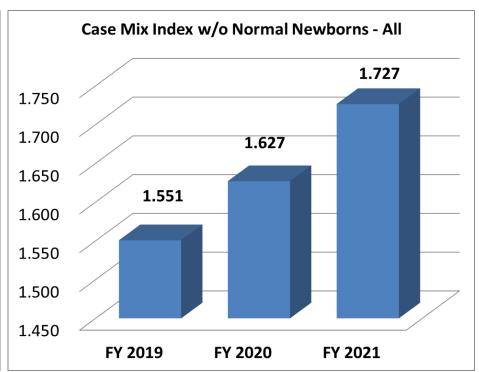


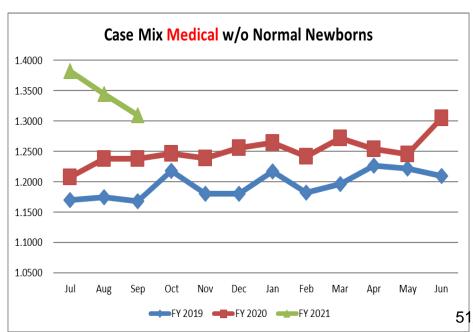
# **Trended Liquidity Ratios**

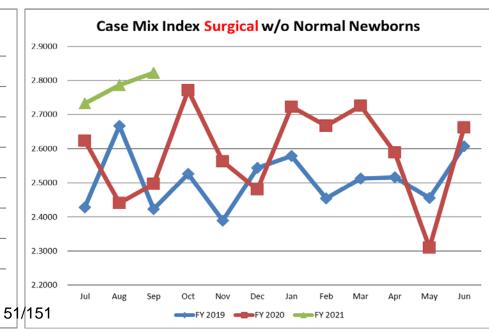


(1) Adjusted for Medicare accelerated payments and the deferral of employer portion of FICA as allowed by the CARES act.

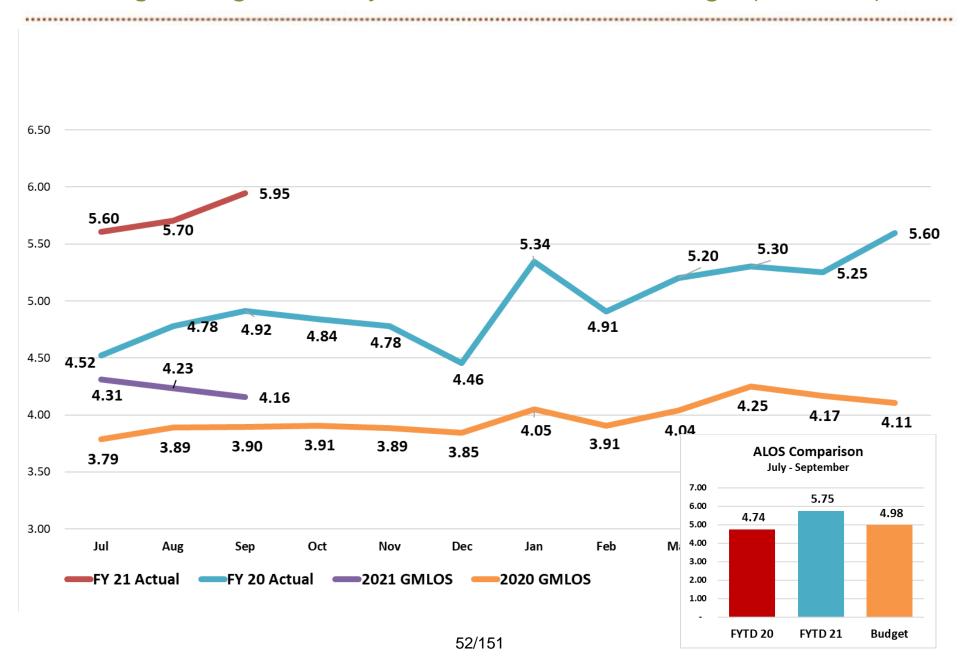






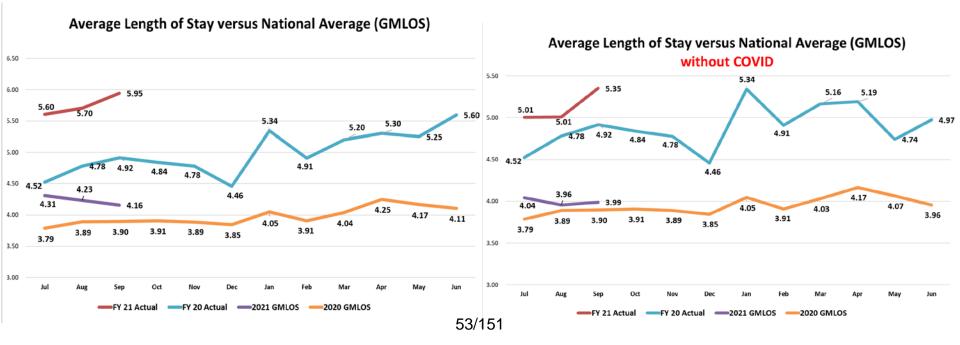


### Average Length of Stay versus National Average (GMLOS)

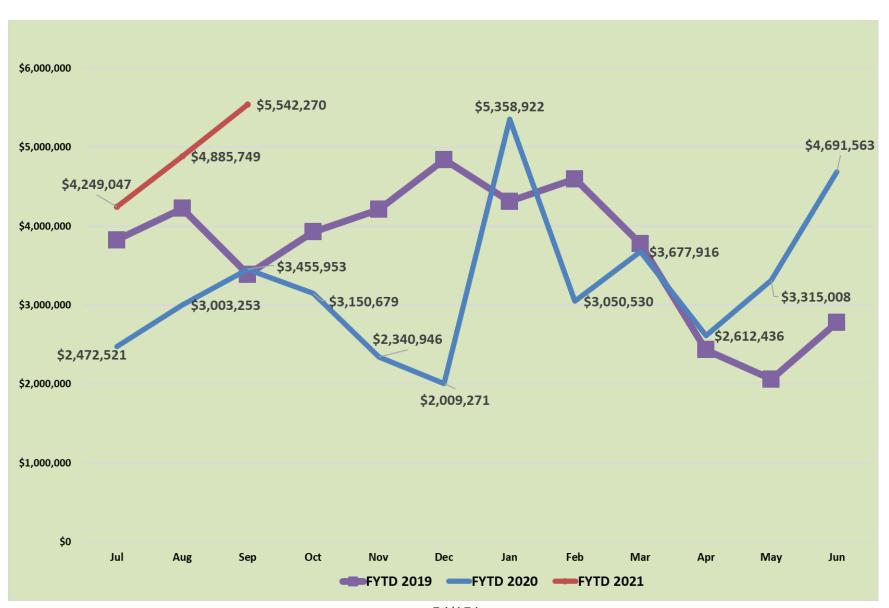


## Average Length of Stay versus National Average (GMLOS)

	Including	g COVID P	atients		Excluding	COVID P	atients		
	ALOS	GMLOS	GAP		ALOS	GMLOS	GAP	Gap Diff	%
Mar-20	5.20	4.04	1.16		5.16	4.03	1.13	0.03	2%
Apr-20	5.30	4.25	1.05		5.19	4.17	1.03	0.02	2%
May-20	5.25	4.17	1.08		4.74	4.07	0.68	0.41	38%
Jun-20	5.60	4.11	1.49		4.97	3.96	1.02	0.47	32%
Jul-20	5.60	4.31	1.29		5.01	4.04	0.96	0.33	26%
Aug-20	5.70	4.23	1.47		5.01	3.96	1.05	0.42	28%
Sep-20	5.95	4.16	1.79		5.35	3.99	1.36	0.43	24%
Average	5.51 4.18 1.33				5.06	4.03	1.03	0.30	23%



## Opportunity Cost of Reducing LOS to National Average - \$39.1M FY20



#### KAWEAH DELTA HEALTH CARE DISTRICT

#### CONSOLIDATED INCOME STATEMENT (000's)

FISCAL YEAR 2020 & 2021

	(	perating	Revenue				C	perating	g Ex	penses												
Fiscal Year		: Patient evenue	Other Operating Revenue	Rev	erating venue	Personnel Expense		nysician Fees		upplies xpense	Op	Other perating opense	Ex	perating openses Total		rating ome	Nor Opera Incor	ting	Net	Income	Operating Margin %	
2020	110	venue	nevenue		o tui	Ехрепос		1003		лрепос —		трепос		Total		Offic	111001		1000	meome	Margin 70	Margin
Jul-19		51,799	13,802	7	65,601	32,948		7,266		8,683		13,597		62,494		3,107		744		3,852	4.7%	5.8%
Aug-19		50,243	13,937	•	64,181	33,307		7,284		9,986		14,583		65,160		(980)		662		(318)	(1.5%)	(0.5%)
Sep-19		48,185	13,994	7	62,179	31,582		7,486		8,571		14,182		61,822		356	4,	429		4,785	0.6%	7.2%
Oct-19		52,165	13,896	7	66,061	33,546		8,287		10,551		14,477		66,862		(801)		774		(27)	(1.2%)	(0.0%)
Nov-19		49,354	12,823	<b>,</b>	62,177	31,690		6,974		9,635		13,616		61,916		261		699		960	0.4%	1.5%
Dec-19		51,458	13,542	_	65,001	32,939		7,113		10,521		13,476		64,049		951		726		1,678	1.5%	2.6%
Jan-20		52,382	15,305	-	67,687	34,899		7,653		11,127		14,469		68,148		(461)		682		221	(0.7%)	0.3%
Feb-20		46,813	15,966	•	62,778	32,707		8,702		10,347		13,539		65,295		(2,516)	_	733		(1,783)	(4.0%)	(2.8%)
Mar-20		48,523	13,650		62,173	35,596		8,202		10,216		13,716		67,729		(5,555)	4,	465		(1,091)	(8.9%)	(1.6%)
Apr-20		35,582	14,227		49,809	32,263		7,950		8,115		13,768		62,097	(:	12,288)	4,	461		(7,827)	(24.7%)	(14.4%)
May-20		35,995	14,754		50,750	32,299		7,191		8,423		14,078		61,991	(:	11,241)	4,	339		(6,902)	(22.2%)	(12.5%)
Jun-20		36,554	25,369		61,923	28,744		8,486		13,315		17,247		67,791		(5,868)	9,	075		3,207	(9.5%)	4.5%
2020 FY Total	\$	559,054	\$ 181,266	\$	740,320	\$ 392,520	\$	92,595	\$	119,490	\$	170,748	\$	775,353	\$ (	35,034)	\$ 31,	788	\$	(3,245)	(4.7%)	(0.4%)
2021																						
Jul-20		47,402	13,608		61,009	32,213		7,807		10,036		13,502		63,559		(2,550)	4,	542		1,993	(4.2%)	3.0%
Aug-20		48,393	13,339		61,732	32,203		8,699		10,720		14,744		66,366		(4,634)	4,	444		(191)	(7.5%)	(0.3%)
Sep-20		48,769	13,548		62,317	32,837		6,871		11,619		14,643		65,971		(3,654)	3,	138		(515)	(5.9%)	(0.8%)
2021 FY Total	\$	,	\$ 40,494		185,058		\$	-,-	\$	•	\$	42,889	\$	195,896	\$ (:	10,838)		124	\$	1,287	(5.9%)	0.7%
FYTD Budget		150,415	40,568		190,983	97,853		22,333		30,396		41,906		192,487		(1,505)		920		415	(0.8%)	0.2%
Variance	\$	(5,852)	\$ (73)	\$	(5,925)	\$ (599	\$	1,044	\$	1,980	\$	983	\$	3,408	\$	(9,333)	\$ 10,	205	\$	871		
Current Month	n Ana	lysis																				
Sep-20	\$	48,769	\$ 13,436	\$	62,205	\$ 32,837	\$	6,871	\$	11,619	\$	14,643	\$	65,971	\$	(3,766)	\$ 3,	250	\$	(515)	(6.1%)	(0.8%)
Budget		49,048	13,453		62,501	31,766		7,440		9,772		13,899		62,878		(376)		630		253	(0.6%)	0.4%
Variance	\$	(279)	\$ (18)	\$	(297)	\$ 1,071	\$	(568)	\$	1,847	\$	744	\$	3,093	\$	(3,389)	\$ 2,	621		(769)		

#### KAWEAH DELTA HEALTH CARE DISTRICT

#### FISCAL YEAR 2020 & 2021

										Total			Supply	Total
						Net Patient	Personnel	Physician	Supply	Operating		•		Operating
			Adjusted		DFR &	Revenue/	Expense/	Fees/	Expense/	Expense/	Expense/		Net	Expense/
	Patient		Patient	I/P	Bad	Ajusted	Ajusted	Ajusted	Ajusted	Ajusted	Net Patient		Patient	Net Patient
Fiscal Year	Days	ADC	Days	Revenue %	Debt %	Patient Day	Revenue	Revenue	Revenue	Revenue				
2020														
Jul-19	12,744	411	25,329	50.3%	73.8%	2,045	1,301	287	343	2,467	63.6%		16.8%	120.6%
Aug-19	13,240	427	26,654	49.7%	74.8%	1,885	1,250	273	375	2,445			19.9%	129.7%
Sep-19	12,712	424	25,104	50.6%	74.1%	1,919	1,258	298	341	2,463	65.5%		17.8%	128.3%
Oct-19	12,924	417	26,070	49.6%	74.6%	2,001	1,287	318	405	2,565	64.3%		20.2%	128.2%
Nov-19	12,260	409	24,515	50.0%	74.4%	2,013	1,293	285	393	2,526			19.5%	125.5%
Dec-19	12,993	419	25,116	51.7%	73.8%	2,049	1,311	283	419	2,550			20.4%	124.5%
Jan-20	13,799	445	27,447	50.3%	75.3%	1,908	1,271	279	405	2,483	66.6%		21.2%	130.1%
Feb-20	12,909	445	25,445	50.7%	76.9%	1,840	1,285	342	407	2,566	69.9%	18.6%	22.1%	139.5%
Mar-20	12,164	392	23,703	51.3%	74.1%	2,047	1,502	346	431	2,857	73.4%	16.9%	21.1%	139.6%
Apr-20	10,665	356	19,442	54.9%	76.1%	1,830	1,659	409	417	3,194	90.7%	22.3%	22.8%	174.5%
May-20	11,729	378	21,561	54.4%	79.5%	1,669	1,498	334	391	2,875	89.7%	20.0%	23.4%	172.2%
Jun-20	12,571	419	25,057	50.2%	81.2%	1,459	1,147	339	531	2,706	78.6%	23.2%	36.4%	185.5%
2020 FY Total	150,710	412	295,371	51.0%	75.7%	1,893	1,329	313	405	2,625	70.2%	16.6%	21.4%	138.7%
2021														
Jul-20	13,016	420	24,934	52.2%	76.8%	1,901	1,292	313	403	2,549	68.0%	16.5%	21.2%	134.1%
Aug-20	13,296	429	24,893	53.4%	75.7%	1,944	1,294	349	431	2,666	66.5%	18.0%	22.2%	137.1%
Sep-20	13,024	434	24,587	53.0%	75.6%	1,984	1,336	279	473	2,683	67.3%	14.1%	23.8%	135.3%
2021 FY Total	39,336	428	74,421	52.9%	76.0%	1,943	1,307	314	435	2,632	67.3%	16.2%	22.4%	135.5%
FYTD Budget	38,901	423	79,517	48.9%	75.6%	1,892	1,231	281	382	2,586	65.1%	14.8%	20.2%	128.0%
Variance	435	5	(5,096)	3.9%	0.5%	51	76	33	53	46	2.2%	1.3%	2.2%	7.5%
<b>Current Mont</b>	h Analysis													
Sep-20	13,024	434	24,587	53.0%	75.6%	1,984	1,336	279	473	2,683	67.3%	14.1%	23.8%	135.3%
Budget	12,506	417	26,073	48.0%	75.6%	1,881	1,218	285	375	2,557	64.8%	15.2%	19.9%	128.2%
Variance	518	17	(1,486)	5.0%	(0.0%)	102	117	(6)	98	126	2.6%	(1.1%)	3.9%	7.1%

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#### KAWEAH DELTA HEALTH CARE DISTRICT

#### **RATIO ANALYSIS REPORT**

September 30, 2020

			June 30,				
	Current	Prior	2020	2018 Moody's			
	Month	Month	Unaudited	Med	mark		
	Value	Value	Value	Aa	A	Baa	
LIQUIDITY RATIOS							
Current Ratio (x)	1.6	1.7	1.4	1.6	1.9	2.1	
Accounts Receivable (days)	63.9	64.8	77.1	47.6	45.9	44.4	
Cash On Hand (days)	161.6	163.9	168.2	257.6	215.1	158.0	
Cushion Ratio (x)	20.5	20.5	21.3	36.2	22.5	14.4	
Average Payment Period (days)	71.1	69.4	76.4	73.1	59.2	59.2	
CAPITAL STRUCTURE RATIOS							
Cash-to-Debt	142.1%	141.7%	146.6%	228.8%	167.7%	119.7%	
Debt-To-Capitalization	32.4%	32.3%	32.3%	26.9%	32.2%	40.4%	
Debt-to-Cash Flow (x)	5.7	5.1	7.1	2.3	2.9	3.8	
Debt Service Coverage	2.4	2.7	2.1	6.6	5.2	3.3	
Maximum Annual Debt Service Coverage (x)	2.4	2.7	1.9	6.6	4.7	3.2	
Age Of Plant (years)	13.3	13.3	12.9	10.3	11.8	12.1	
PROFITABILITY RATIOS							
Operating Margin	(5.9%)	(5.9%)	(4.6%)	3.2%	2.2%	0.7%	
Excess Margin	0.7%	1.4%	(.3%)	7.0%	5.0%	2.6%	
Operating Cash Flow Margin	(.8%)	(.8%)	0.3%	9.1%	8.5%	6.8%	
Return on Assets	0.5%	1.1%	(.2%)	5.0%	3.9%	2.6%	

	Sep-20	Aug-20	Change	% Change	Jun-20
					(Unaudited)
ASSETS AND DEFERRED OUTFLOWS					·
CURRENT ASSETS					
Cash and cash equivalents	\$ 21,444	\$ 26,168	\$ (4,724)	-18.05%	\$ 12,960
Current Portion of Board designated and trusted assets	16,613	16,863	(250)	-1.48%	14,074
Accounts receivable:					
Net patient accounts	116,273	113,568	2,705	2.38%	118,451
Other receivables	12,028	10,776	1,252	11.62%	16,669
	128,301	124,344	3,957	3.18%	135,119
Inventories	8,812	8,535	278	3.25%	8,479
Medicare and Medi-Cal settlements	48,192	45,840	2,352	5.13%	40,091
Prepaid expenses	10,349	9,448	901	9.54%	10,317
Total current assets	233,711	231,198	2,513	1.09%	221,040
NON-CURRENT CASH AND INVESTMENTS -					
less current portion					
Board designated cash and assets	317,763	312,546	5,216	1.67%	338,689
Revenue bond assets held in trust	30,128	35,833	(5,705)	-15.92%	35,826
Assets in self-insurance trust fund	3,058	3,742	(684)	-18.27%	3,727
Total non-current cash and investments	350,949	352,121	(1,172)	-0.33%	378,242
CAPITAL ASSETS					
Land	17,542	17,542	-	0.00%	17,542
Buildings and improvements	378,013	377,919	93	0.02%	377,910
Equipment	283,833	283,795	38	0.01%	283,393
Construction in progress	48,792	45,590	3,201	7.02%	39,046
	728,180	724,847	3,332	0.46%	717,891
Less accumulated depreciation	391,012	388,587	2,425	0.62%	383,671
	337,168	336,260	907	0.27%	334,220
Property under capital leases -					
less accumulated amortization	4,159	4,235	(77)	-1.81%	4,389
Total capital assets	341,326	340,496	830	0.24%	338,609
OTHER ASSETS					
Property not used in operations	1,673	1,678	(4)	-0.25%	1,686
Health-related investments	7,053	6,877	176	2.56%	6,888
Other	11,125	11,131	(7)	-0.06%	10,727
Total other assets	19,852	19,686	165	0.84%	19,301
Total assets	945,838	943,501	2,336	0.25%	957,192
DEFERRED OUTFLOWS	9,199	9,262	(62)	-0.67%	9,337
Total assets and deferred outflows	\$ 955,037 58/15	\$ 952,763	\$ 2,274	0.24%	\$ 966,529

#### **CONSOLIDATED STATEMENTS OF NET POSITION (000's)**

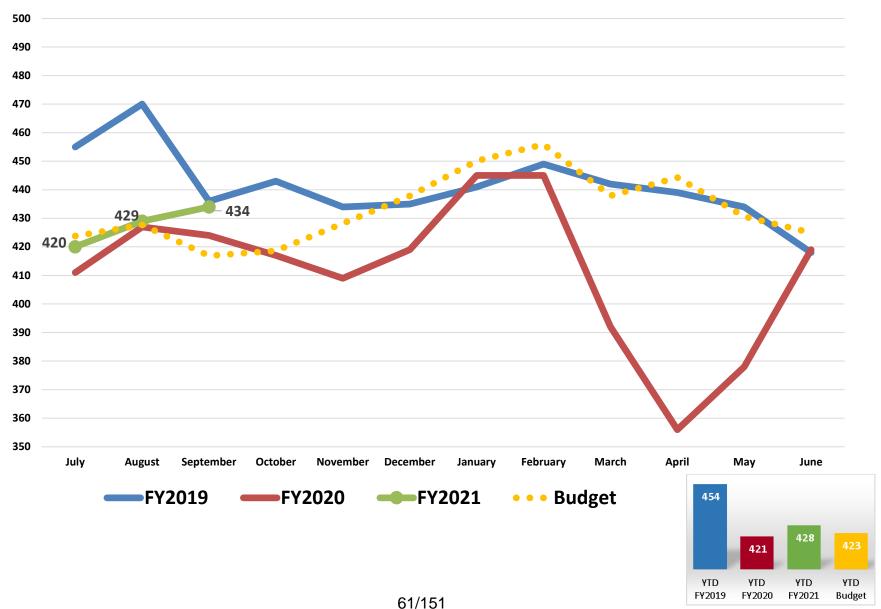
	Sep-20	Aug-20	Change	% Change	Jun-20
					(Unaudited)
LIABILITIES AND NET ASSETS					
CURRENT LIABILITIES					
Accounts payable and accrued expenses	\$ 80,272	\$ 77,793	\$ 2,478	3.19%	\$ 82,016
Accrued payroll and related liabilities	54,550	51,261	3,289	6.42%	63,411
Long-term debt, current portion	10,753	10,625	128	1.20%	10,647
Total current liabilities	145,575	139,679	5,896	4.22%	156,074
LONG-TERM DEBT, less current portion					
Bonds payable	260,436	262,322	(1,886)	-0.72%	262,386
Capital leases	195	209	(13)	-6.45%	220
Total long-term debt	260,631	262,531	(1,900)	-0.72%	262,606
NET PENSION LIABILITY	38,654	39,229	(575)	-1.46%	40,378
OTHER LONG-TERM LIABILITIES	32,045	31,652	393	1.24%	30,626
Total liabilities	476,905	473,091	3,814	0.81%	489,685
NET ASSETS					
Invested in capital assets, net of related debt	103,173	106,334	(3,161)	-2.97%	104,376
Restricted	31,447	32,672	(1,225)	-3.75%	30,568
Unrestricted	343,512	340,667	2,846	0.84%	341,901
Total net position	478,132	479,672	(1,540)	-0.32%	476,845
Total liabilities and net position	\$ 955,037	\$ 952,763	\$ 2,274	0.24%	\$ 966,529

MORE THAN MEDICINE. LIFE.

