





Individuals who have a primary care physician should contact their physician for an assessment first before calling the COVID-19 Screening Hotline.

If you think you have COVID-19 symptoms or have been exposed to someone who does, stay home. Kaweah Delta is providing free COVID-19 assessments by phone. We will assess you over the phone so that you remain in your home and only need to leave if testing is needed. This service helps reduce the spread of COVID-19 and keeps medical facilities open and available to provide important care.

## Step 1: Call (559) 624-4110

We'll schedule you for a same-day phone appointment with a provider

## Step 2: We'll call you to register you for your appointment.

You will be asked to provide a summary of symptoms, insurance information (if any), medical history, medications being taken, and a list of allergies.

## **Step 3: Provider calls you for a COVID-19 assessment**

During the call with our provider, your symptoms will be checked via phone to determine if you need to visit a COVID-19 testing site or medical facility. Your verbal consent is required before the assessment begins.

### Who can call?

Anyone. Phone assessments are available for all people in the Tulare County area. Please call your primary care physician first.

## What does it cost?

No cost. Phone assessments do not require a co-pay.

# What are COVID-19 symptoms?

#### Within the last 14 days:

- Fever of 100.4\* F (38\*C) or higher
- Excessive dry cough
- Shortness of breath or difficulty breathing
- Travel via plane, train, or cruise
- Exposure to someone with confirmed case of COVID-19 virus