# Statistical Report October 26, 2020



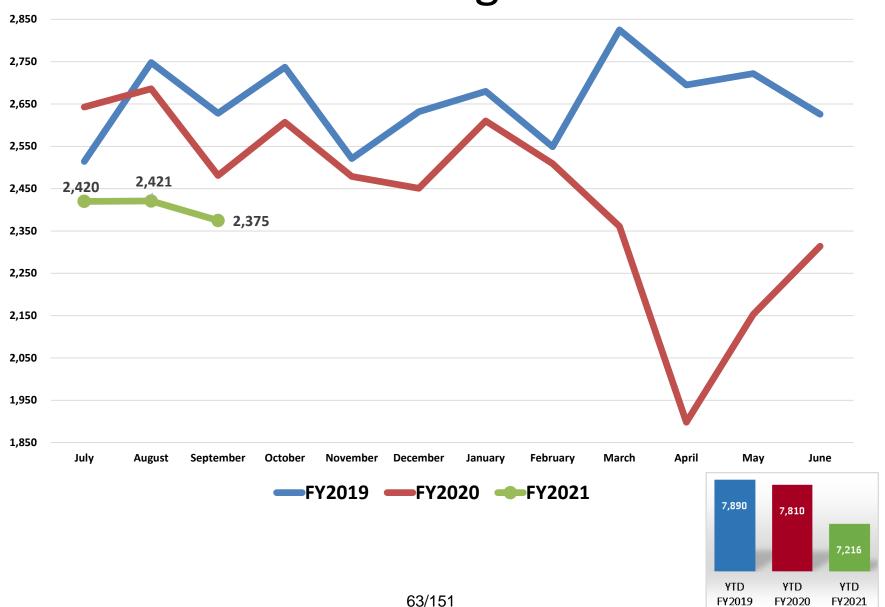
# **Average Daily Census**



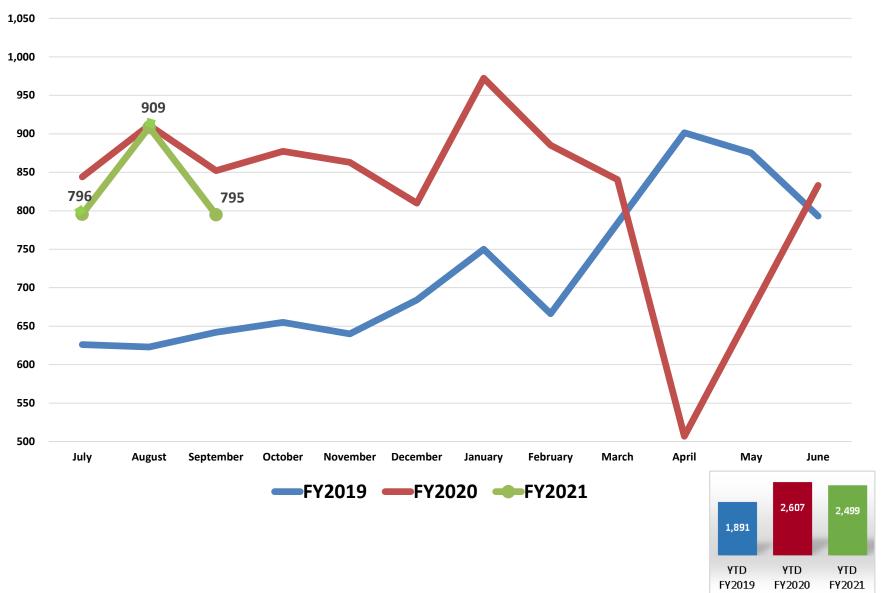
# **Admissions**



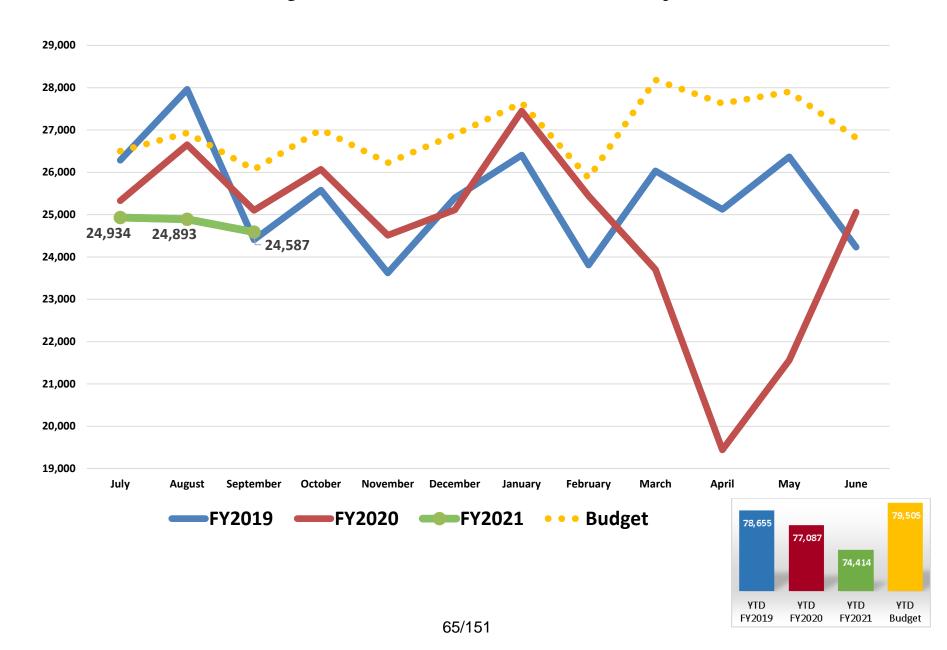
# Discharges



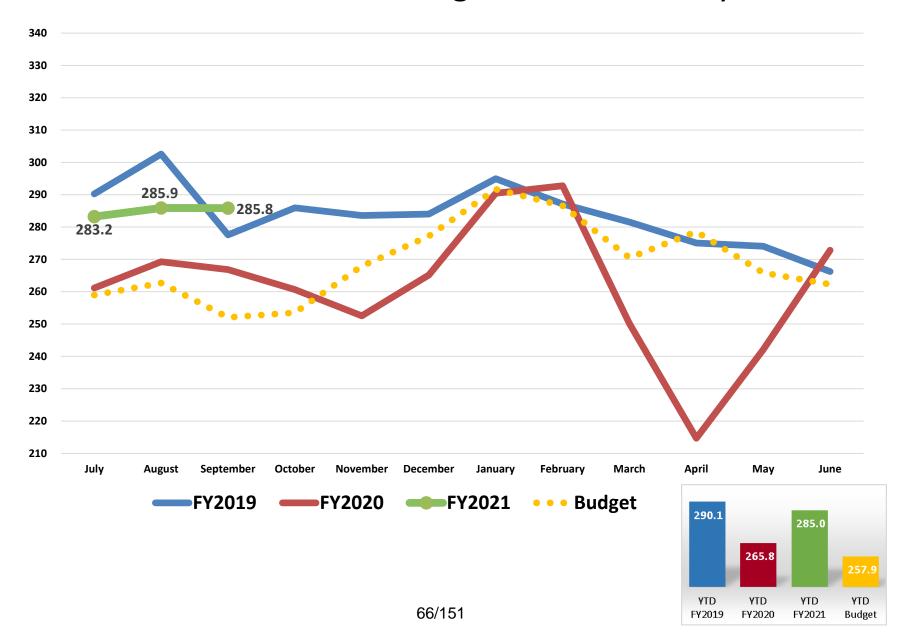
# **Observation Days**



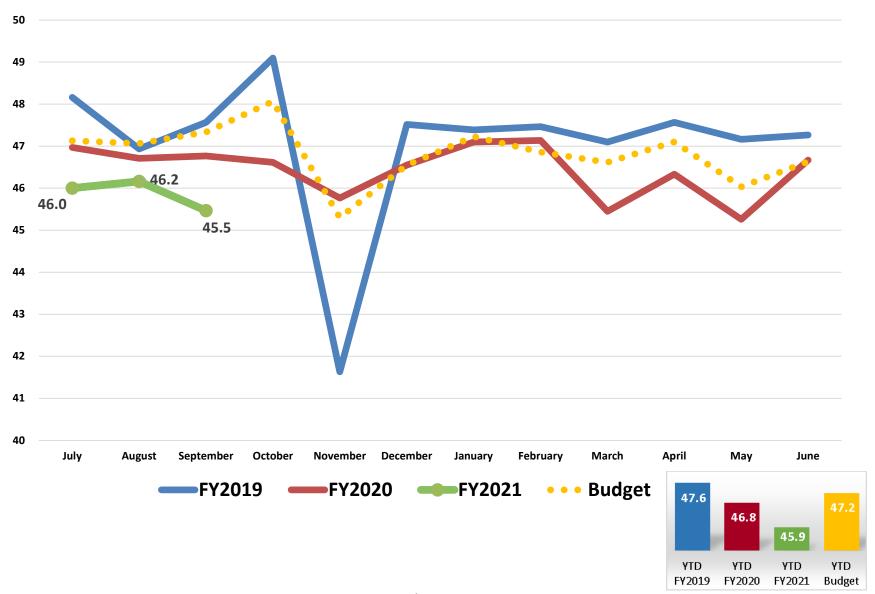
# Adjusted Patient Days



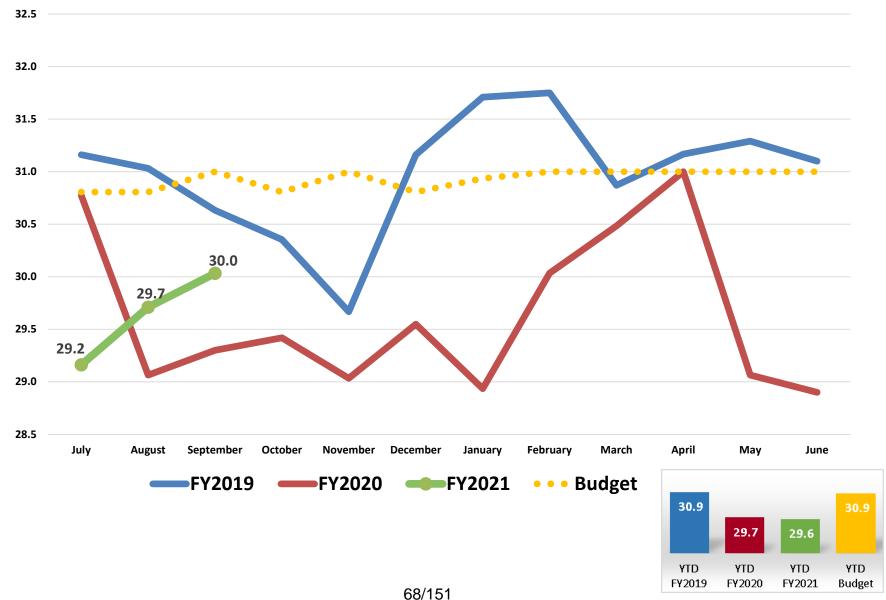
## Medical Center – Avg. Patients Per Day



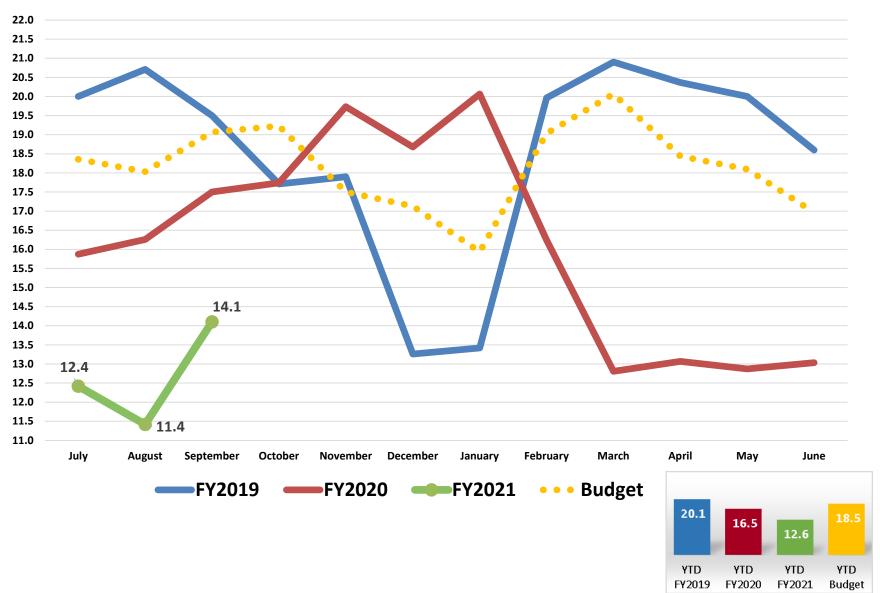
# Acute I/P Psych - Avg. Patients Per Day



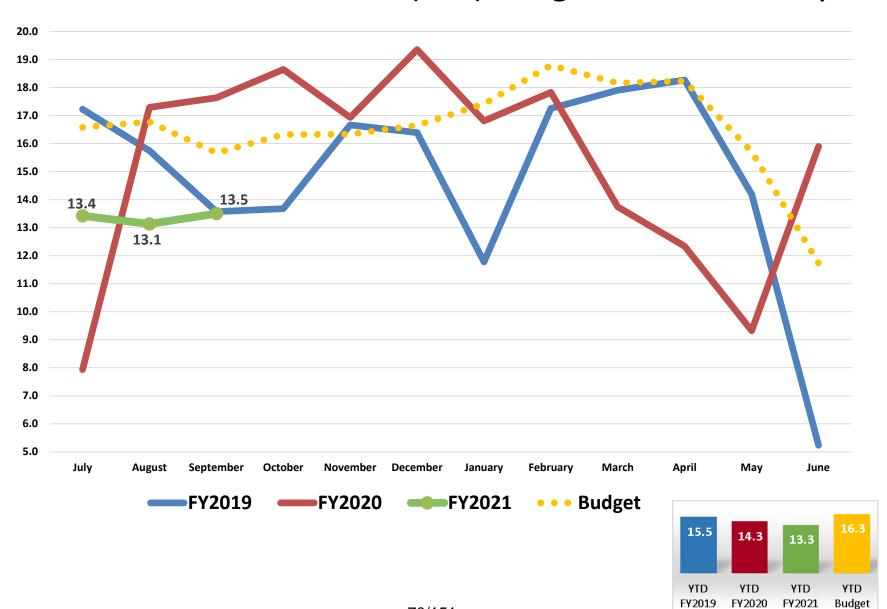
# Sub-Acute - Avg. Patients Per Day



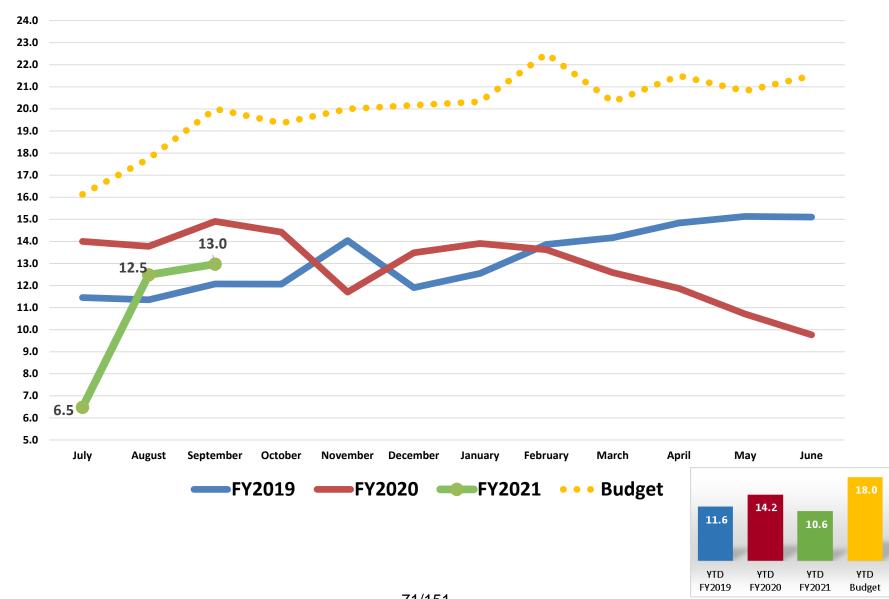
# Rehabilitation Hospital - Avg. Patients Per Day



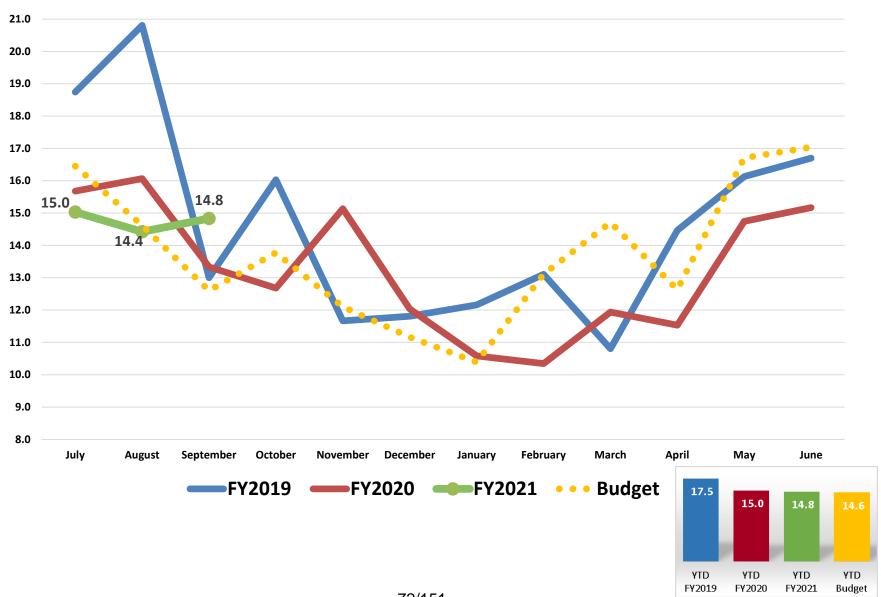
# Transitional Care Services (TCS) - Avg. Patients Per Day



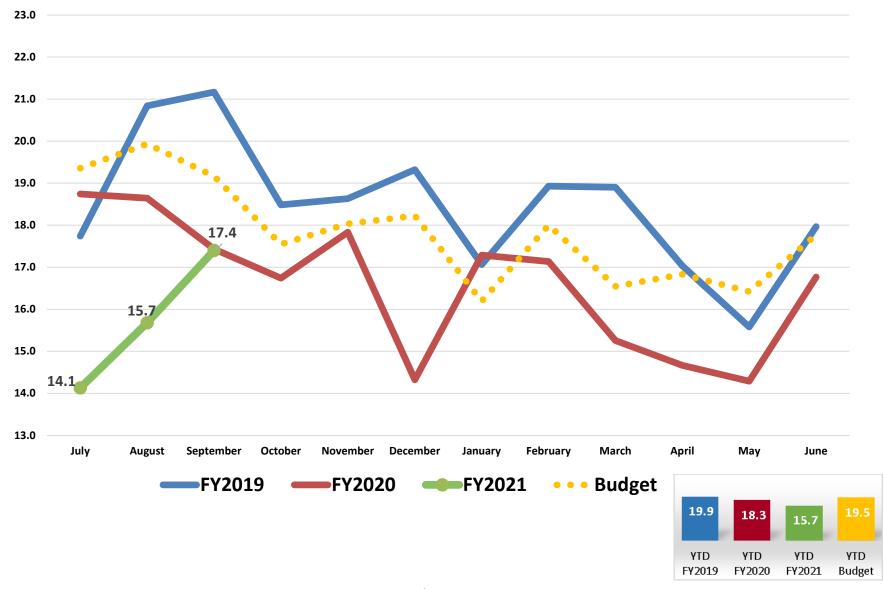
# TCS Ortho - Avg. Patients Per Day



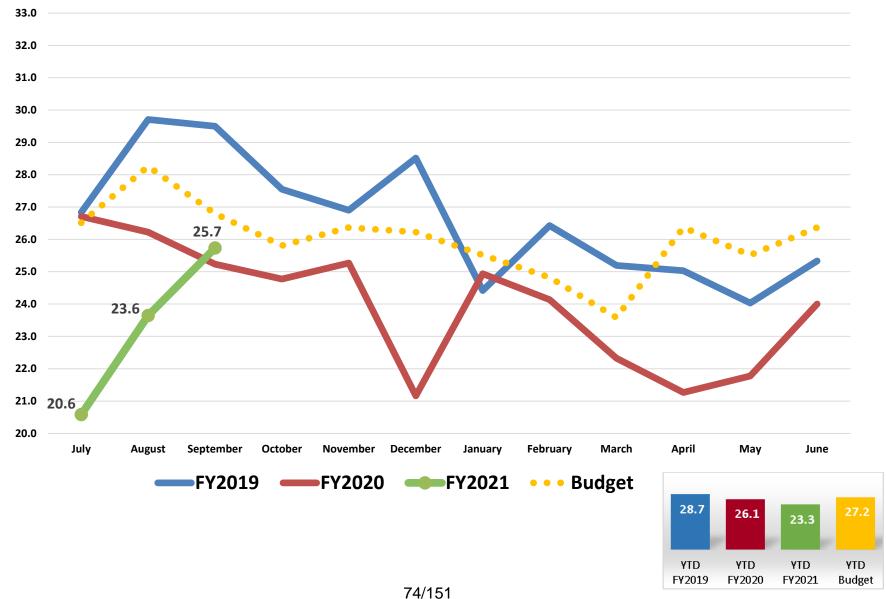
# NICU - Avg. Patients Per Day



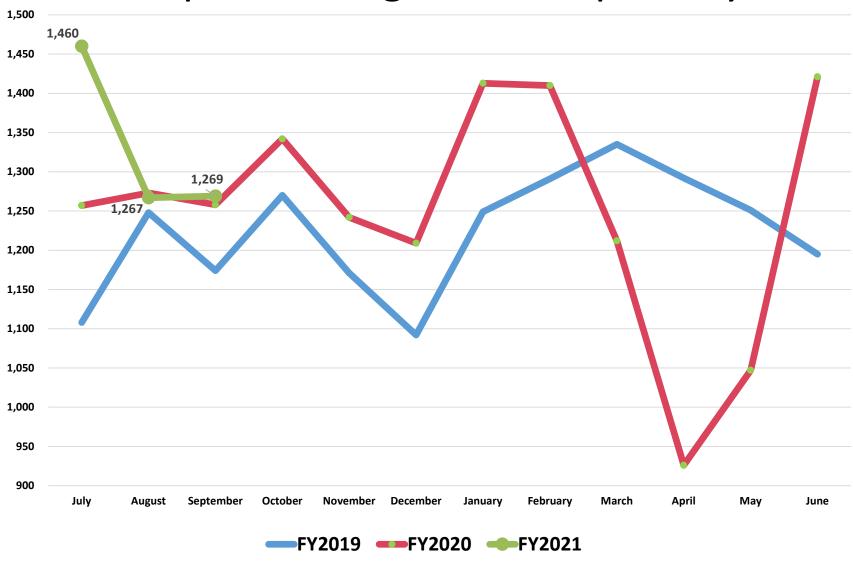
#### Nursery - Avg. Patients Per Day



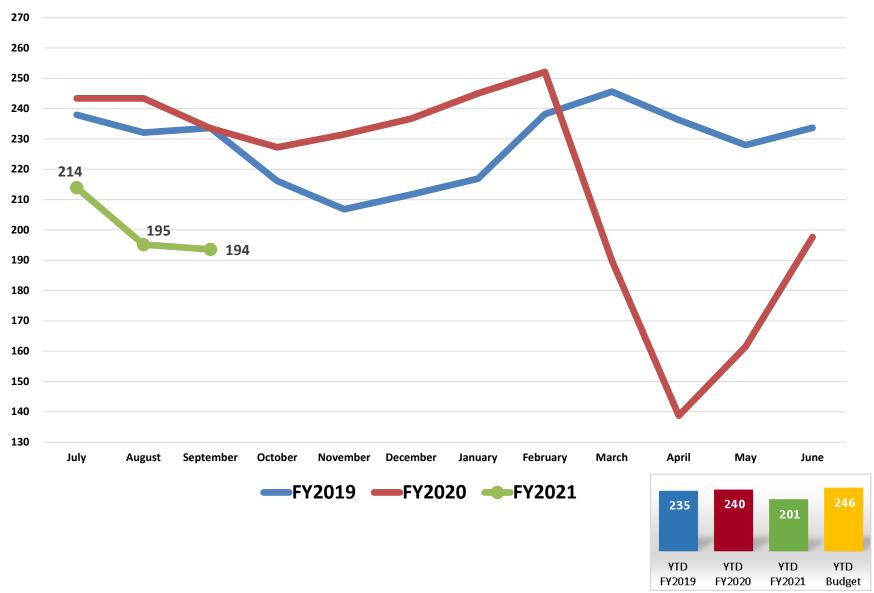
#### Obstetrics - Avg. Patients Per Day



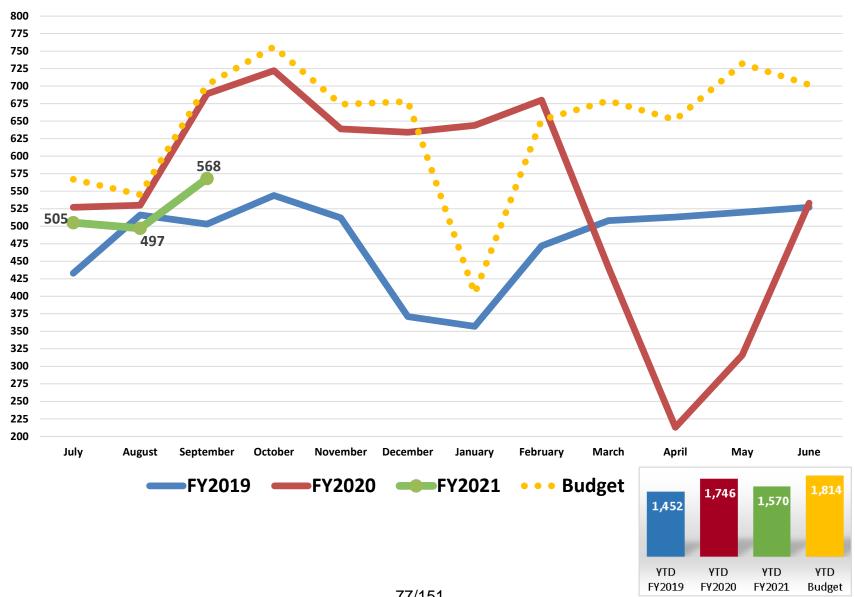
### Outpatient Registrations per Day



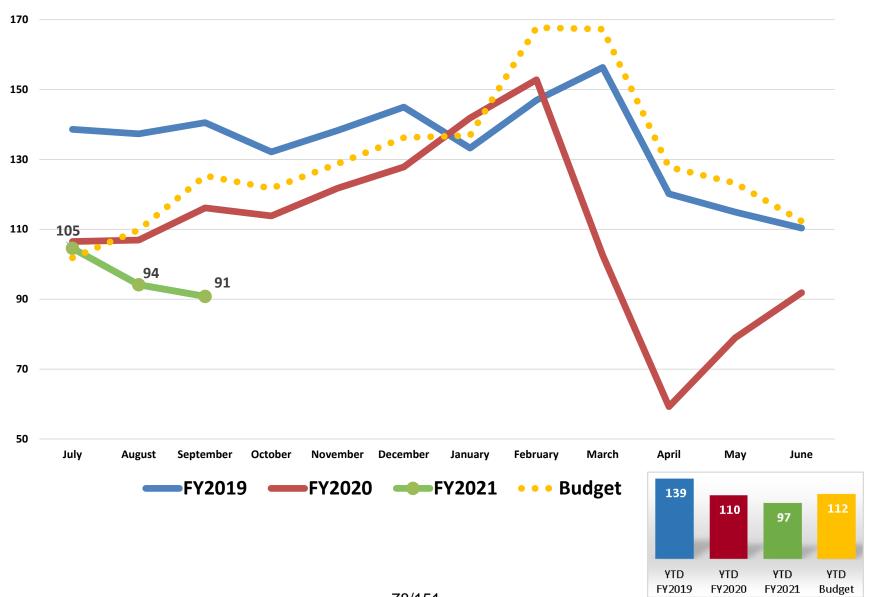
#### Emergency Dept – Avg Treated Per Day



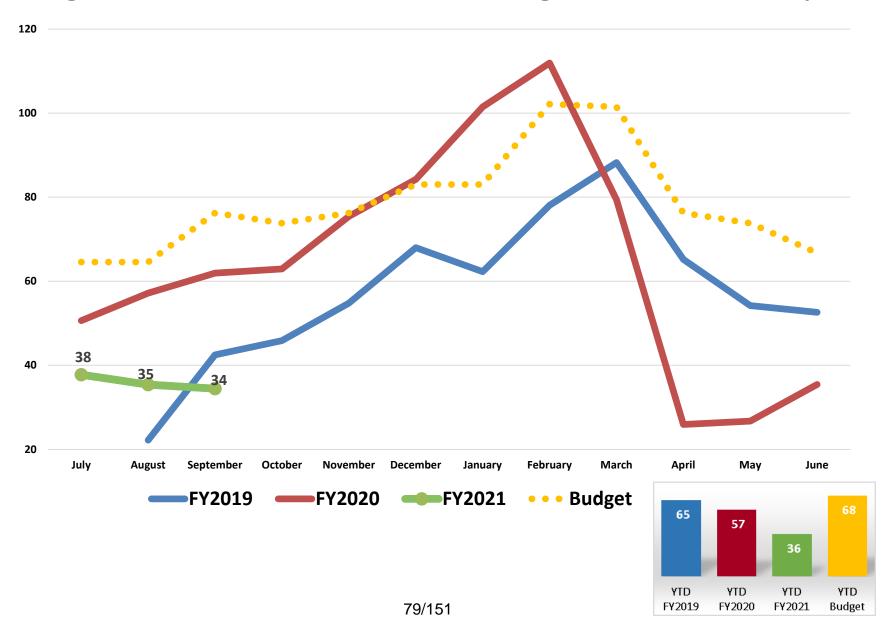
### **Endoscopy Procedures**



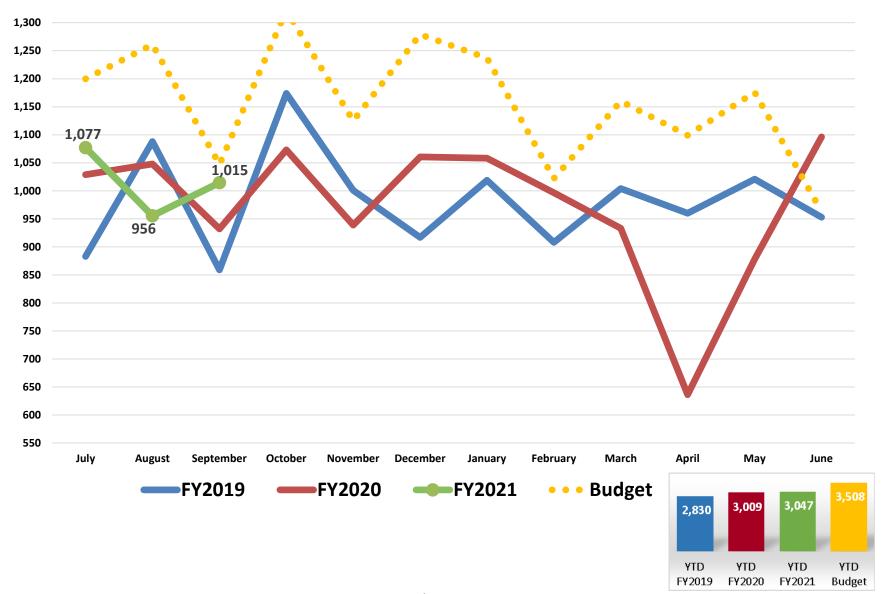
#### Urgent Care – Court Average Visits Per Day



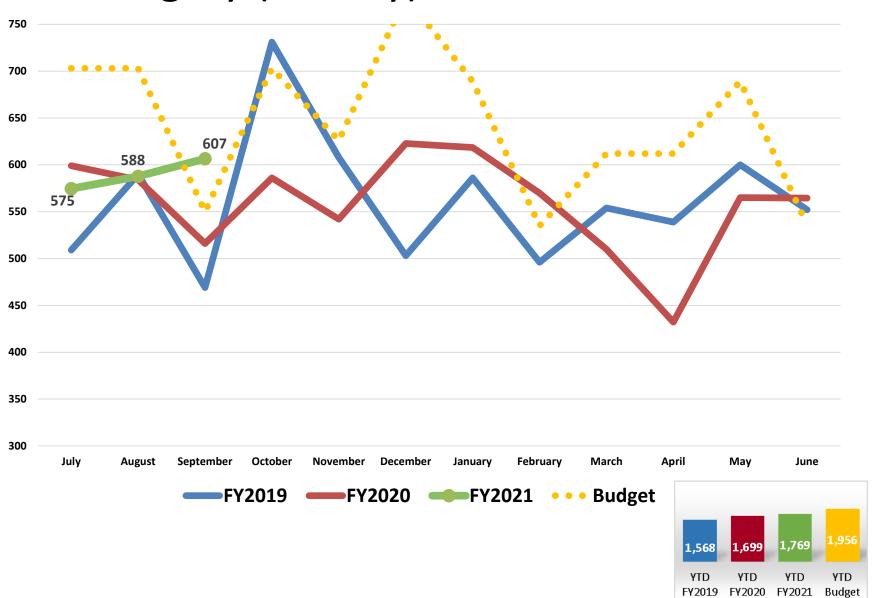
#### Urgent Care – Demaree Average Visits Per Day



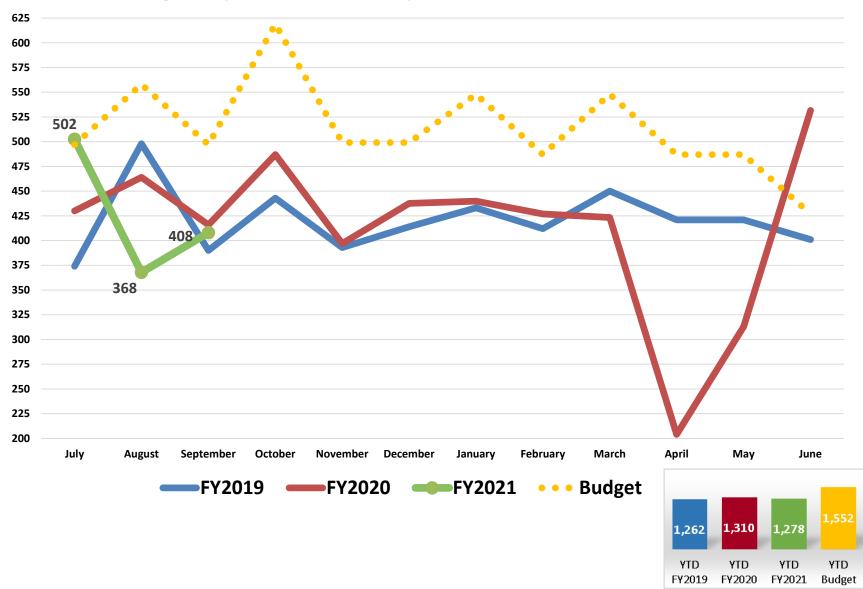
### Surgery (IP & OP) – 100 Min Units



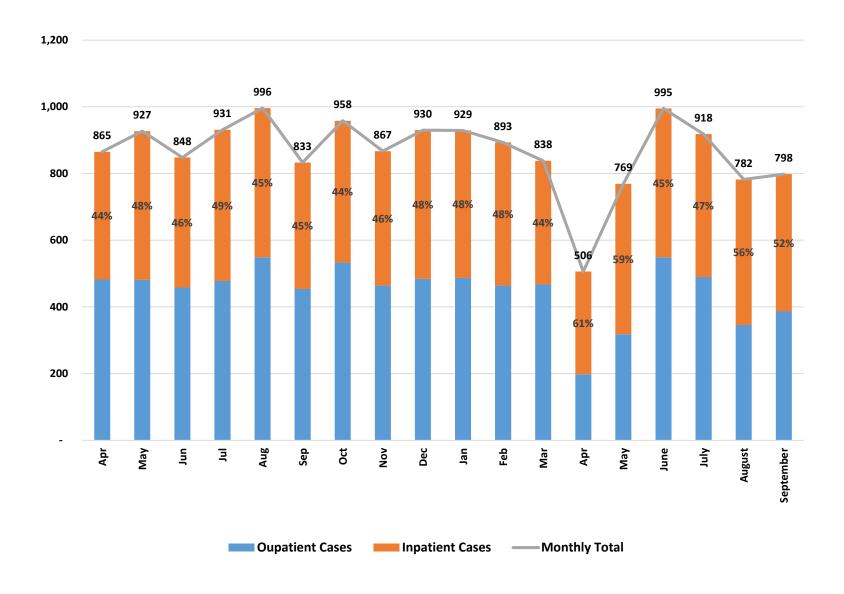
### Surgery (IP Only) – 100 Min Units



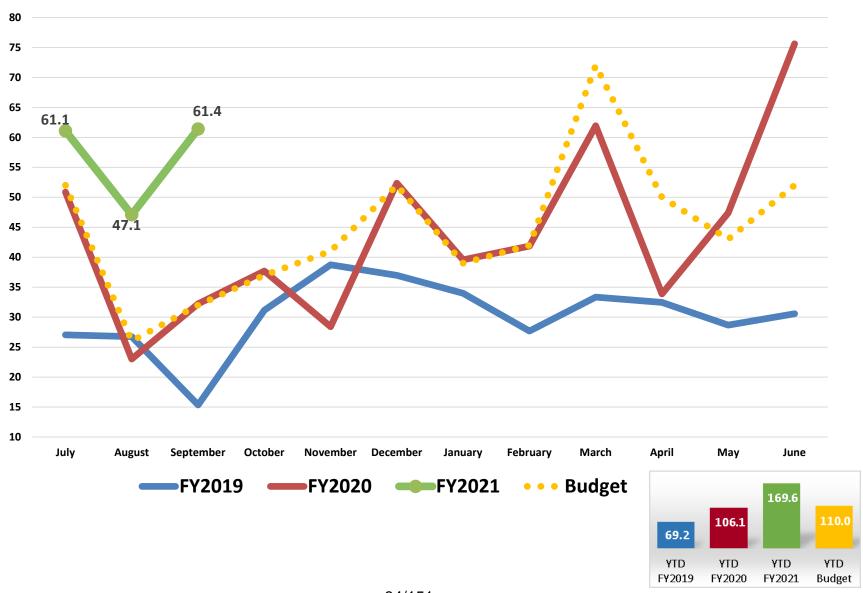
## Surgery (OP Only) – 100 Min Units



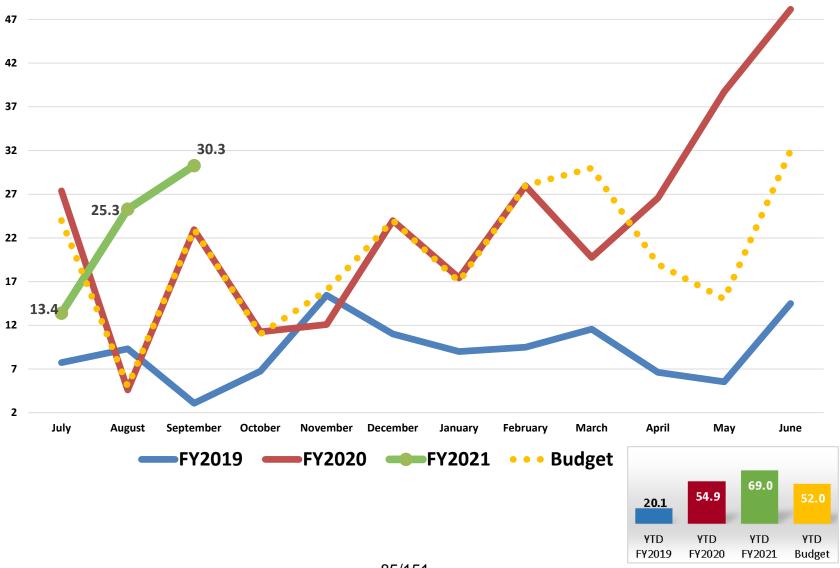
#### Surgery (IP & OP) - Cases



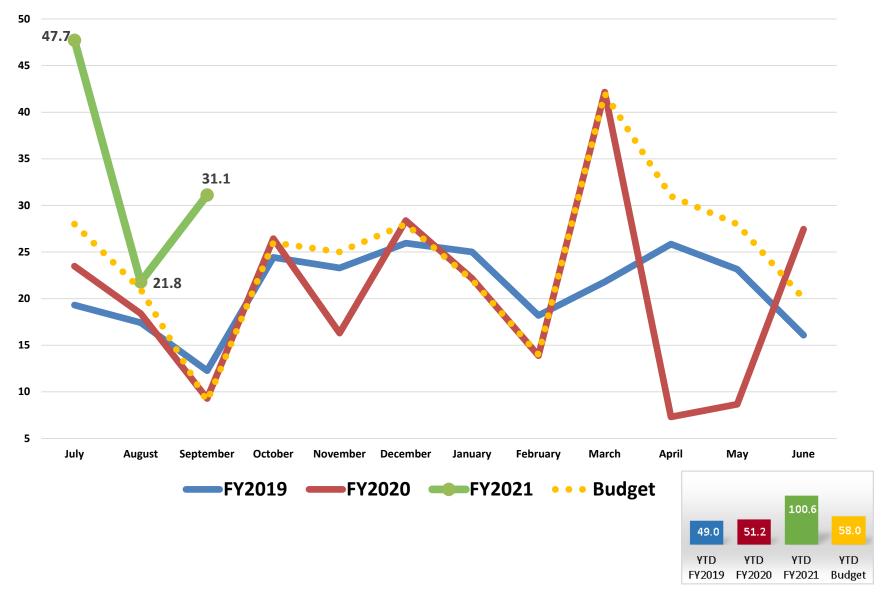
### Robotic Surgery (IP & OP) – 100 Min Units



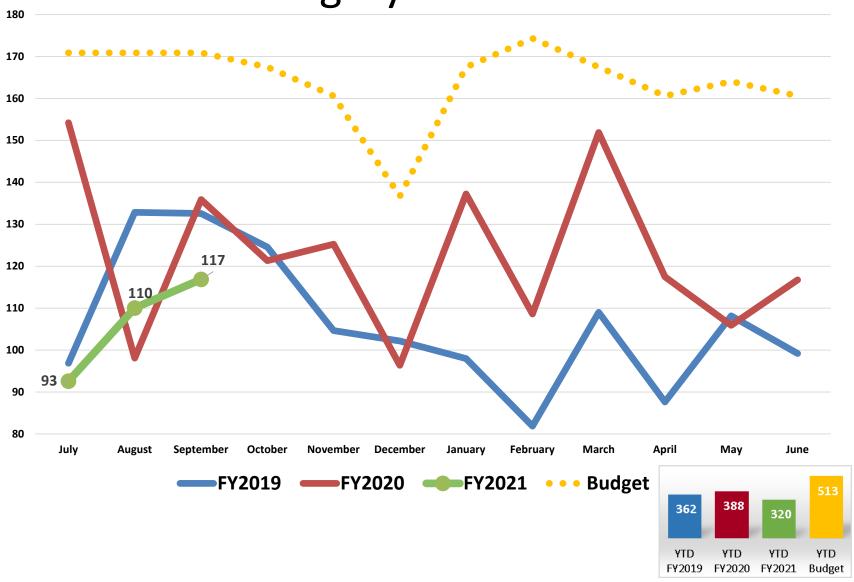
### Robotic Surgery (IP Only) – 100 Min Units



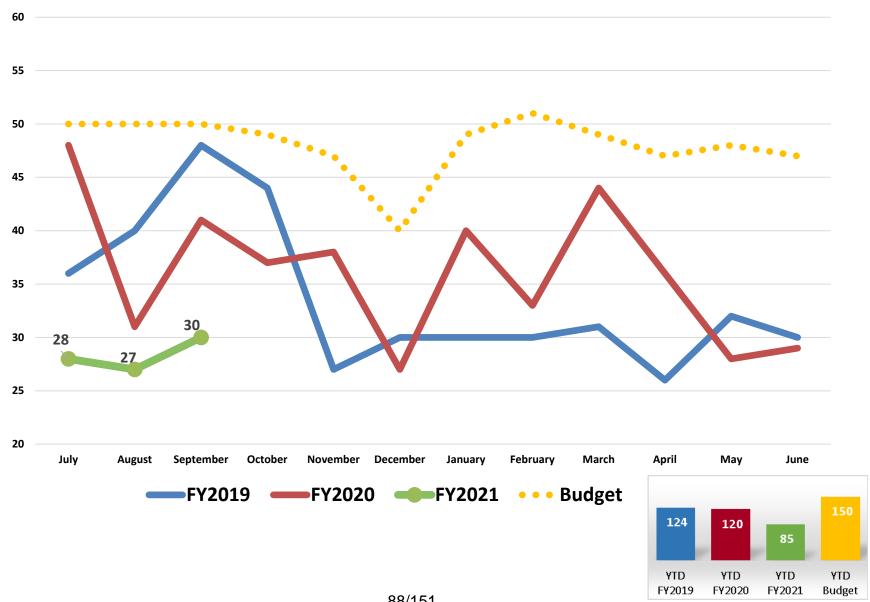
### Robotic Surgery (OP Only) – 100 Min Units



### Cardiac Surgery – 100 Min Units

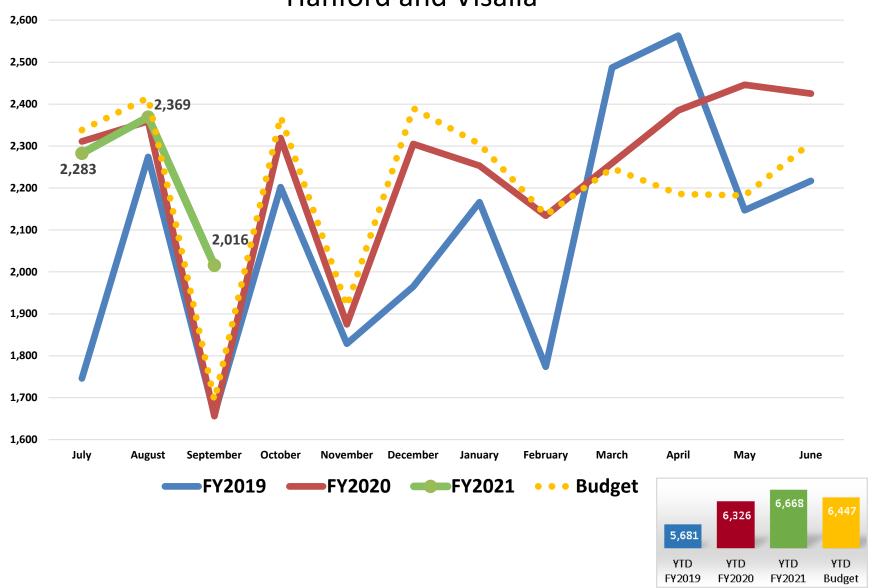


# Cardiac Surgery – Cases

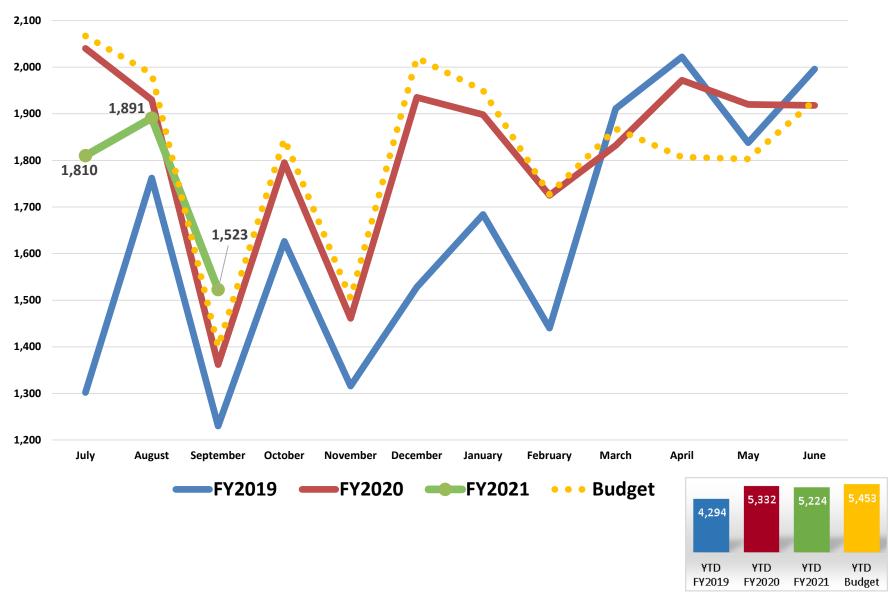


# **Radiation Oncology Treatments**

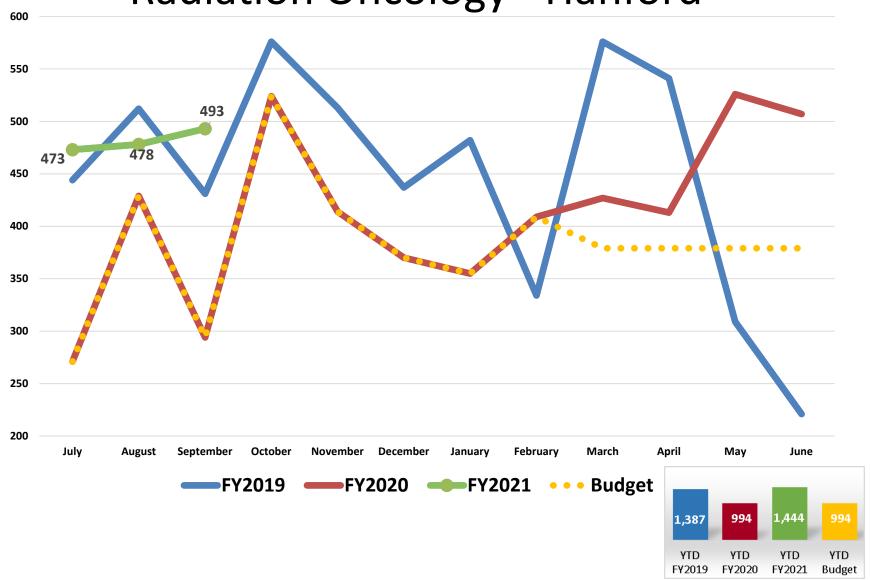
#### Hanford and Visalia



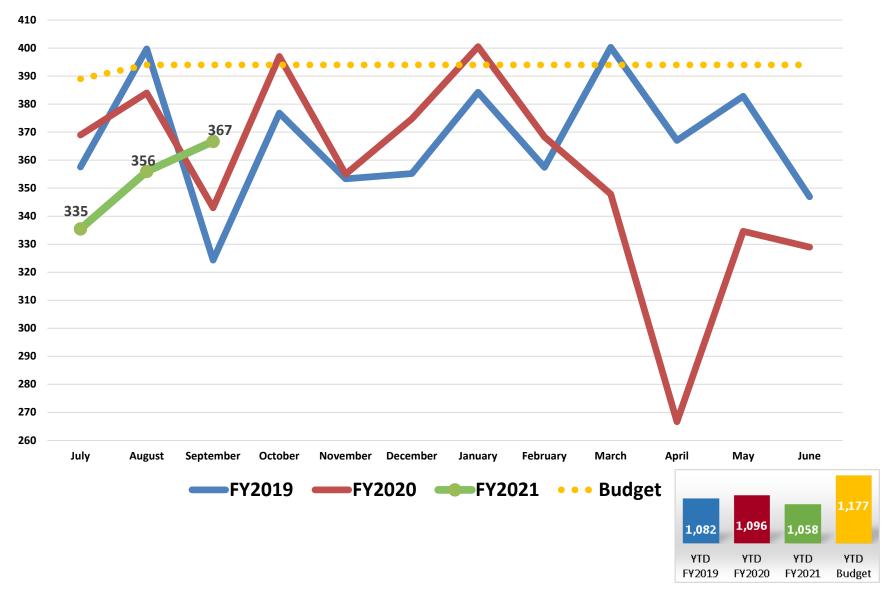
#### Radiation Oncology - Visalia



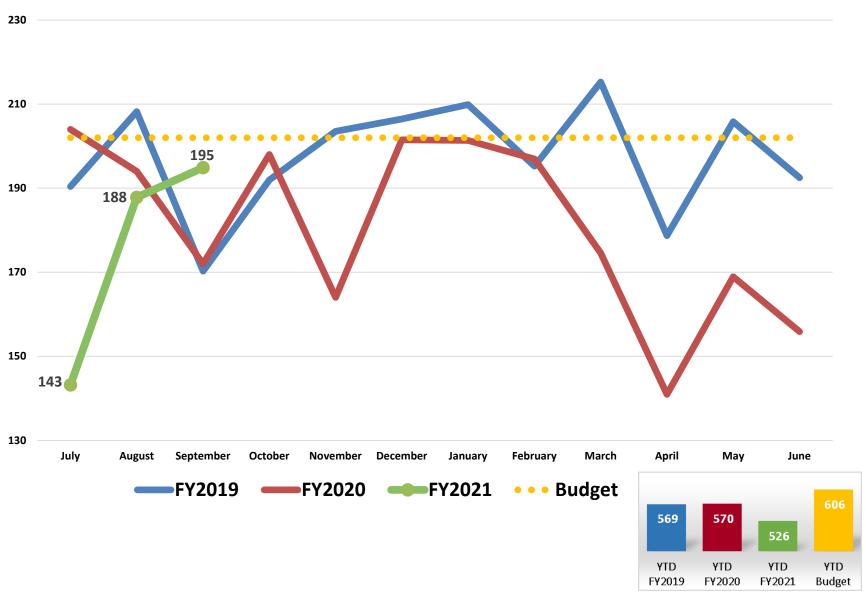
### Radiation Oncology - Hanford



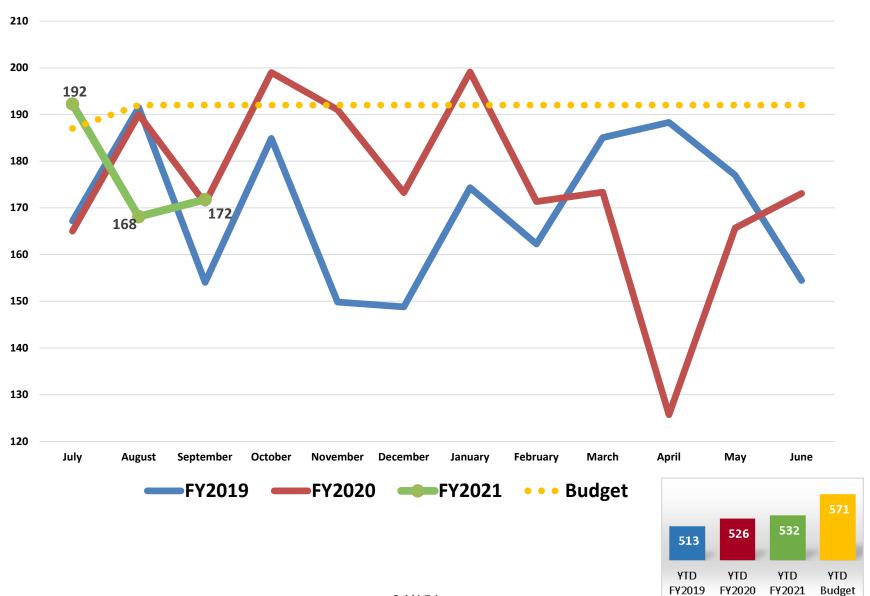
### Cath Lab (IP & OP) – 100 Min Units



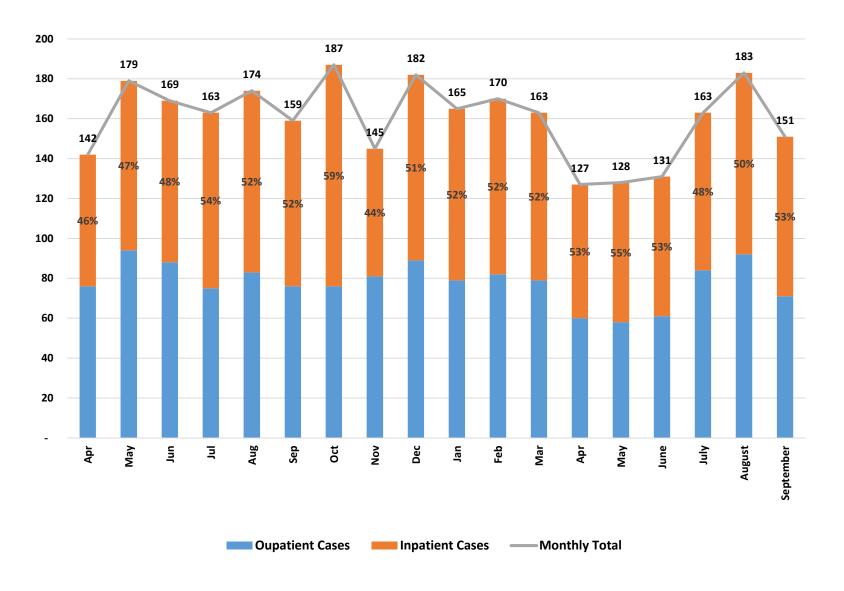
#### Cath Lab (IP Only) – 100 Min Units



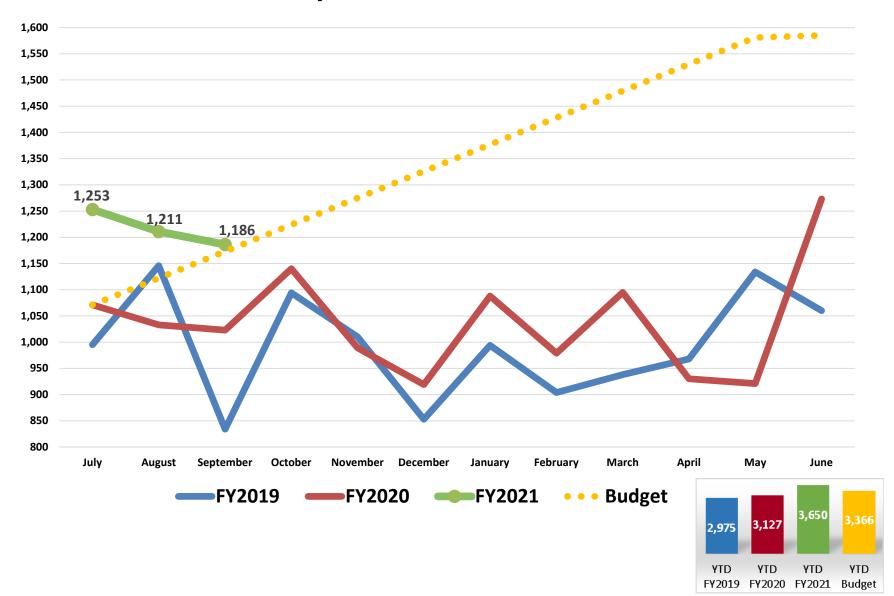
#### Cath Lab (OP Only) – 100 Min Units



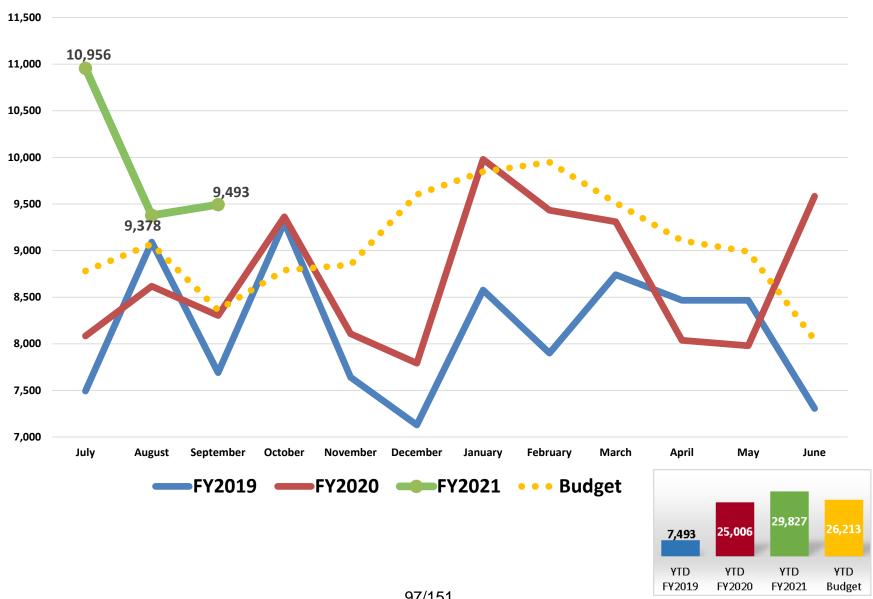
#### Cath Lab (IP & OP) - Patients



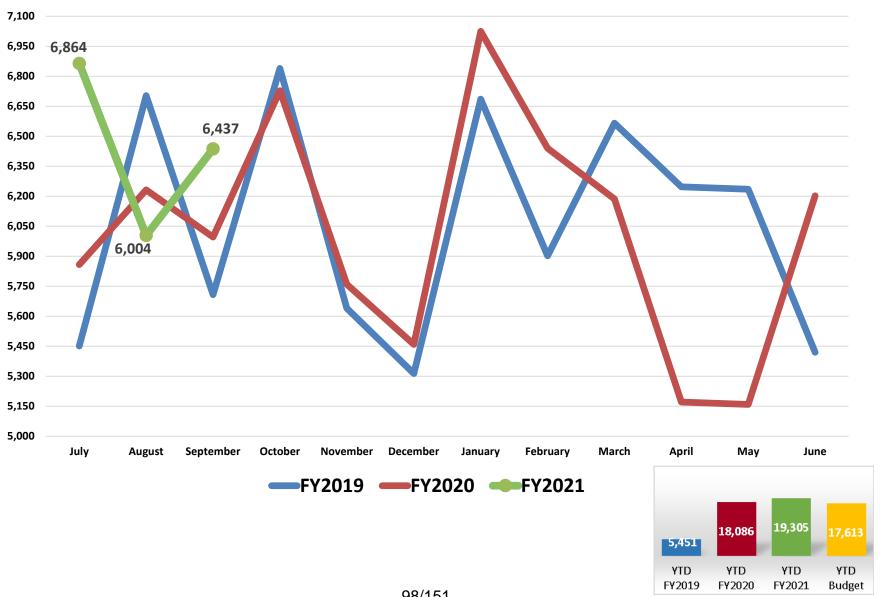
### **GME Family Medicine Clinic Visits**



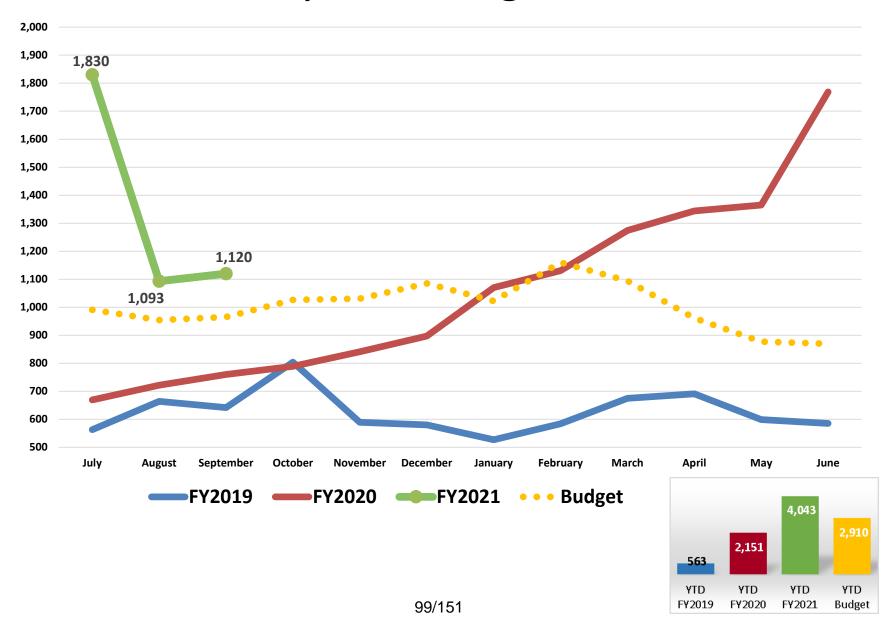
#### Rural Health Clinic Registrations



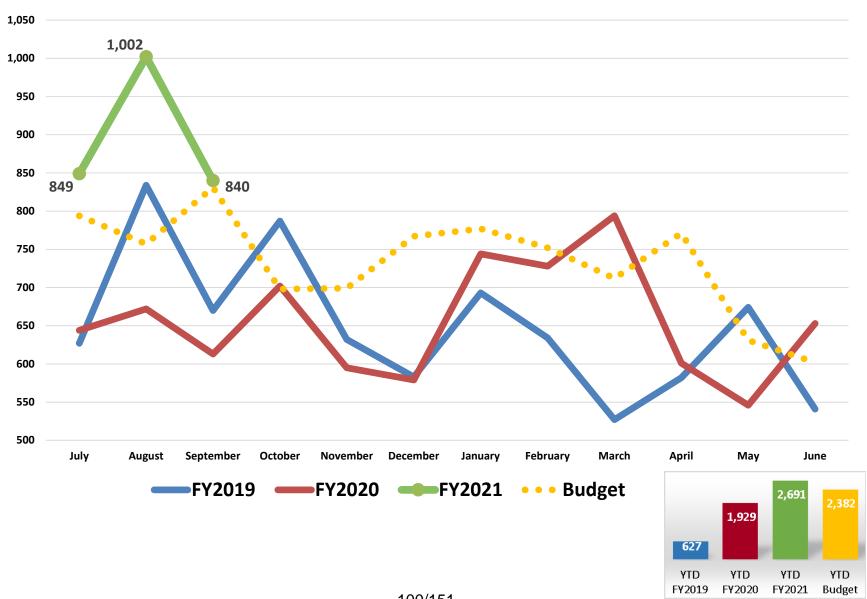
### **Exeter RHC - Registrations**



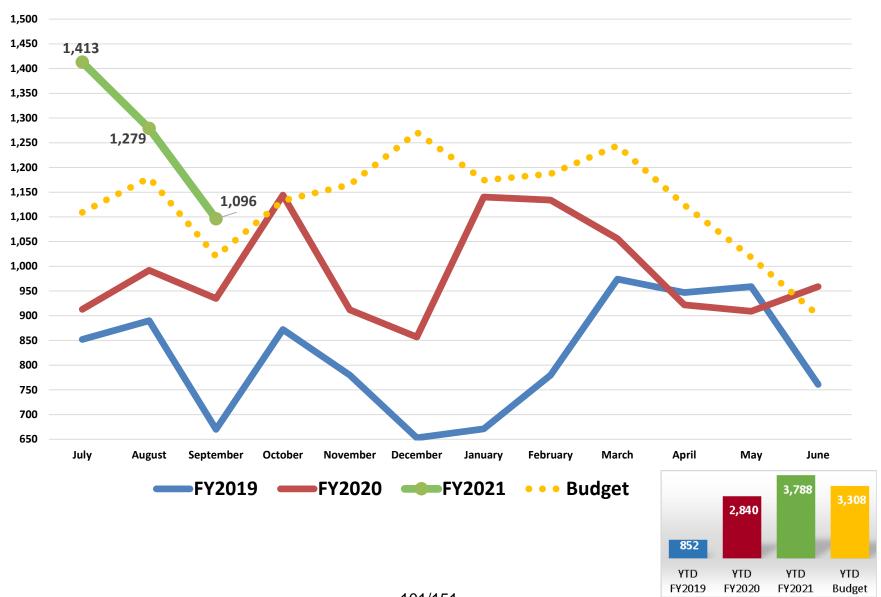
### Lindsay RHC - Registrations



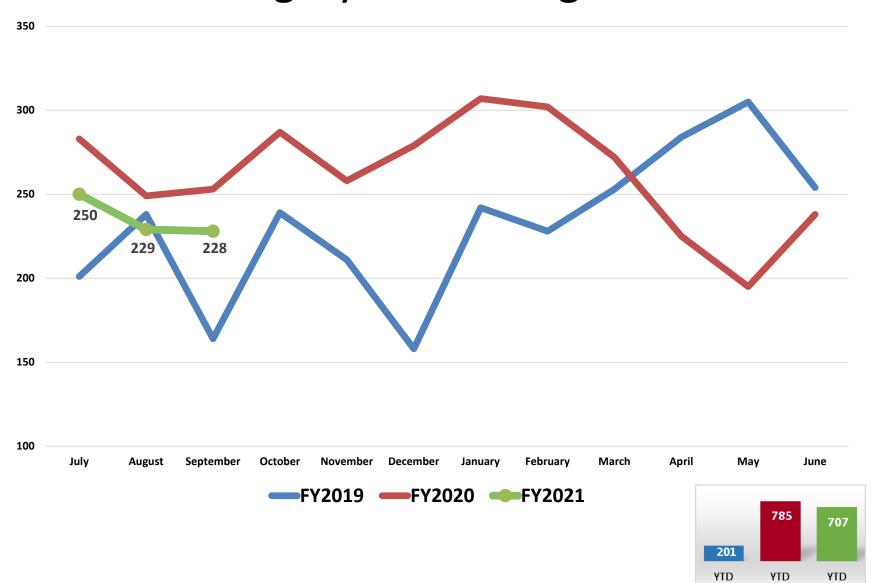
### Woodlake RHC - Registrations



### Dinuba RHC - Registrations



#### **Neurosurgery Clinic - Registrations**

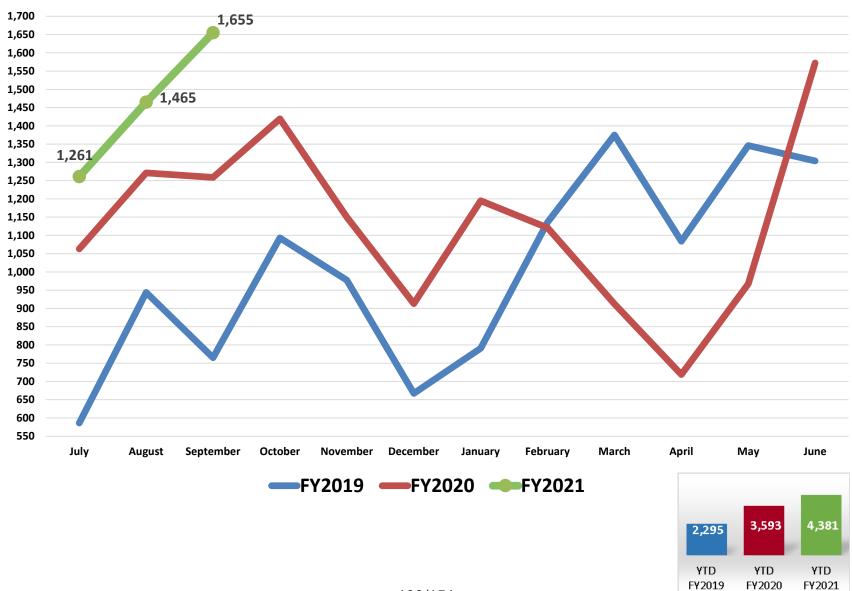


FY2021

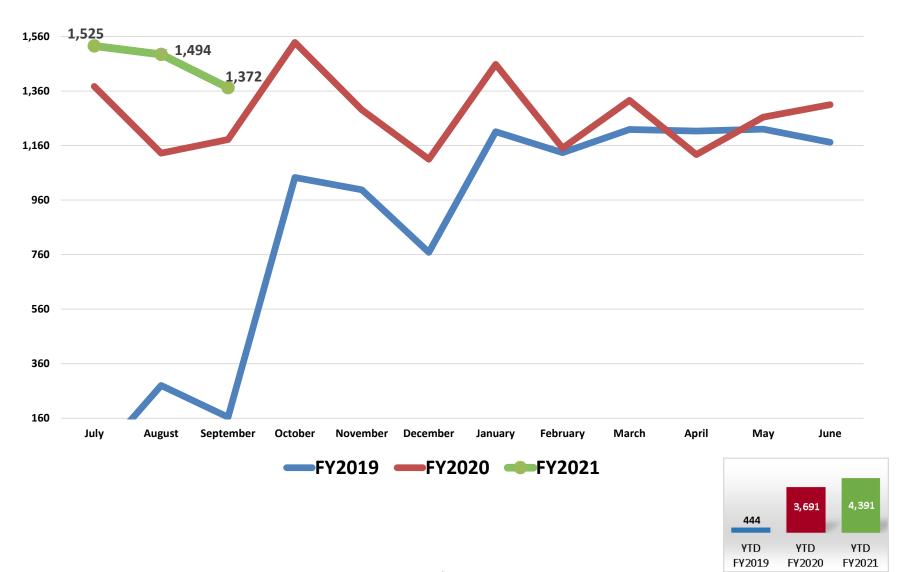
FY2019

FY2020

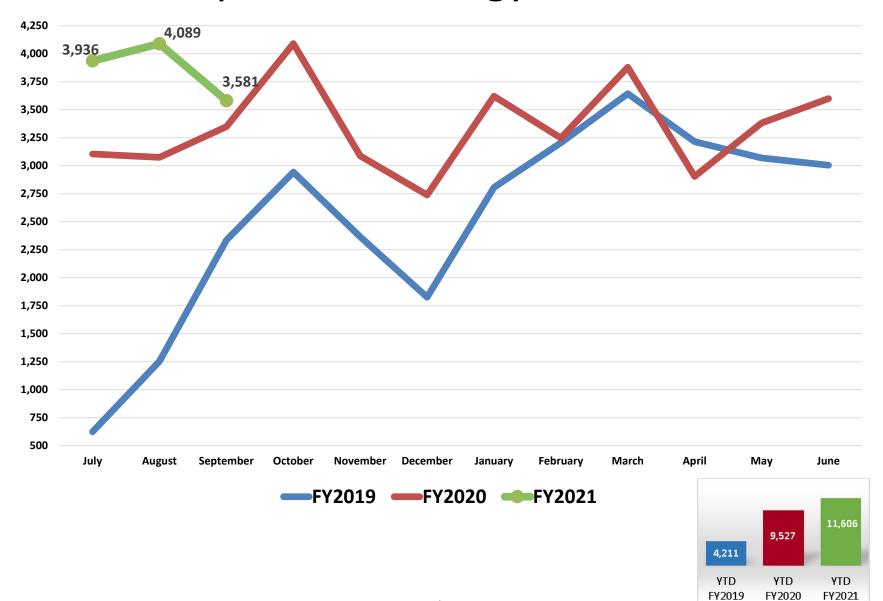
### Neurosurgery Clinic - wRVU's



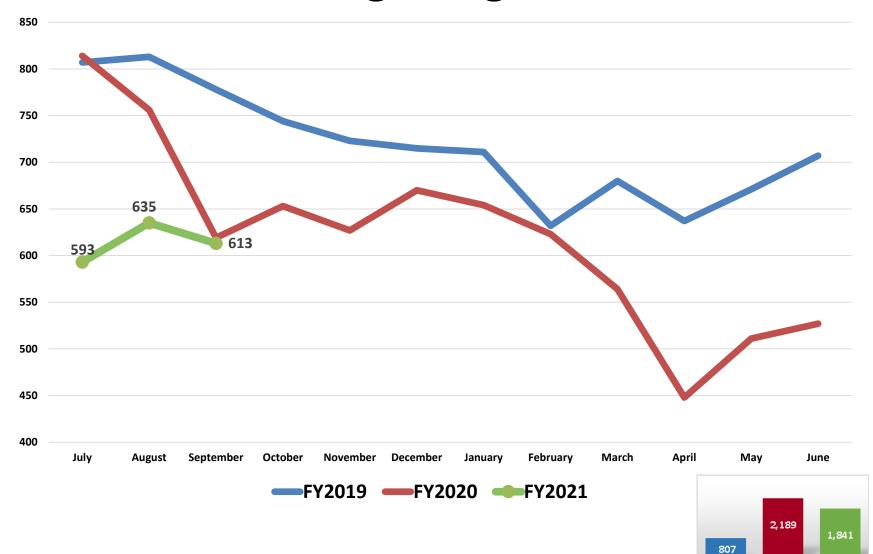
### Sequoia Cardiology - Registrations



# Sequoia Cardiology – wRVU's



# **Labor Triage Registrations**



YTD

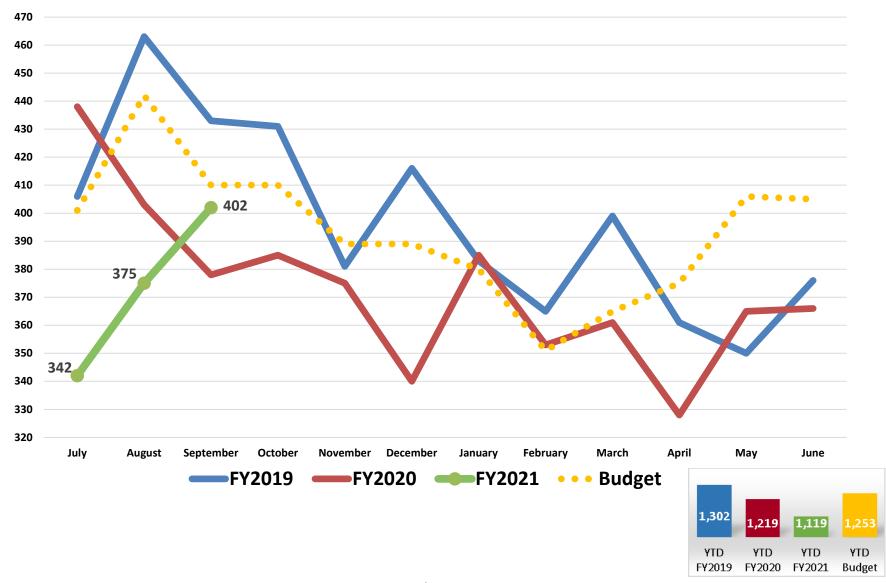
FY2019

YTD

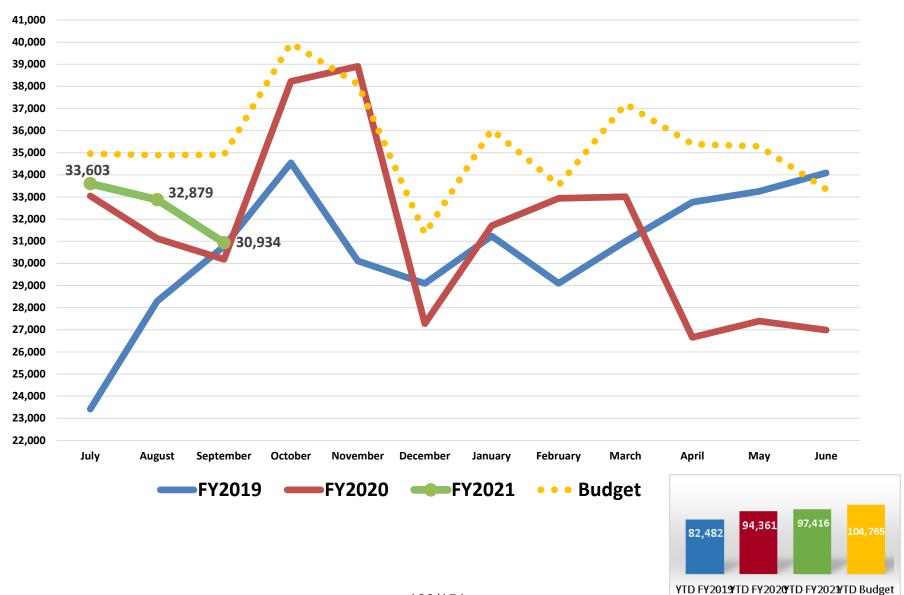
FY2020

YTD FY2021

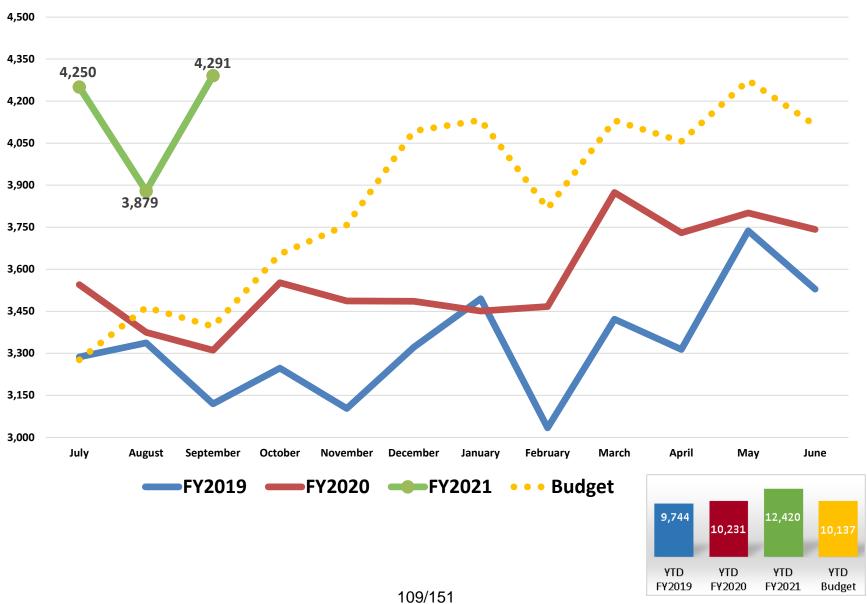
#### **Deliveries**



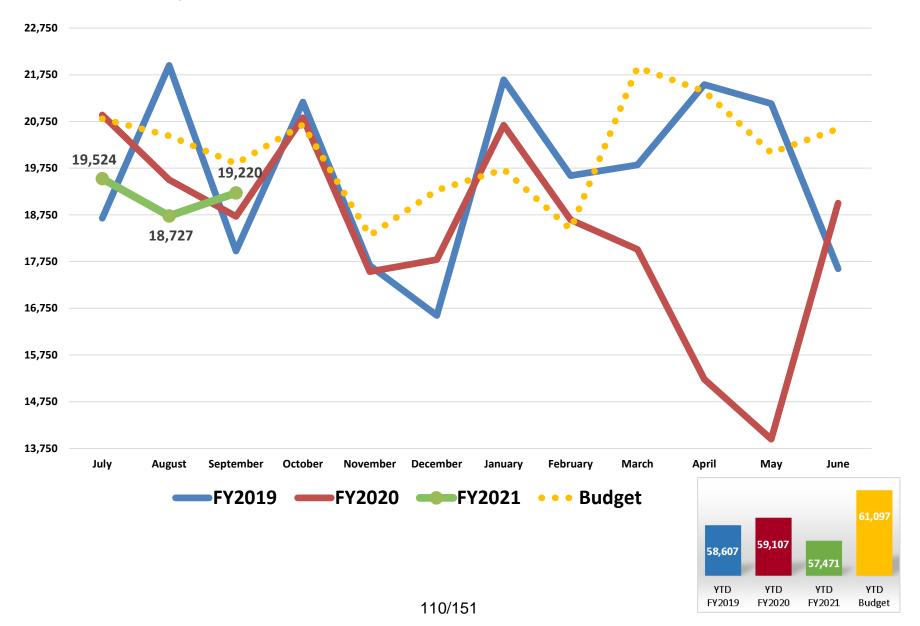
#### KDMF RVU's



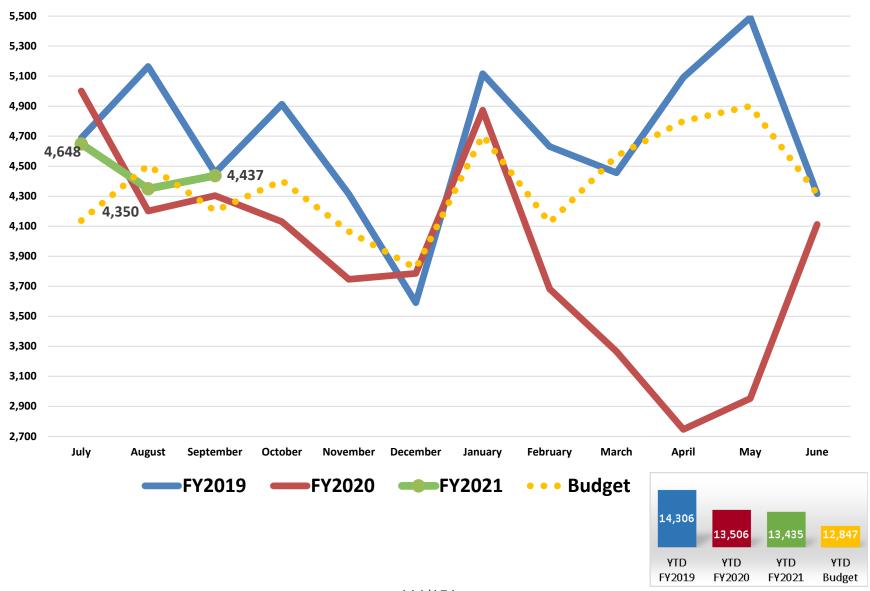
# **Hospice Days**



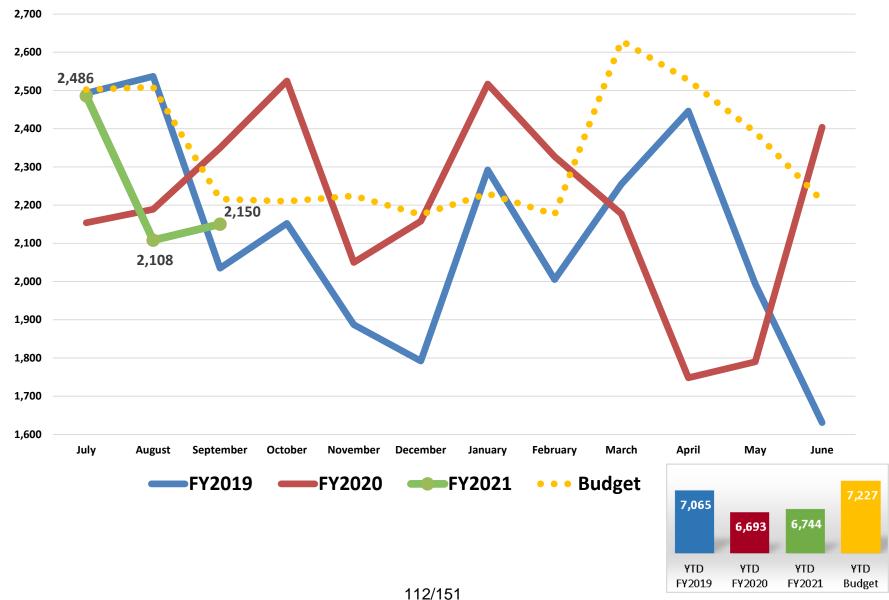
## All O/P Rehab Services Across District



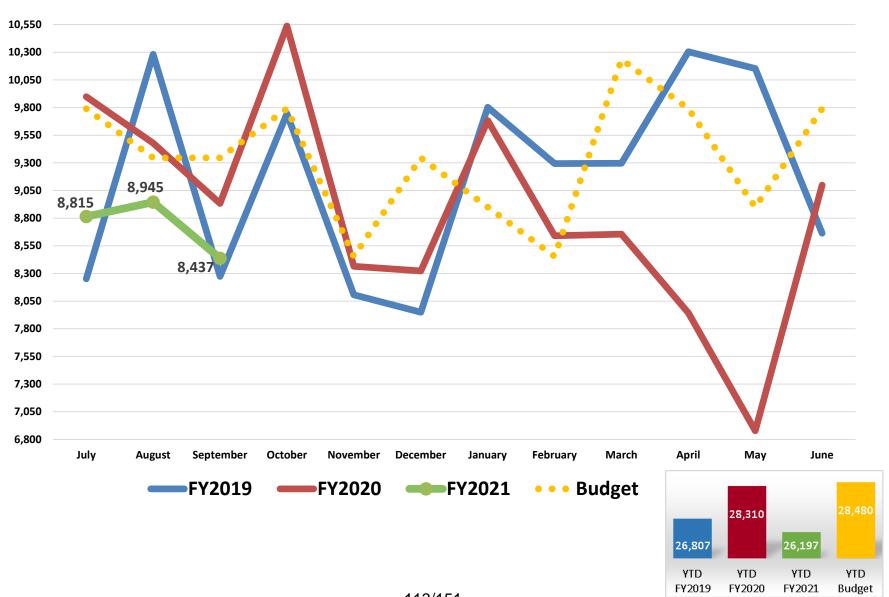
# O/P Rehab Services



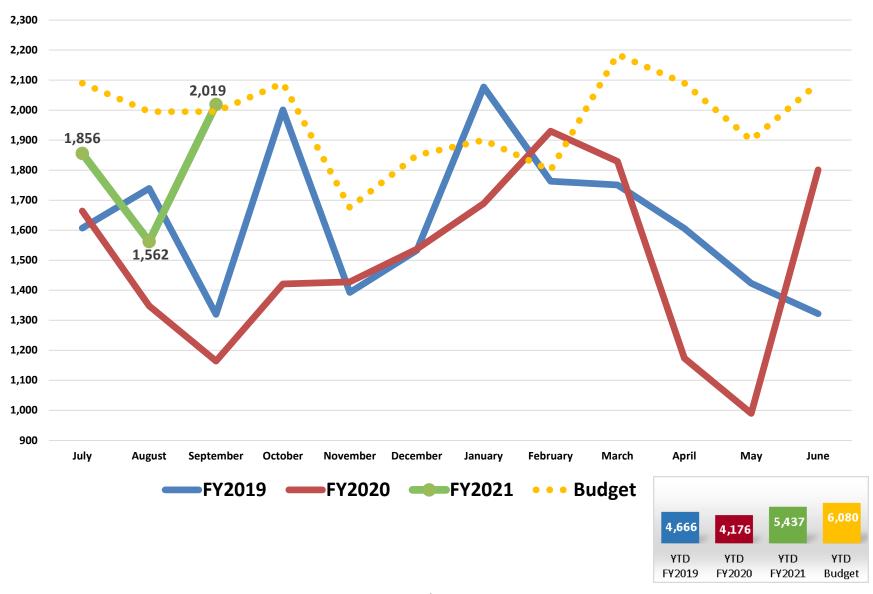
# O/P Rehab - Exeter



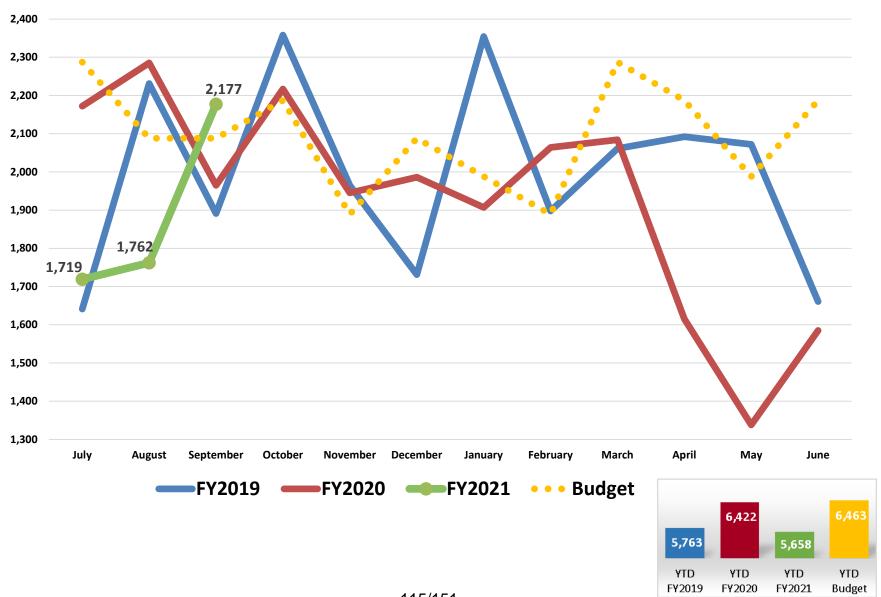
# O/P Rehab - Akers



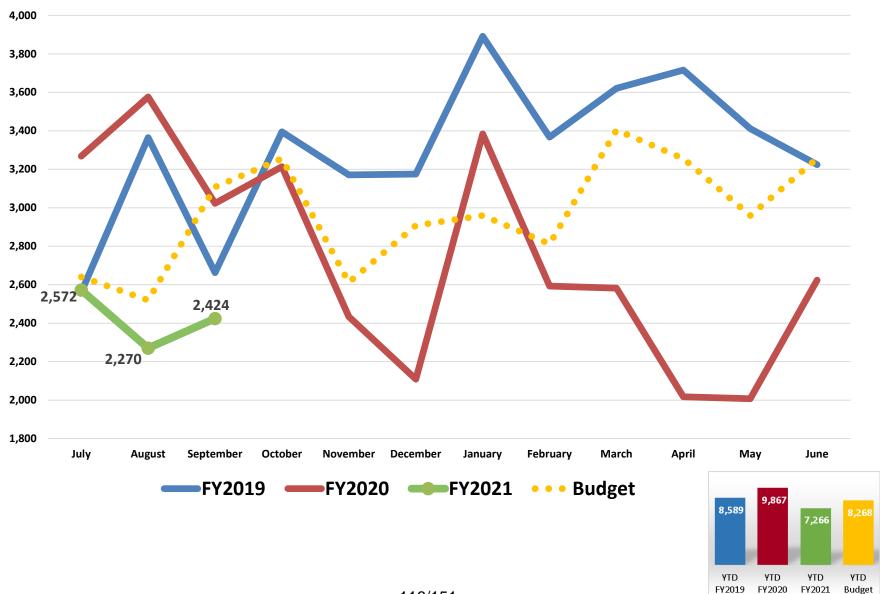
# O/P Rehab - LLOPT



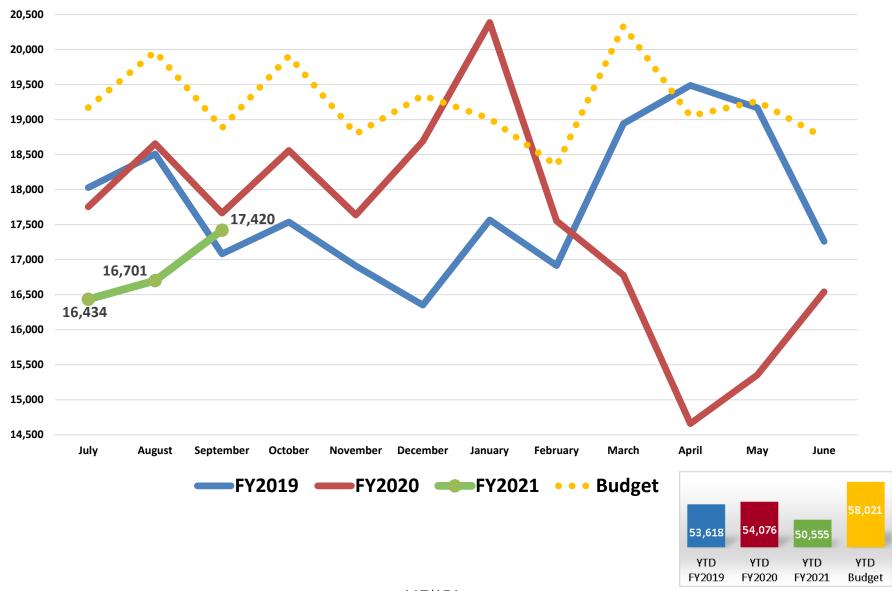
# O/P Rehab - Dinuba



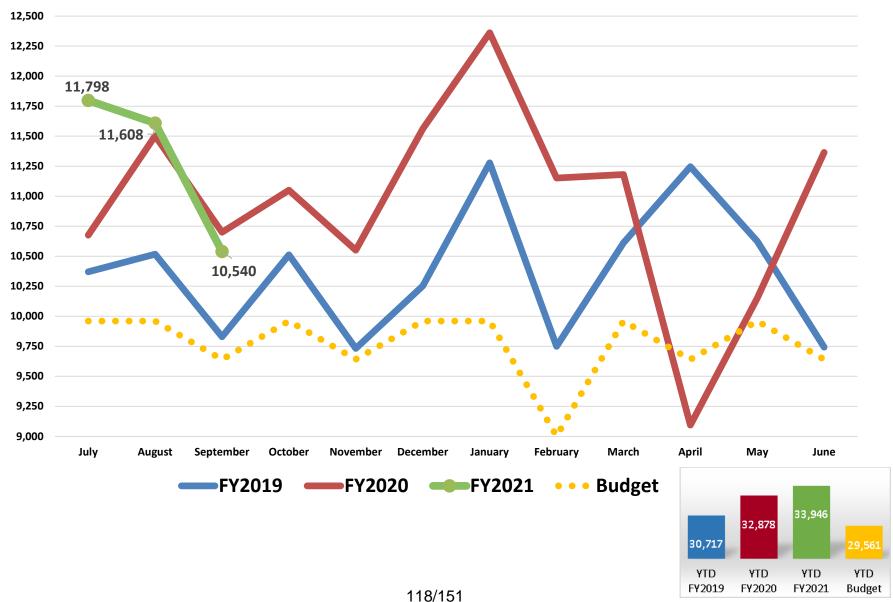
# Therapy - Cypress Hand Center



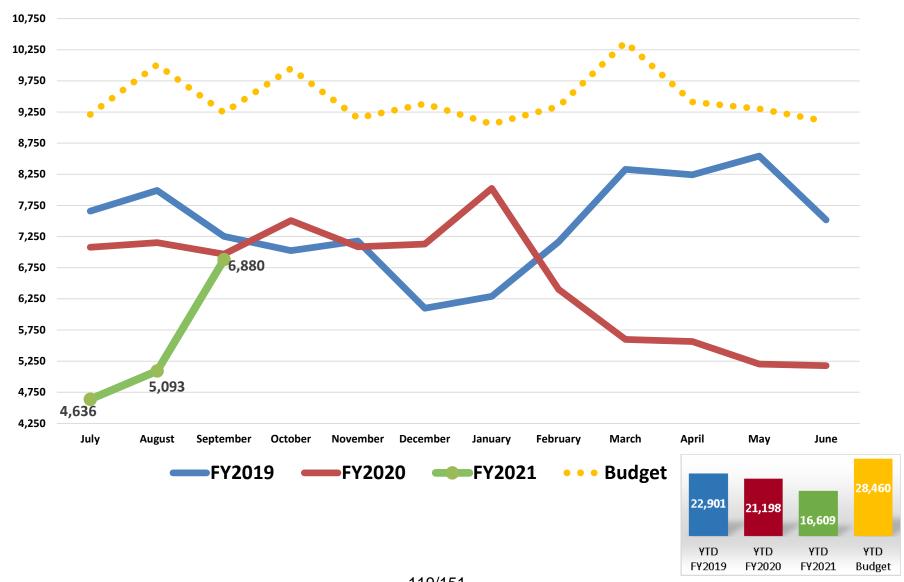
# Physical & Other Therapy Units (I/P & O/P)



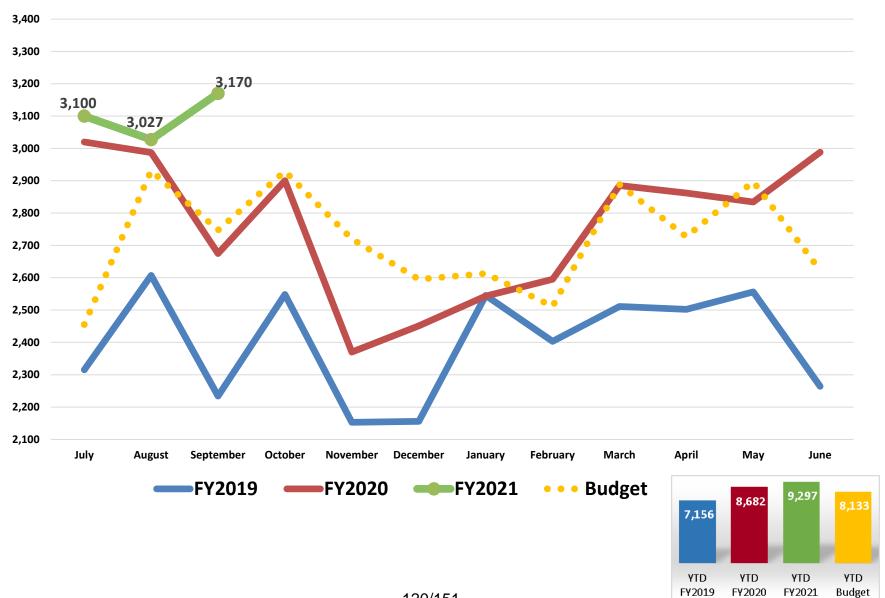
### Physical & Other Therapy Units (I/P & O/P)-Main Campus



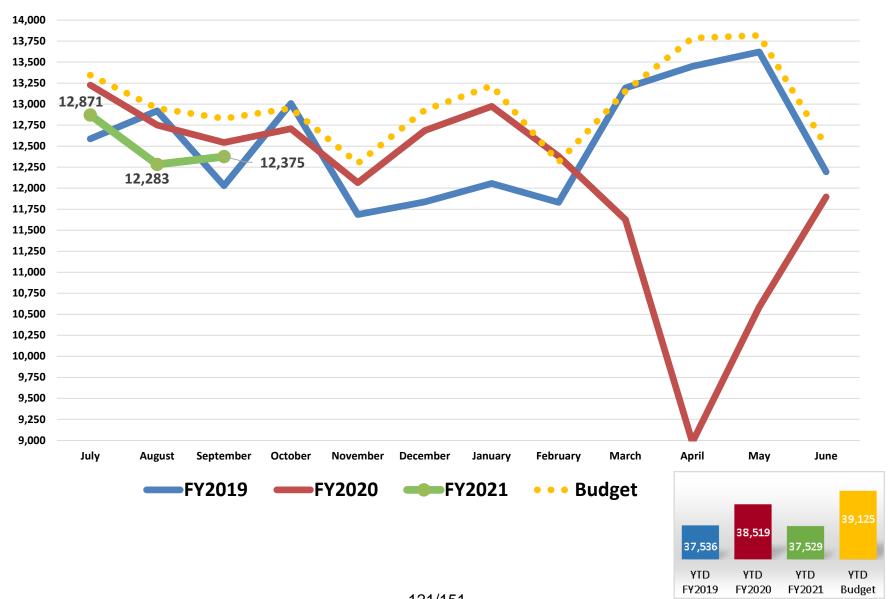
### Physical & Other Therapy Units (I/P & O/P)-KDRH & South Campus



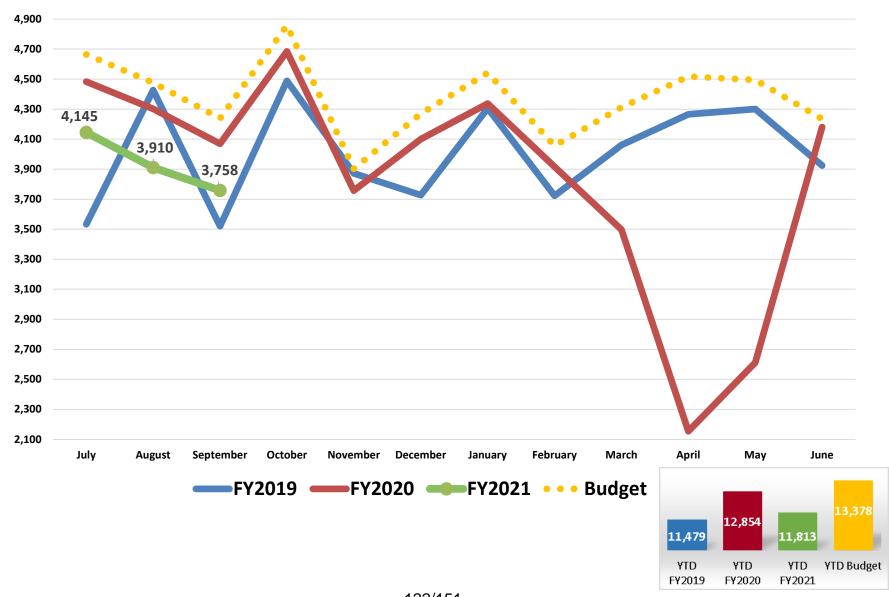
### **Home Health Visits**



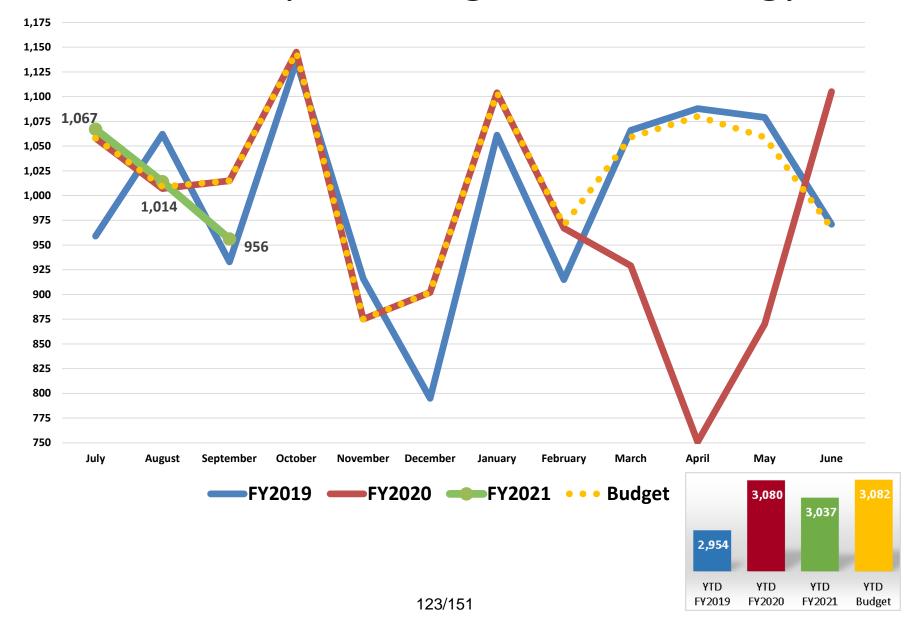
# Radiology – Main Campus



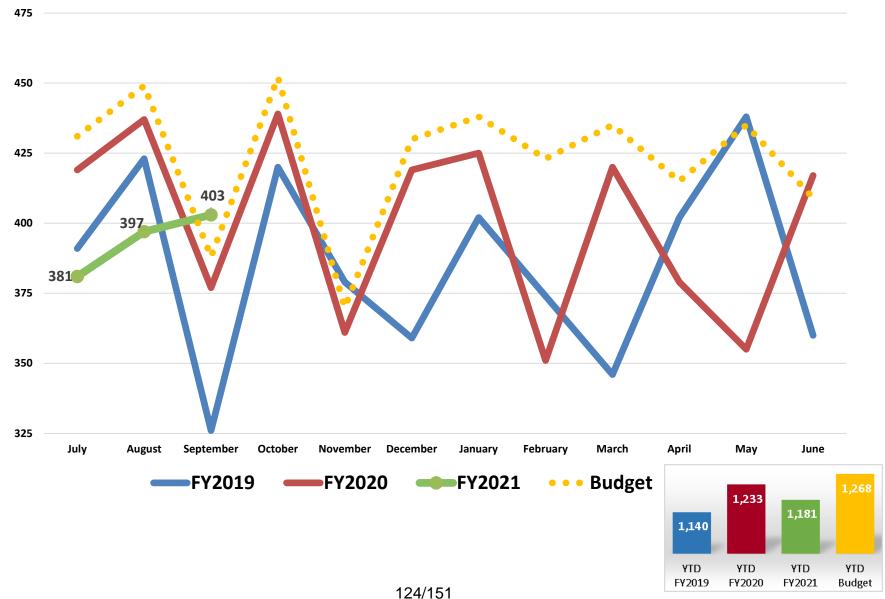
# Radiology – West Campus Imaging



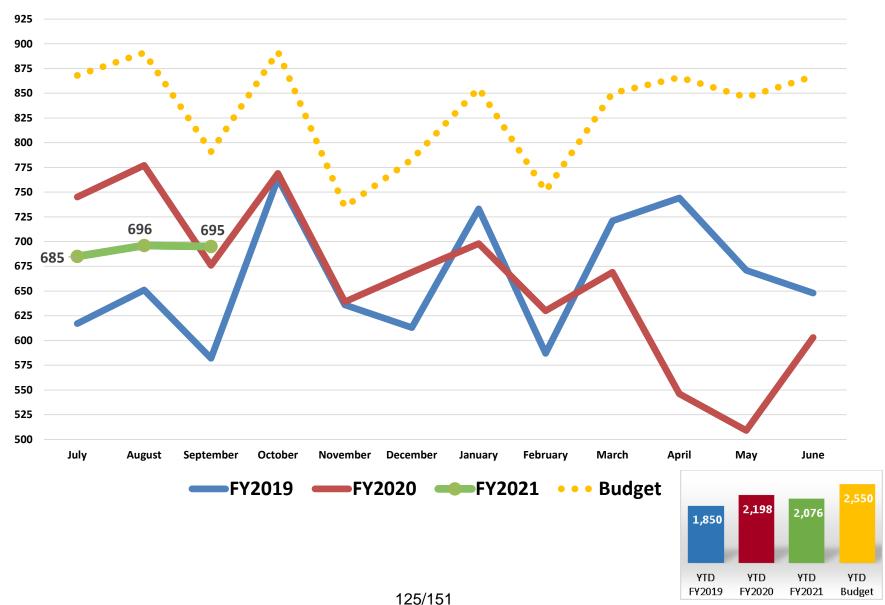
# West Campus – Diagnostic Radiology



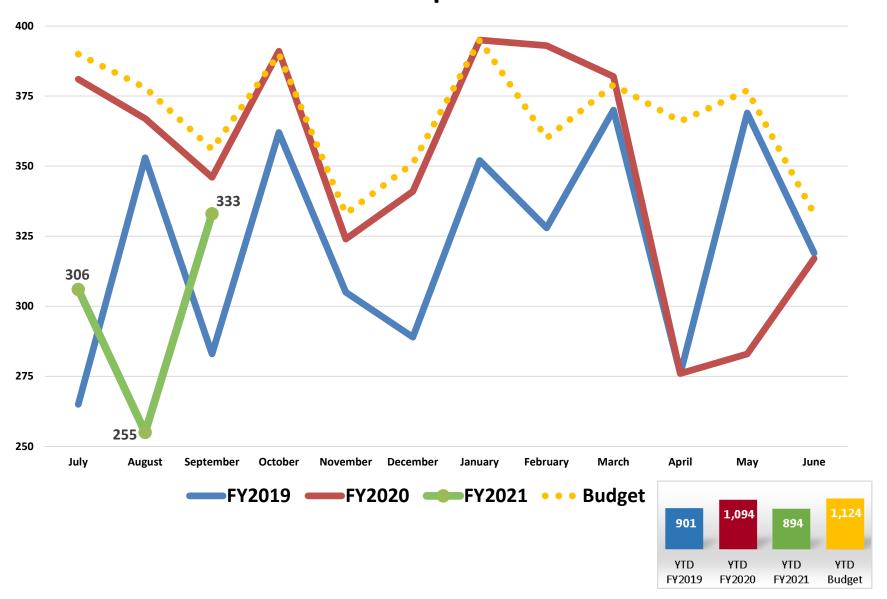
# West Campus – CT Scan



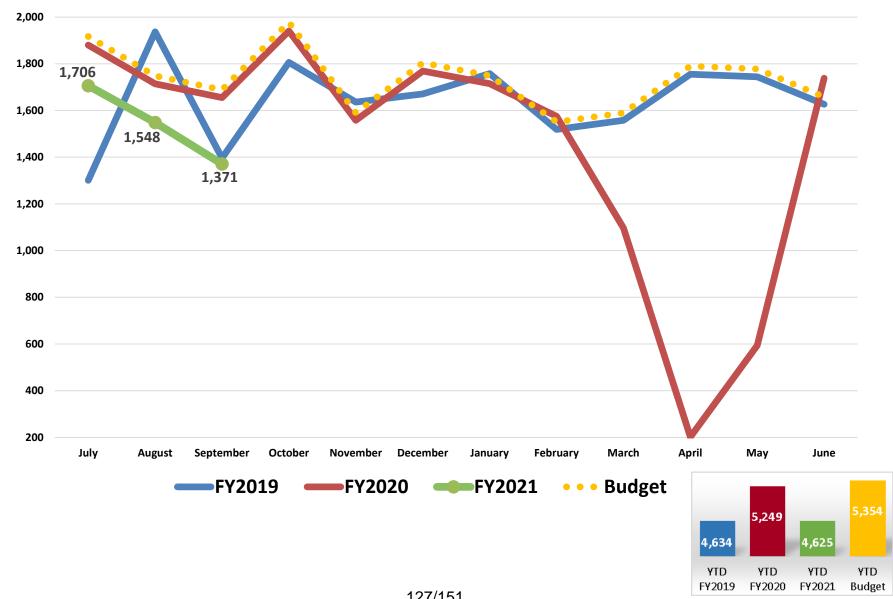
# West Campus - Ultrasound



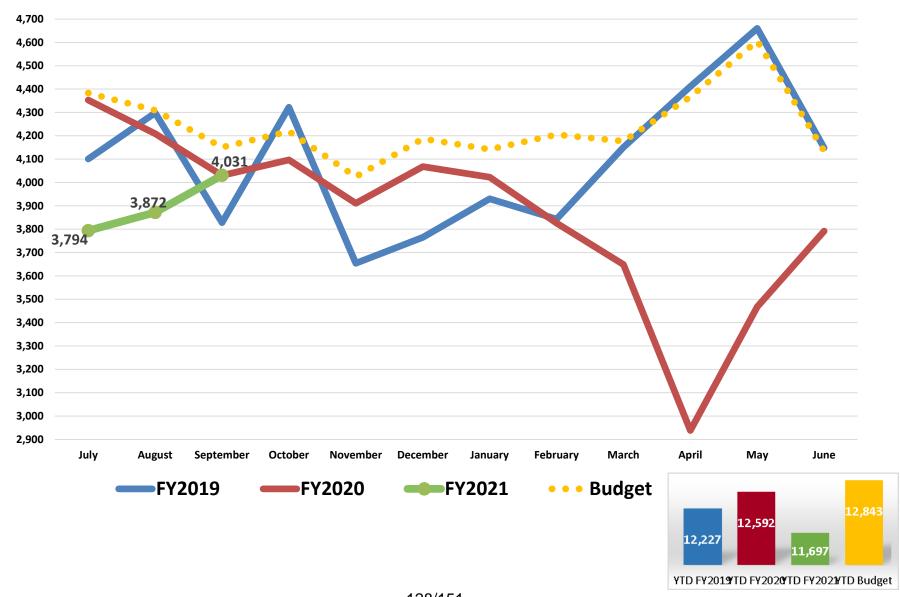
## West Campus - MRI



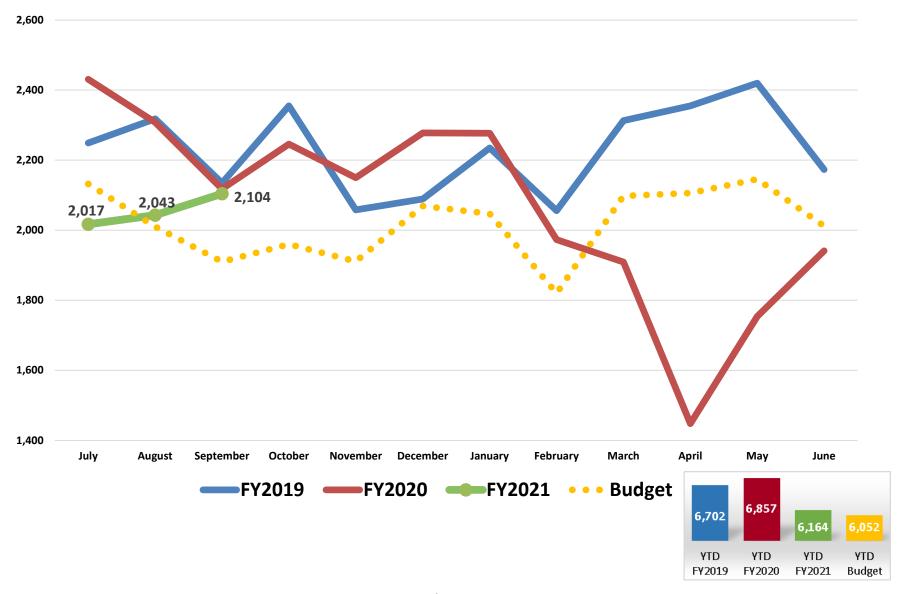
### West Campus – Breast Center



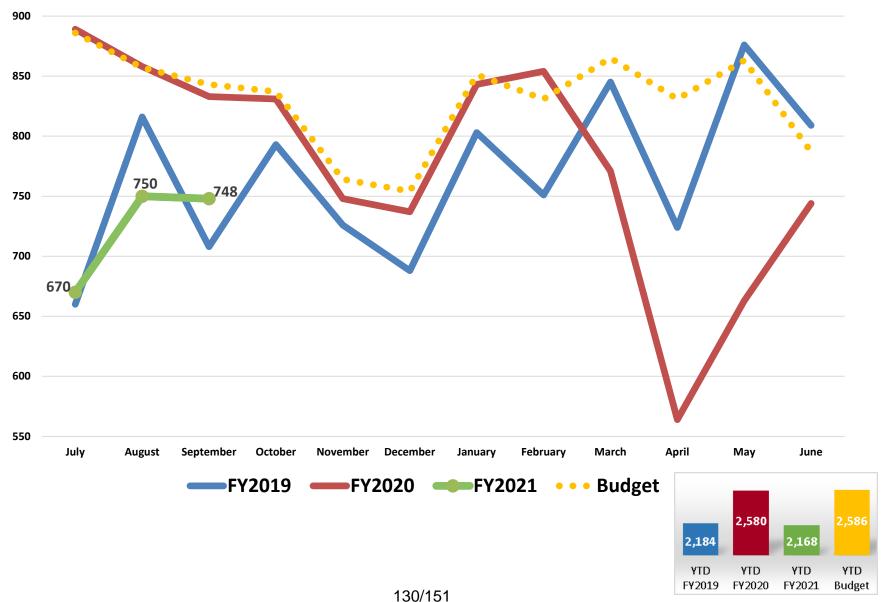
# Radiology all areas – CT



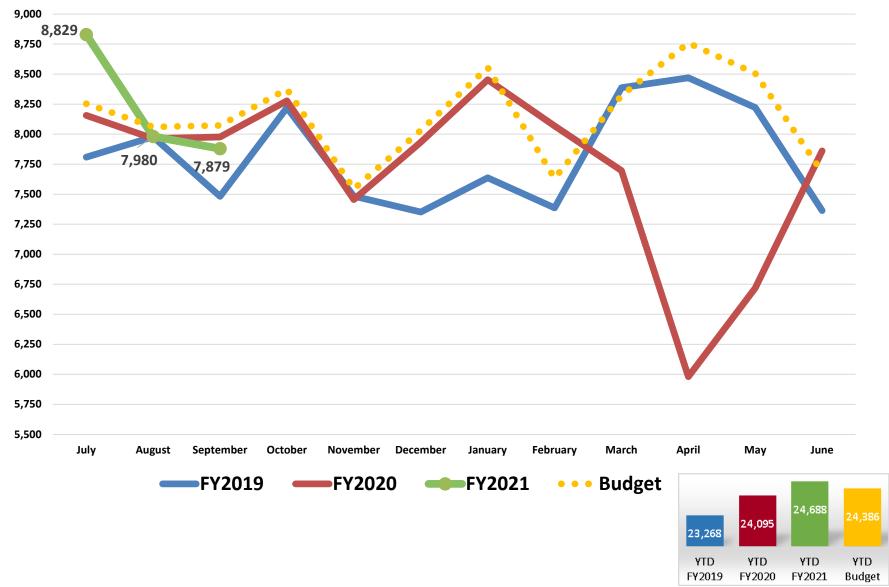
# Radiology all areas – Ultrasound



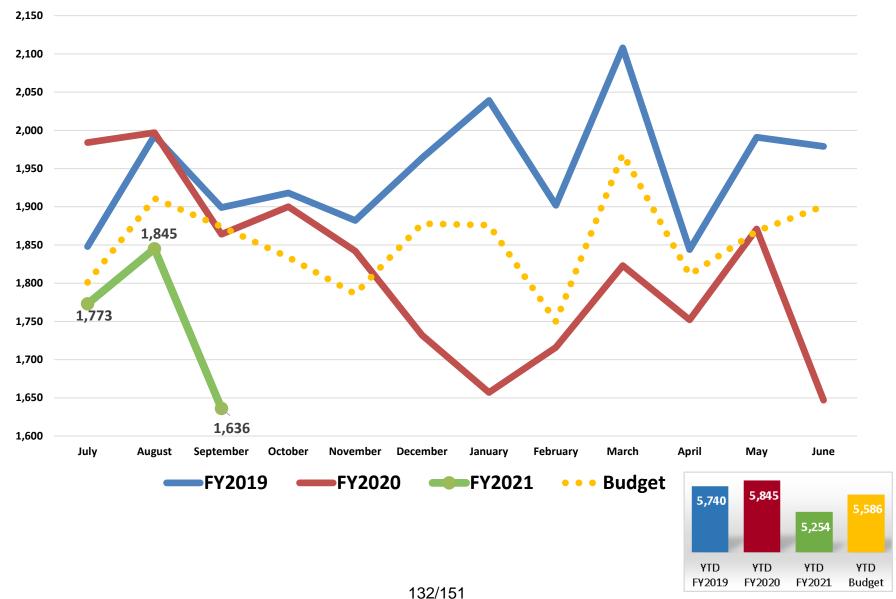
# Radiology all areas – MRI



# Radiology Modality – Diagnostic Radiology

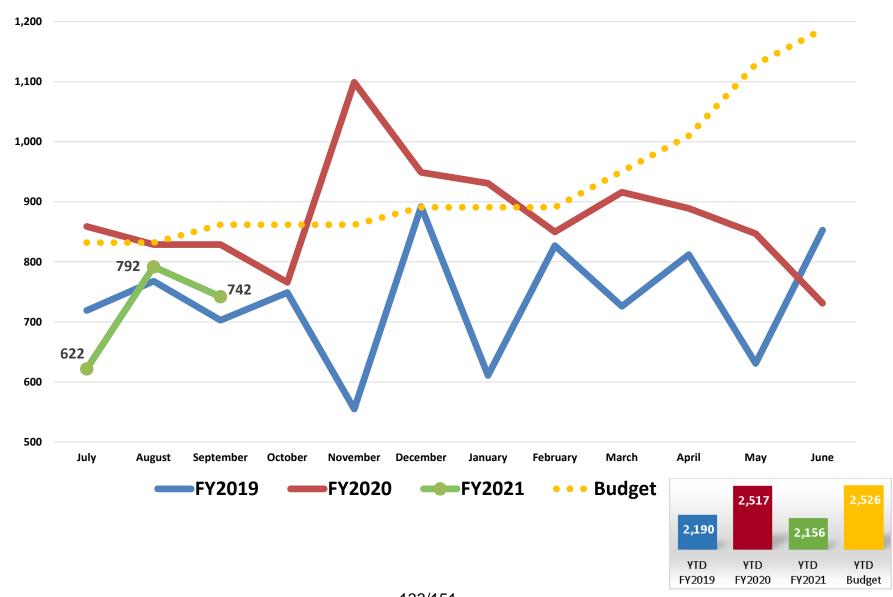


# Chronic Dialysis - Visalia



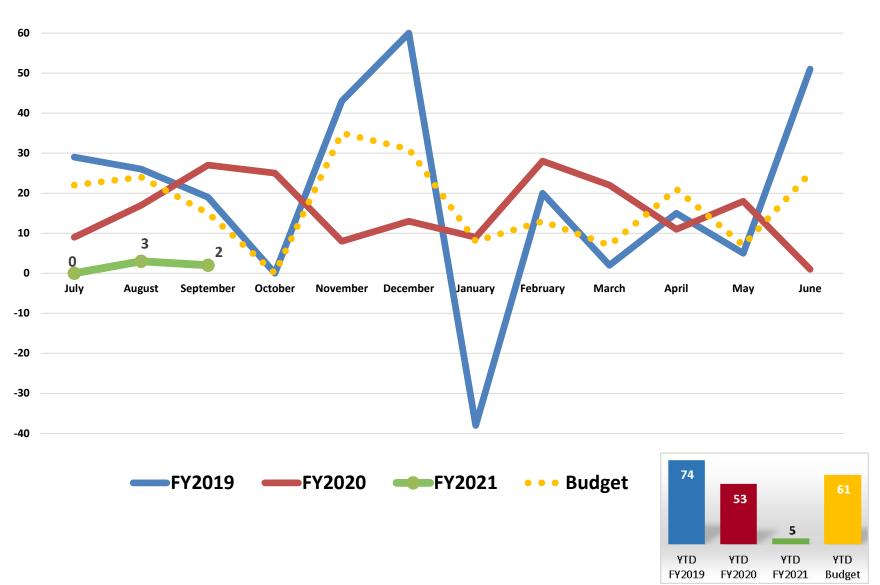
## CAPD/CCPD – Maintenance Sessions

(Continuous peritoneal dialysis)

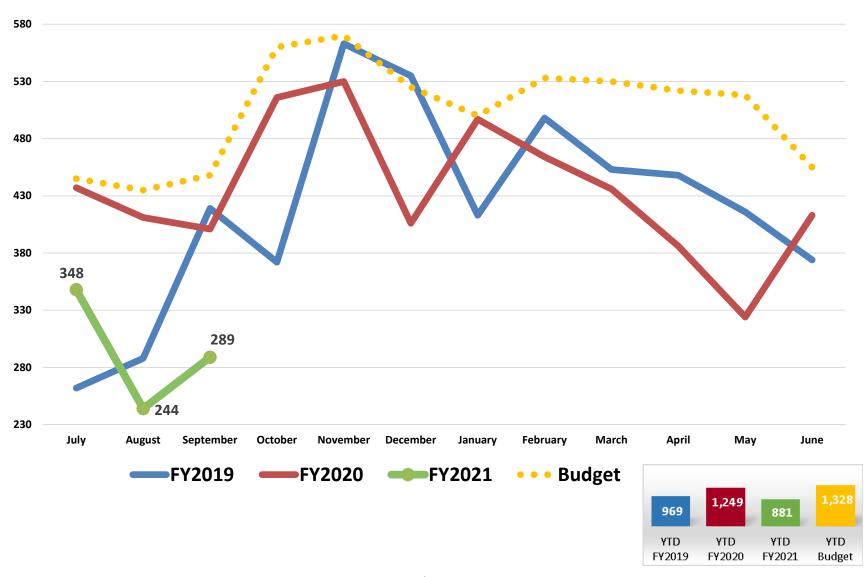


# CAPD/CCPD – Training Sessions

(Continuous peritoneal dialysis)



## **Infusion Center**













# Agenda

- 2021 Program Strategy
- Updates to the Medical Program
- Defined Contribution Structure
- New Voluntary Hospital Indemnity Plan
- Pharmacy Program Changes
- Dental and Vision Programs
- Partnership with Transitions Benefit Group
- Virtual Open Enrollment
- Mandatory Open Enrollment



# 2021 Program Strategy

- 2021 benefits program goal is to align our per employee per year costs with benchmarks while maintaining competitive benefits.
- Kaweah will be implementing the following changes:
  - Change rate tier structure from 3 to 4 tiers. Breaking out the spouse tier allows Kaweah the opportunity to charge a higher contribution for spouse participation compared to dependent child participation.
  - Launch a new point of service plan (PSP) which is a combination of the current EPO and PPO options.
  - Offer a qualified high deductible health plan (HDHP) with a modest HSA seed.
  - Implement a defined contribution strategy and remove the biometric screening discount.
  - Increase the dental contributions to bring them more in line with industry benchmarks.
  - Convert the vision program to 100% voluntary for all employees.
- Kaweah has already implemented several pharmacy clinical programs to help control cost including high cost generic exclusions and low clinical value drug exclusions.
- Partner with Transitions Benefit Group to manage the 65+ population, particularly the spouses enrolled on the plan.
- Add a voluntary hospital indemnity policy to round out our current supplemental health policies of Accident and Critical Illness.

# New Medical Plans Point of Service Plan (PSP)

		2021 POS Plan			
	Kaweah	In-Network and Approved Tertiary Care Centers (Services Not Available at Kaweah)	Out-of-Network Non-Interplan Providers		
GENERAL ATTRIBUTES					
Deductible - EE / FAM	\$0	\$1,000 / \$2,000	\$1,000 / \$2,000		
Coinsurance	0%	20%	50%		
Out of Pocket Max - EE / FAM	\$3,000 / \$6,000**	\$6,000 / \$12,000	\$6,000 / \$12,000		
HOSPITAL		You pay:			
Inpatient					
Admission Deductible/Copay	No charge*	20% after deductible	\$100/confinement + 50% after deductible		
Pre-authorization Required?		Yes	ı		
Outpatient Surgery	No charge*	20% after deductible	50% after deductible		
Urgent Care****	\$20/visit	\$30/visit + 20% after deductible	\$30/visit + 50% after deductible		
Emergency Room	\$200/visit	\$200/visit	\$200/visit		
PHYSICIAN'S SERVICES	1	You pay:	, ,		
Office Visits	Not Available at Kaweah	\$20/visit	\$30/visit		
Specialist Office Visit	Not Available at Kaweah	\$40/visit	\$60/visit		
Preventive Care	No charge*	No charge*	50% after deductible		
Diagnostic Test/Lab/X-ray (Outpatient)	No charge*	20% after deductible	50% after deductible		
PRESCRIPTION DRUGS**	-	You pay:			
Retail (30 days)		1			
Generic	\$5/Rx	\$20	)/Rx		
Preferred brand drugs	\$35/Rx	\$45	i/Rx		
Non-preferred brand drugs	\$60/Rx	\$70/Rx			
Specialty		No difference, see above			
Mail Order (90 days)					
Generic	\$10/Rx	\$60/Rx			
Preferred brand drugs	\$70/Rx		5/Rx		
Non-preferred brand drugs	\$120/Rx		O/RX		
Specialty		No difference, see above			

- The new point of service plan (PSP) is a combination of the current EPO and PPO plans.
  - Tier 1 matches Tier 1 on the current EPO
  - Tier 2 and Tier 3 match the current PPO
- This new plan will give employees more choice in providers; however, they will pay the least amount out of pocket if they receive services at Kaweah.
- The copays for urgent care, doctors' visits and emergency room have increased slightly compared to the previous PPO plan.
- There will also be a \$5 copay assessed for any generic prescriptions filled at the Kaweah employee pharmacy.
- The brand and non-preferred brand copays increased as well.

# New Medical Plans High Deductible Health Plan

		2021 HDHP Plan	
	Kaweah	In-Network and Approved Tertiary Care Centers (Services Not Available at Kaweah)	Out-of-Network Non-Interplan Providers
GENERAL ATTRIBUTES			
Deductible - EE / FAM	\$1,400 / \$2,800	\$2,000 / \$4,000	\$2,800 / \$5,600
Coinsurance	20%	20%	50%
Out of Pocket Max - EE / FAM	\$4,000 / \$8,000	\$6,000 / \$12,000	\$6,000 / \$12,000
Aggregate vs Embedded Deductible		Aggregate	·
Aggregate vs Embedded OOP Max		Embedded	
PRESCRIPTION DRUGS	You pay:		You pay:
No Cost Preventive Rx?			
Retail (30 days)	All copays ap	ply after the plan deductible has	been satisfied
Generic	\$5/Rx	\$20	/Rx
Preferred brand drugs	\$35/Rx	\$45	/Rx
Non-preferred brand drugs	\$60/Rx	\$70	/Rx
Specialty		No difference, see above	
Mail Order (90 days)			
Generic	\$10/Rx	\$60	/Rx
Preferred brand drugs	\$70/Rx	\$13!	5/Rx
Non-preferred brand drugs	\$120/Rx	· ·	O/RX
Specialty		No difference, see above	

- Employees must satisfy the full deductible before coverage begins which means employees pay the full cost of services (including Rx) before the deductible is satisfied.
- If an employee covers any dependents on the plan, the full family deductible must be satisfied before any individual can take advantage of the coinsurance.
- Because employees take on the financial risk of a higher deductible, the IRS allows them to open a Health Savings Account to save money pre-tax to use for qualified health expenses.
- HSA accounts are great ways to save on taxes and can be used a supplement retirement savings accounts.

# **Defined Contribution**

Premium	Company Cost	HSA Seed	Monthly EE Cost
	PSP	)	
\$714.41	\$614.41	\$0.00	\$100.00
\$1,428.82	\$1,158.82	\$0.00	\$270.00
\$1,387.71	\$1,152.71	\$0.00	\$235.00
\$2,233.05	\$1,883.05	\$0.00	\$350.00
	HDH	P	
\$643.53	\$593.53	\$20.00	\$50.00
\$1,287.06	\$1,097.06	\$60.00	\$190.00
\$1,250.04	\$1,090.04	\$60.00	\$160.00
\$2,011.51	\$1,801.51	\$80.00	\$210.00

- A defined contribution structure protects the company from budget fluctuations due to enrollment migration within the different plan options.
- HSA seed contributions are factored into the defined contribution since it is a true cost to Kaweah to offer this benefit.
- By implementing this contribution structure, Kaweah is offering a true buy-up program where employees will pay for the plan that best fits their needs.

# New Medical Plans Health Savings Accounts

#### What is an HSA?

• A personal financial account for payment of all medical, dental, vision, & prescription health care expenses free of federal income tax.\* These accounts are paired with a qualified high deductible health plan (HDHP).

### Why do HSA's exist?

• To provide a substantial tax reward to individuals who take more financial responsibility for their health care by having a higher-deductible health plan

### Who owns the money in your HSA?

• Employees do. There is no "use it or lose it" provision

### EXAMPLES OF ELIGIBLE EXPENSES:

- Doctor's office visits & procedures
- Dental expenses
- Orthodontia (Braces)
- Prescriptions
- Glasses, contact lenses and accessories, LASIK surgery
- Chiropractor, acupuncture, and therapy
- Hearing aids, bandages and crutches
- Long-term care
- Smoking cessation programs
- Birth control and vasectomy
- Plus, many more!

<sup>\*</sup>HSA contributions are subject to state taxation in California & New Jersey

# New Medical Plans Health Savings Accounts

2021 Annual IRS HSA Contribution Limits:

Individual \$3,600

Family **\$7,200** 

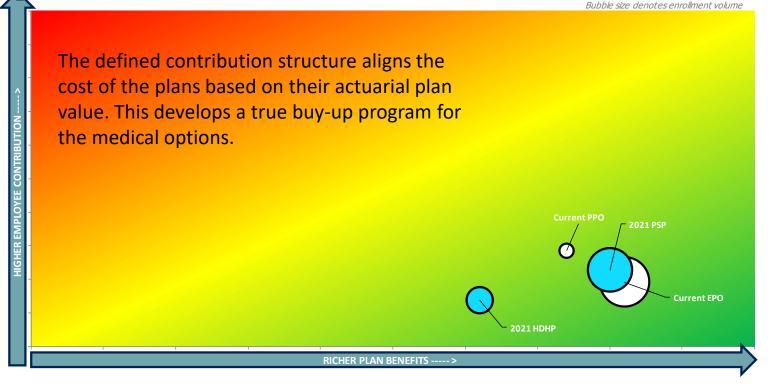
Age 55+ Extra \$1,000

- Employees can contribute pre-tax dollars to their HSA up to the IRS contribution limits\*
- Annual limits also include contributions from Kaweah
- Kaweah will make a small employer seed contribution to the HSA accounts for all enrolled employees. Seed amount is dependent on the enrollment tier and if the employee is Full Time or Part Time.
- HSA accounts will be offered through myCafeteriaPlan.

\*Note: Employees are responsible for ensuring that they do not contribute more than the IRS annual maximum

# New Medical Plans

Heat Map



Current Kaweah Plans



2021 Kaweah Plans

## **Medical Rates and Contributions**

	Full Time Contributions				
	Premium	Company Cost	HSA Seed	Monthly EE Cost	Per Paycheck
PSP Plan		PSP			
EE Only	\$714.41	\$614.41	\$0.00	\$100.00	\$50.00
EE + Sp	\$1,428.82	\$1,158.82	\$0.00	\$270.00	\$135.00
EE + CH	\$1,387.71	\$1,152.71	\$0.00	\$235.00	\$117.50
EE + Family	\$2,233.05	\$1,883.05	\$0.00	\$350.00	\$175.00
НДНР		HDHF			
EE Only	\$643.53	\$593.53	\$20.00	\$50.00	\$25.00
EE + Sp	\$1,287.06	\$1,097.06	\$60.00	\$190.00	\$95.00
EE + CH	\$1,250.04	\$1,090.04	\$60.00	\$160.00	\$80.00
EE + Family	\$2,011.51	\$1,801.51	\$80.00	\$210.00	\$105.00

	Part Time Contributions				
	Premium	Company Cost	HSA Seed	Monthly EE Cost	Per Paycheck
PSP Plan		PSP			
EE Only	\$714.41	\$474.41	\$0.00	\$240.00	\$120.00
EE + Sp	\$1,428.82	\$918.82	\$0.00	\$510.00	\$255.00
EE + CH	\$1,387.71	\$957.71	\$0.00	\$430.00	\$215.00
EE + Family	\$2,233.05	\$1,633.05	\$0.00	\$600.00	\$300.00
HDHP		HDHF			
EE Only	\$643.53	\$463.53	\$10.00	\$180.00	\$90.00
EE + Sp	\$1,287.06	\$887.06	\$30.00	\$400.00	\$200.00
EE + CH	\$1,250.04	\$930.04	\$30.00	\$320.00	\$160.00
EE + Family	\$2,011.51	\$1,591.51	\$40.00	\$420.00	\$210.00

- Implement 4 tier rate structure.
- Full time and part time populations will receive a HSA seed from Kaweah.

# Voluntary Benefits Hospital Indemnity Plan

VB-Hospital Indemnity	Voya	
Coverage	\$150 per day	
Policy Features and Charges		
Hospital Admission Benefit	\$1,500 for first day of confinement	
Admission Maxmium	8 per year	
Hospital Confinement Benefits	\$150 per day limited to 10 days, beginning day 2	
Critical Care Unit	\$300 per day limited to 10 days, beginning day 2	
Rehabilitation Facility	\$75 per day limited to 10 days, beginning day 2 \$50 for EE & SP. \$25 for Child, limits \$100 for all Children	
Wellness Benefit		
Dependent Coverage	Matches EE Benefit	
Maternity	Included	
Pre-Ex	None	
Waiting Period	None	
Portability	Included	
Underwriting		
Min Case Size	None	
Underwriting	All guaranteed	
Rate Guarantee	3 Years	

- New voluntary benefit offering from Voya that will pair nicely with the new PSP or HDHP option.
- This plan pays an admission benefit when a member is confined to the hospital for at least 1 day; the daily benefit is paid for any additional days the member is hospitalized.
- Maternity claims are included.
- Wellness benefit pays members a small amount for receiving preventive care services.

#### **Monthly Rates**

Employee Only	\$21.01
Employee + Spouse	\$35.16
Employee + Child(ren)	\$34.63
Employee + Family	\$48.78

# Pharmacy Programs Clinical Programs

#### **Multi-Source Brand Copay Penalty**

 Member pays the cost difference between the brand and generic product for brand selection when generic is available.

### **Nonessential Drug Exclusion**

- Formulary optimization for low clinical value medications.
- Examples: high cost, low clinical value medications and high cost drug kits/packs.

### **High Cost Generics**

 Excludes high cost generics when there are clinically appropriate, lower cost alternatives on formulary.

### **Dental Rates and Contributions**

	Premium	Company Cost	Monthly EE Cost	Per Paycheck		
<b>Dental Choice</b>	D	Dental Choice - Full Time				
EE Only	\$39.54	\$23.54	\$16.00	\$8.00		
EE + Sp	\$79.09	\$35.09	\$44.00	\$22.00		
EE + CH	\$107.31	\$55.31	\$52.00	\$26.00		
EE + Family	\$160.03	\$74.03	\$86.00	\$43.00		
Dental Choice	D	ental Choice - Part T	ime			
EE Only	\$39.54	\$13.54	\$26.00	\$13.00		
EE + Sp	\$79.09	\$25.09	\$54.00	\$27.00		
EE + CH	\$107.31	\$44.31	\$63.00	\$31.50		
EE + Family	\$160.03	\$64.03	\$96.00	\$48.00		

	Premium	Company Cost	Monthly EE Cost	Per Paycheck		
Dental PPO		Dental PPO - Full Tin	пе			
EE Only	\$31.46	\$23.46	\$8.00	\$4.00		
EE + Sp	\$62.93	\$34.93	\$28.00	\$14.00		
EE + CH	\$85.38	\$55.38	\$30.00	\$15.00		
EE + Family	\$127.33	\$74.33	\$53.00	\$26.50		
Dental PPO		Dental PPO - Part Time				
EE Only	\$31.46	\$13.46	\$18.00	\$9.00		
EE + Sp	\$62.93	\$24.93	\$38.00	\$19.00		
EE + CH	\$85.38	\$43.38	\$42.00	\$21.00		
EE + Family	\$127.33	\$63.33	\$64.00	\$32.00		

- New dental contributions to better align with industry benchmarks.
- Implement 4 tier rate structure on the dental plan to match the new structure on the medical plan.
- Also implement defined contributions on the plan options with the Full Time and Part Time populations.

### **Vision Rates and Contributions**

	Vision Contributions					
	Premium	Premium Company Cost Monthly EE Cost Per Payche				
Vision		VSP				
EE Only	\$10.78	\$0.00	\$10.78	\$5.39		
EE + SP	\$17.30	\$0.00	\$17.30	\$8.65		
EE + CH	\$16.02	\$0.00	\$16.02	\$8.01		
EE + Family	\$25.60	\$0.00	\$25.60	\$12.80		

- Convert vision program to 100% voluntary.
- 59% of similar sized Healthcare clients in our broker's book of business offer 100% voluntary vision programs.
- Follow rating structure of the medical and dental plans by converting to 4-tiers.

# Transitions Benefit Group

#### EMPLOYER SUPPORT

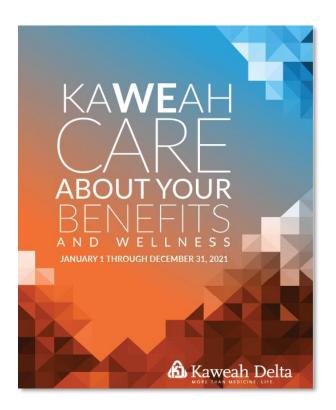
- Medicare Compliant Support System
- Reduce MSP Exposure
- Create Offboarding Solutions
- Outsource Aging Employee Support
- Custom Webinars
- Compliance Risk Reduction
- Medicare Education for Employee
  - Plan Comparison
  - Enrollment Support
  - Ongoing Care
- Under-age 65
   Medicare/Disability
   Consultations

#### EMPLOYEE SUPPORT

- Medicare Coordination
- Medicare Education
- Retirement Readiness Assessment
- Retirement Planning Education
- Social Security Planning
- Social Security Education
- Utilization of HSA contributions
- Coordination with COBRA
- Continuity of Benefits
   Support
- Ongoing and Personalized Attention
- Individualized Consultation

- Provide employees with retirement transition services.
- Services are available to all KDHCD benefit eligible employees, spouses and immediate family members.

# Virtual Open Enrollment: Early November!





- Since we cannot host an onsite benefits fair this year, Kaweah will be hosting a virtual Open Enrollment fair.
- Employees will be able to watch recorded PowerPoints on each plan offering.
- Once employees watch all the recordings, they will be entered into a drawing for raffle prices.